•	Risk Description		Inherent	Risk Reduction Measures	Risk Owner	Residual
Improvement	•	•	Risk Score			Risk Score
Priority						
Links to all Corporate Improvement Priorities	Welfare reform:  The UK Government is introducing a number of significant welfare reforms over the next four years. There is still great uncertainty about the implications of the changes on citizens and staff as well as concern that the changes will put extra demands on council services and budgets that support vulnerable people.	Changes being made by the UK Government to benefit entitlements mean that demands on some services are likely to increase at the same time as the council's resource base reduces.  Since 15 July 2013 there has been a limit on the total benefit a working age person can receive. BCBC will impose the cap through Housing Benefit deductions as and when notified by the Department for Works and Pensions (DWP). This currently affects around 50 households in Bridgend.  From April 2013, maximum rent has been reduced in the social sector depending on the number of bedrooms required. About 1,400 households are affected.  The Council will need to manage the Council Tax Reduction (CTR) scheme	Likelihood - 6 Impact - 4 Total - 24	The Welfare Reform Task and Finish Group have developed an issues log with mitigating actions to minimise the impact of the reforms. This will be updated as new risks are identified.  The Local Service Board (LSB) has developed a proposal to deal with Welfare Reform as a partnership arrangement. The Skills and Economy Programme Board reporting to the Communities Board is leading on the Coordination of activities. A key stakeholder steering group has been established and has:  • Arranged a series of awareness raising workshops aimed at frontline staff and volunteers  • Developed an on-line resource (the moodle) which provides links to a wide range of support, including job search sessions, financial inclusion advice credit	Corporate Director Resources	Likelihood - 6 Impact - 4 Total – 24
	Corporate Improvement Priority  Links to all Corporate Improvement	Links to all Corporate Improvement Priorities  Welfare reform:  The UK Government is introducing a number of significant welfare reforms over the next four years. There is still great uncertainty about the implications of the changes on citizens and staff as well as concern that the changes will put extra demands on council services and budgets that support	Corporate Improvement Priority  Links to all Corporate Improvement Priorities  Welfare reform:  The UK Government is introducing a number of significant welfare reforms over the next four years. There is still great uncertainty about the implications of the changes on citizens and staff as well as concern that the changes will put extra demands on council services and budgets that support vulnerable people.  Since 15 July 2013 there has been a limit on the total benefit a working age person can receive. BCBC will impose the cap through Housing Benefit deductions as and when notified by the Department for Works and Pensions (DWP). This currently affects around 50 households in Bridgend.  From April 2013, maximum rent has been reduced in the social sector depending on the number of bedrooms required. About 1,400 households are affected.  The Council will need to manage the Council Tax	Corporate Improvement Priority	Corporate Improvement Priority	Corporate Improvement Priority

Key Outcome	Corporate Improvement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
			Government (WG) has renewed the Regulations and the scheme will be based on 100% liability. Provision has been made in the Council's draft annual revenue budget 2014-15 to fund the projected additional budget requirement of £1m.  Universal Credit commenced in October 2013 with full implementation by 2017. The benefit will be primarily administered by DWP although the Council may have a role in face to face support for claimants.		advice, foodbanks and DWP information sheets.  Secured funding to provide support in libraries and community venues with digital applications, e.g. Universal Jobmatch and Universal Credit (when introduced)  Developed a draft directory of training, employment and other support  The Council will monitor the impact of welfare reforms on citizens in terms of their needs across the range of council services including housing and will develop proposals for dealing with changes in demand. The Benefits Service will continue to work closely with families who are hardest hit to ensure they are adequately equipped to deal with the reduction in their income.  Officers will be fully apprised of UK Government and WG plans to ensure that the council understands and can deal with the staff		

Key Outcome	Corporate Improvement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
					implications of moving from Housing Benefit (etc) to Universal Credit.		
					As part of the Medium Term Financial Strategy (MTFS), the council has an earmarked reserve specifically for welfare reform.		
					The Council's Housing section is in the process of developing an accommodation strategy and is currently finalising a protocol with the registered social landlords for dealing with existing tenants who fall into arrears specifically due to the application of the bedroom cap.		
Links to all key outcomes	Working together to make the best	Using resource effectively:	The council has to consider its resources very carefully and make difficult	Likelihood - 6	The council reviews its Corporate Plan each year to ensure that it continues to	Corporate Director Resources	Likelihood - 5
outcomes	use of resources	Following the Final Local Government	spending decisions. This will carry on over the next	Impact - 4	reflect its priorities and key risks. The links between the	Resources	Impact - 4
		Settlement, WG has indicated that local government funding will decrease by -	few years as the public finance outlook continues to be bleak.	Total - 24	Corporate Plan and the MTFS have been strengthened so that the relationship between		Total - 20
		3.4% in 2014-15 and is likely to decrease by -1.55% in 2015-16. The Council's	There is an estimated saving requirement of £36m over the period 2014-15 to 2017-18. If		resources and service priorities are more clearly understood. To achieve this, an integrated business and		

Key Outcome	Corporate Improvement	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
	Priority						
		planning	there is a shortfall in		budget planning process has		
		assumptions are	savings the council might		been introduced.		
		based on a	fail to achieve its MTFS.				
		reduction of -3.4%	This could necessitate the		The MTFS for the period		
		for 2014-15, -3% for	unplanned use of reserves		2014-15 to 2017-18 has been		
		2015-16, -4% for	to bridge the funding gap		developed and target savings		
		2016-17 and -2% for	or unplanned cuts to		of £36m have been set of		
		2017-18.	services which would put		which £30m have been		
			vulnerable people at risk.		identified. The MTFS takes		
		This means that the	WG has indicated that the		into account projected future		
		Council needs to	RSG funding for 2015-16		demand for services in areas		
		identify £11.3m of	is likely to be cut by -		such as Looked After		
		savings in 2014-15	1.55%, but given the		Children, Special Education		
		to achieve a	experience of the 2014-15		Needs and Adult Social Care.		
		balanced budget	projections by WG the				
		and £36m over the	planning assumptions for		The council has established a		
		next four years,	BCBC for 2015-16		Strategic Change		
		against a backdrop	assume a cut in funding of		Management Programme,		
		of increases in	-3%. £30m savings		known as the Bridgend		
		demand for services	proposals have been		Change Programme,		
		eg demographic	identified for the period		supported by strong political		
		changes. Directors	2014-15 to 2017-18, with		leadership, which will be		
		have identified	£6m still to be found. The		incorporated into the		
		budget savings	savings proposals are at		Corporate Performance		
		proposals of £30m,	various stages of		Assessment and Scrutiny		
		but timescales to	development.		processes. The council's		
		deliver the 2014-15			pump priming budget of		
		proposals of £11.3m	In addition other specific		£200,000 has been used to		
		are very tight.	revenue grants are likely		establish the core staff		
			to be reduced, but these		capability to deliver the		
			have not yet been		programme. In addition an		
			quantified.		earmarked reserve of £1m		
					will be maintained over the		
			Further town centre		life of the MTFS to support its		
			regeneration, office		delivery.		

Key Outcome	Corporate Improvement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
			accommodation rationalisation projects and the schools modernisation programme are at risk if there is any reduction in the capital programme. WG has indicated that the capital allocation to local authorities is likely to be flat lined for the next few years  Savings proposals will have implications for the workforce given that 68% of the net revenue budget is staff costs.  Failure to meet the savings plans would also damage the reputation of the council with citizens, particularly if the level or quality of services was affected as a result.		Potential areas for savings have been identified and include:  • Maximising the use of space and technology • Improving procurement and commissioning • Streamlining systems processes • Modernising the school estate • Integrating health and social care • Integrating council transport services • Further collaboration in education • Maximising partnership working and reviewing funding models and delivery of services with the Third Sector.  The Council has a capital funding strategy in which prudential borrowing will only be used where it is affordable. Also decisions on the treatment of surplus assets will be based on an assessment of their potential		
					contribution.		

Key Outcome	Corporate Improvement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
					Reductions in staff will be managed where possible by using different employment models, a redeployment pool and the application of voluntary early retirement. Some compulsory redundancies might be necessary.		
People in Bridgend County Borough benefit from a stronger and more prosperous economy.  People are increasingly active in the local economy and support local businesses and our communities are sustainable with the	Working together to develop the local economy	The impact of persistent economic downturn:  If the economy continues to perform badly the quality of life for residents will suffer. There will be no positive long lasting economic, environmental and social change as our towns, local businesses and deprived areas suffer decline.  Individuals, particularly young people, may be unable to secure	There will be cuts in the public sector and these will disproportionately affect regeneration activities as spending on other services are protected.  Reductions in regeneration funding have a disproportionate affect because each £1 of council funding leverages between £8 and £13 from other sources.  There could be further job losses and business failures in the local economy if the UK and European economies continue to perform weakly. The quality of life	Likelihood - 6 Impact - 4 Total - 24	Three Communities First teams are in place. The new programme is focused on fighting poverty and seeks to achieve three main outcomes. These being healthy, learning and prosperous communities.  The Local Investment Fund offers financial assistance to small and medium sized businesses. At the end of September 2013 the council had approved grants to the value of £1.64m and of this has paid out £1.02m. This has supported the creation of 304.4 jobs at a cost per job of £3,621.  The council supports the business community via the	Corporate Director Communities	Likelihood - 5 Impact - 4 Total - 20

Key Outcome	Corporate Improvement	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
appropriate infrastructure	Priority	employment because they lack	within the County Borough may decline.		Business Forum and town centre, through the Town		
to support business growth and		the basic skills and confidence necessary and	Pressure will be placed on diminishing council		Centre Manager.  The council has an		
thriving town centres.		suitable jobs are not available in the economy.	services which support local businesses and employment.		apprenticeship programme in operation.		
		Severe cuts in Welsh Local Government spending will happen in 2014-17 and in the medium	Town centres continue to suffer, predominantly the retail sector. Without regeneration they will not be attractive places to visit or able to compete with		Increasing footfall in town centres through strategic, high quality events, supported by proactive marketing.		
		term future. These cuts will impact on the local economy	retail developments in neighbouring centres such as Talbot Green and		Implementation of the rural development programme.		
		disproportionately because the Council is one of the key local employers.	Neath. Even with regeneration, competition and resilience will be difficult, as the nature of town centres is changing.		Implement strategy for young persons not in education, employment and training (NEET).		
			The proposed regeneration programme assumes £2.6m of capital receipts. This includes an anticipated receipt from Porthcawl Regeneration Phase 1.		Capital schemes aimed at regenerating our towns and funded through the Convergence Programme are continuing in Bridgend and Maesteg.		
			Existing capital schemes		<b>Bridgend</b> All four construction lots		
			will be affected if there are cost over-runs on		which make up this works programme continue to be on track for completion in 2014		

Key Outcome	Corporate Improvement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
			regeneration projects. There is no provision to fund unforeseen works.  At a time when regeneration is being asked for more solutions and more input, budgets are being cut.		as planned. Financially the programme is working to budget. A bid for Vibrant & Viable Places funding has been submitted for £14m in support of projects in Bridgend.  Maesteg Maesteg Phase 4, Market renovation has been completed and events to promote the town are taking place.  Porthcawl The harbour has now been completed. Both the road contract tender and tender process for the sale of land phase 1 to a foodstore, have also been concluded successfully with the final legal stage to be finished. The plan is to begin the enabling infrastructure, next undertake the foodstore and at the same time market the Jennings building and housing sites.  Internal Audit returned a view of "substantial assurance" for project management in both the Economic Development		

Key Outcome	Corporate Improvement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
					and Physical Regeneration Teams.		
People in Bridgend County Borough are healthier.  People and their families are empowered and informed to live healthy and independent lives and our communities are stronger, cohesive and sustainable, with appropriate access to services for all.	Working together to help vulnerable people stay independent.	Supporting vulnerable people:  If the council, the NHS and other Western Bay partners do not change how services are delivered, they will not be able to meet the challenges brought about by high public expectations, a worsening budget and a population that is both older and has more complex health needs.  In transforming services it is vital that the emphasis remains on safeguarding vulnerable people.	The number of people over the age of 75 will have grown 13% by 2015 and by 77% in 2030 when compared to 2010. At the same time there are more young people with complex health needs living into adulthood. Whilst this is good, it means that more citizens are living with long term health problems that lead to an increasing need for support. This increasing demand will lead to an extra cost of between £700K and £1m per annum to the council over the next 10 years.  Failure to remodel services will:  Restrict the council's ability to safeguard people and respond to assessed needs as set out in the Social Services Bill.	Likelihood - 6 Impact - 4 Total - 24	The financial climate and changing needs and expectations requires the council to adopt alternative models of service provision.  Modernisation is being driven forward as the council works with partners both directly with ABMU to deliver health and social care through joint community teams, and across the Western Bay region to deliver a broad range of services, including care and support for older people, adults with learning disabilities and mental health provision.  The Remodelling Adult Social Care (RASC) Programme Board continues to oversee the transformation of services. The MTFS is linked to the RASC programme so that the savings are in line with service developments. Projects are progressing and are on target. They include the transformation of homecare, residential care	Corporate Director Wellbeing	Likelihood - 5 Impact - 4 Total - 20

Key Outcome	Corporate Improvement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
			lengths of stay in acute hospital services.  Result in a greater need for expensive hospital treatment.  Mean that vulnerable people lead less fulfilled lives.  Mean that the council and the NHS do not meet the publics' expectations and consequently the reputation of both organisations will suffer.		and learning disability services with care being provided by a range of partners commencing in October 2014 with Homecare and 2015 for Residential Care and Learning Disability Services.  Partnership agreements will have robust outcome specifications and arrangements for monitoring of contract delivery to ensure the safeguarding of vulnerable people.  Services will support independence and promote positive risk taking. They include:  • Enablement focused homecare  • The continued successful promotion of telecare  • Community resource team to support primary care  • The implementation of a falls prevention		

Key Outcome	Corporate Improvement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
					service with Public Health Wales  • Further integration and service remodelling where access is via an integrated referral centre  • Further development of the short term residential reablement placements  • The development of two Extracare housing facilities  A recent external review of integrated services has been completed and now work will commence to scope out a strategic partnership plan.  An SLA has been established with Age Concern to support people being discharged from hospital before a new package of care commences.  A Regional Community Services Project Board has been set up.		

Key Outcome	Corporate Improvement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
					The promotion of preventative services that help keep people healthy. This will reduce the need for current and future care and mean people lead more fulfilled lives.  Assist the third sector in developing and expanding their services.  Continue to provide support to Carers.  The MTFS takes into account current and projected future demand for services. The 2014-15 council budget provides an increase of £829k or 2.09%.		
People in Bridgend County Borough are engaged and empowered to achieve their own potential.	Working together to raise ambitions and drive up educational attainment.	School modernisation:  Budget pressures may reduce or delay the 21 <sup>st</sup> Century school programme.  The programme is being moved forward to 2019 and	<ul> <li>Insufficient progress may have a negative impact on pupils' learning and wellbeing.</li> <li>There is a link between attendance, attainment and the school environment.</li> <li>It may affect the range of educational</li> </ul>	Likelihood - 6 Impact - 4 Total - 24	Continue to implement a phased schools modernisation programme but within a revised timetable.  School modernisation is part of the council's capital programme. The council will submit detailed business cases for each project.  Match funding will be met	Corporate Director Children	Likelihood - 5 Impact - 4 Total - 20

Key Outcome	Corporate Improvement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
active citizens in society, equipped with the skills, qualifications and confidence needed to live and work and that there are equal opportunities so people are supported and equally valued.		there may not be the capacity within the Directorate to deliver it. This would delay school building improvements, repairs and new builds and also prejudice the Council's ability to provide for sufficient school places.  Demand for disabled adaptations and repairs and maintenance are outstripping the budget. Failure to provide for disabled learners may result in litigation or tribunals	<ul> <li>opportunity for pupils.</li> <li>There may be inefficient use of resources, due to a mismatch in the supply and demand for places in different schools.</li> <li>Deterioration in the state of school buildings will result in increased running costs and the need for emergency repairs. This could result in potential health and safety issues. Resources that could be better spent on direct support to children (BCBC schools are relatively poorly funded) will be diverted to less productive use.</li> <li>An inability to maximise opportunities to move services closer to communities via multi agency hubs located in community focused schools.</li> </ul>		from core funding allocations of £7m, anticipated Section 106 funding of £4m and projected sale of school sites of £11.135m. The funding from these sales is ring fenced.  Maintain strong programme and project management arrangements. There is a track record of delivering projects to time, cost and quality.  Procurement through the South East Wales Schools & Capital Programme Contractor Framework.  Maintain good links with Welsh Local Government Association and WG.  Review catchment area boundaries to ensure supply meets demand.  Provide temporary accommodation.  Regular health and safety audits will enable the council to prioritise improvement works and respond to		

Key Outcome	Corporate Improvement	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
Gutoomo	Priority			ruok Goorg			THICK COOLS
					emerging issues.		
People in	Working with	Supporting	The wellbeing and safety	Likelihood -	Review and improve the	Corporate	Likelihood -
Bridgend	children and	vulnerable	of children might be	5	provision of advice and	Director	4
County	families to	children, young	compromised.	J	support to children, young	Children	7
Borough are	tackle	people and their	oompromeou.	Impact - 4	people and their families.	Ormaron	Impact - 4
engaged and	problems	families:	There would be greater		poopio ana mon iammoo		
empowered	early.		pressure on Directorate	Total - 20	Continue to extend Flying		Total - 16
to achieve		An inability to recruit	budgets from increasing		Start provision in areas of		
their own		and retain confident	numbers of Looked After		need by March 2015.		
potential.		and competent,	Children and because		-		
		qualified Social	level 3 and 4 services are		Continue to extend provision		
People are		Workers to deliver	expensive.		via new Communities First		
active		social work			developments.		
citizens in		interventions will	Patterns of behaviour,				
society,		lead to a lack of high	such as poor parenting,		Implement the Child Poverty		
equipped		quality early	will be repeated in		Strategy with LSB partners –		
with the		intervention and	subsequent generations.		March 2014. Governance		
skills,		preventative			and accountability will be		
qualifications		services, including	Less able to react quickly		monitored through the		
and		multi- agency locally	to referrals.		Communities and People's		
confidence needed to		based support, with the result that the	Deficiencies in specialist		Board.		
live and work		on-going increase in	support affecting universal		Continue to support care		
and that		the number of	support affecting driiversal services.		leavers via the integrated		
there are		children at	SCI VICCS.		JustAsk+ and other services.		
equal		risk/Looked After will	A potential increase in the		dada taki ana amer dervides.		
opportunities		most likely continue.	proportion of young people		Continue to monitor the use		
so people		, , , , , , , , , , , , , , , , , , , ,	identified as not in		of in-house residential care		
are		Also, it may not help	education, employment or		provision in order to reduce		
supported		prevent the more	training (NEET).		reliance on out of authority		
and equally		complex and severe			residential care for children		
valued.		needs amongst	A less skilled and flexible		with complex needs. This will		
		children and young	workforce.		include a monthly review of		

_	Corporate mprovement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
		people and their families developing. This will place demands on level 3 and 4 services that support vulnerable children, young people and their families.	Increased social and economic costs.  A loss of reputation to the council.		care plans of children who are out of authority.  Establish the East multi agency community team in locality hub in September 2014.  Embed the use of the 4-5-6+ model.  Ongoing support to families with complex needs via the continuing implementation of the "Connecting Families" and IFSS project through engagement with the LSB.  Embed the use of the Joint Assessment Family Framework (JAFF) and Team Around the Family (TAF) to facilitate multiagency support for Tier 1 and 2 families.  Continue to develop connections with Invisible Walls.  Enhanced Looked After Children provision:  • Work experience opportunities  • BCBC apprenticeship scheme		

Key Outcome	Corporate Improvement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
	Trionty				Proactive educational planning     Training for designated teachers in schools     Permanency plans  Increase number of BCBC foster carers for children with complex needs.		
People in Bridgend County Borough are engaged and empowered to achieve their own potential.  People are active citizens in society, equipped with the skills, qualifications and confidence needed to live and work and that there are	Working together to raise ambitions and drive up educational attainment.	Educational attainment:  If school standards and pupil attainment do not improve there are significant risks to the emotional wellbeing of young people and their future employment prospects, the local economy and a range of council services as young people leave education illequipped for employment.  There was a dip in performance for some indicators of educational	A possible increase in the number of young persons not in education, employment and training (NEET).  Greater deprivation as young people are unable to sustain a livelihood in the future.  More young people with worse emotional health.  More schools identified as requiring monitoring and intervention through inspection, with concern and eventual special status.  Potential for a decline in KS attainment results, PISA scores and other	Likelihood - 4 Impact - 4 Total - 16	The Joint Education Service is going through the review to implement the Hill report recommendations. The implementation of the School Effectiveness Framework and in particular the work of System Leader will ensure more rigorous monitoring and challenge.  The new School Improvement Strategy will define outcomes for learners.  The Central South Consortium (CSC) 'portal' will be developed to further capture performance data from schools and help challenge as well as deliver support.  A review of the NEETs	Corporate Director Children	Likelihood - 4 Impact - 4 Total - 16

Key Outcome	Corporate Improvement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
equal opportunities so people are supported and equally valued.		attainment in 2013. Although performance at KS4 has improved, too few schools are in the top quartile at all key stages. Attendance and KS 2 & 3 are identified as having shortcomings in recent Estyn inspection. KS4 L2 inclusive did not meet expected targets in 2013.  The WG's new model for school improvement will affect local authority delivery of some services.	accreditation.  Less capacity for provision for pupils with learning difficulties.  Potential for parents to complain and/or take cases to SEN Tribunal.  Possible intervention by the WG.		strategy (January 2014) will help ensure that an increasing number of 16 year olds remain in education.  Implement an improvement strategy with Band 4 Comprehensive Schools and the development of a 'good to great' strategy as an integral part of the CSC School Improvement Strategy.  Raise standards of literacy and numeracy through a structured and strategic programme including  Identifying underperforming English and Maths Departments and support action to improve  Provide training for staff  Develop a whole school approach to basic skills  Use "BKSB" to raise basic and key skills  Utilise CSC pupil tracking model  CSC literacy and numeracy plans		

Key Outcome	Corporate Improvement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
					Carry out Additional Learning Needs analysis and ensure the training and development programme is delivered to schools.  On-going review of school		
					funding formula.		
Bridgend County Borough is a	Working together to make the best	Disposing of waste:	Failure to achieve recycling/composting targets could result in:	Likelihood - 5	The Kier MG contract is delivering increased recycling rates that will enable the	Corporate Director Communities	Likelihood - 4
great place to live, work	use of our resources.	The EU Waste Framework Directive	Inefficient use of	Impact - 4	council to meet its recycling and landfill targets in the		Impact - 4
and visit.		promotes waste prevention and	resources as waste goes to landfill sites	Total - 20	medium term. A long term strategy was presented to		Total - 16
People take pride in the		increased recycling.	Penalties of £200 per		Cabinet in November 2011.		
county, their communities,		WG's waste strategy 'Towards Zero	tonne if we fail to achieve landfill		The procurement process for the regional anaerobic		
the heritage and natural		Waste' sets challenging targets.	allowance targets		digestion facility is proceeding and a facility to		
environment and our		From 2012/13 there is an obligation to	Increased recycling has a knock on effect to the		deal with food waste should be in place by 2014,		
communities are clean		recycle / compost 52% of waste and	contract requirements of MREC.		providing everything goes to plan. Financial close is		
and safe and have a good		this will rise to 70% by 2025. If new			anticipated to be signed off early October.		
range of leisure,		services do not deliver improved			Neath Port Talbot council has		
tourism and		performance the			commenced a procurement		
cultural activities.		environment will be affected and fines			process for the sale of Neath Port Talbot Recycling who		
activities.		will be imposed on			operate the MREC, with a		
		the council.			guaranteed contract for		

Key Outcome	Corporate Improvement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
					Neath Port Talbot and Bridgend councils to dispose of their residual waste. This will allow Neath Port Talbot and Bridgend councils to participate in the procurement of a regional residual waste facility by 2019/20, although some uncertainties remain.  In the short term, improved recycling rates will be achieved by education and communication to increase participation, but difficult decisions will have to be made about how improved services are funded.		
People in Bridgend County Borough are healthier.  People and their families are empowered and informed to live healthy and independent lives and our	Working together to tackle health issues and encourage healthy lifestyles.	Healthy Life Styles:  There are significant health inequalities within the County Borough. Many people in Bridgend live unhealthy lifestyles and this might deteriorate as welfare reform commences. If the council does not promote healthy living the emotional	Unhealthy lifestyles have many affects. These include:  • Shortened life expectancy. Life expectancy in the County Borough is below the Welsh average  • Shortened healthy life expectancy. Some areas of the County Borough have a healthy	Likelihood - 5 Impact - 4 Total - 20	Citizens will need to take greater responsibility for keeping fit and healthy and for their general wellbeing. The number of people taking regular exercise in the borough is increasing and is above the Welsh average. The council will help people to help themselves and will provide additional support for those who are in greater need.  The transfer of the	Corporate Director Wellbeing	Likelihood - 4 Impact - 4 Total - 16

Key Outcome	Corporate Improvement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
communities are stronger, cohesive and sustainable, with appropriate access to services for all.		and physical wellbeing of citizens will suffer.	life expectancy which is 20 years longer than others  • Higher rates of obesity  • Worse emotional health  • Less fulfilled lives as people lose their independence due to ill health  These result in greater demand upon expensive medical and care services provided by ABMU and the council.		management of Bridgend's Leisure Centres and Swimming Pools to GLL/HALO has improved opportunities for sport and recreation. Features of the transfer agreement are capital investment, such as the £4.2m invested in Bridgend Recreation Centre, sustainability and delivery against a range of health and social indicators. This will result in increased attendance and healthier living.  Work with partners to establish health improvement programmes to encourage people to stop smoking, discourage alcohol and substance misuse and develop healthier eating and exercise habits.  Work with partners to develop targeted projects and interventions to tackle health inequalities, with a particular emphasis on the Llynfi Valley.  Embed healthy eating		
					messages in early years		

Key Outcome	Corporate Improvement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
					settings such as schools and youth organisations.		
					Develop a more co-ordinated approach to the provision of activities for young people with disabilities.		
					Develop an active families programme.		
					Deliver school sport programmes supported by Sport Wales and WG.		
					Maintain links with Public Health Wales.		
					The introduction of Healthy Living posts in Communities First cluster areas.		
					Enhance the role of libraries and cultural services in preventative and rehabilitative health. A particular emphasis will be given to emotional wellbeing and mental health.		
					BCBC will monitor the impact of welfare reforms on citizens in terms of their needs across		
					the range of council services		
Bridgend	Working	Maintaining	Failure to maintain	Likelihood -	Additional maintenance has	Corporate	Likelihood -

Key Outcome	Corporate Improvement Priority	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
County	together to	infrastructure:	infrastructure will result in	5	been undertaken in the past	Director	4
Borough is a	develop the		the council not meeting its		4 years as a result of	Communities	
great place	local economy.	If there is further	statutory obligations and	Impact - 4	increased revenue budget		Impact - 4
to live, work		harsh weather, there	the % of roads that are in		and grants from WG. Funds		
and visit.		may be an increase	overall poor condition	Total - 20	have been targeted at		Total - 16
		in the number of	increasing.		Principal (A) roads. The		
People take		roads in poor			Highways maintenance		
pride in the		condition, more	A poor quality highway		budget has increased by		
county, their		repairs being	network leads to increased		£800k since 2009 and further		
communities,		required in the future	third party liability claims,		growth of £100k in 2013/14		
the heritage		and the council	a loss of reputation, a		has been approved to deal		
and natural		might fail to meet its	possible adverse impact		with street furniture (lighting,		
environment		statutory obligations.	on economic activity and		traffic signals etc).		
and our			reduced quality of life for				
communities		If the council fails to	citizens.		The Local Government		
are clean		deliver the			Borrowing Initiative will		
and safe and		necessary	Further budgetary		provide funding of around		
have a good		improvements	pressures could occur due		£6.8m over 2012-15 for		
range of		expected from the	to unpredictable weather		highway infrastructure		
leisure,		Local Government	patterns and the		improvements. £2.8m of		
tourism and		Borrowing Initiative	worsening condition of the		improvements was delivered		
cultural		the business case	infrastructure. This will		by March 2013 and the		
activities.		for year 3 will be in	lead to an increased		business case for years 2		
		jeopardy.	requirement for		and 3 has been accepted and		
			emergency repairs.		the programme for 2013-14 is		
					underway. Project		
			If works requiring capital		Management principles will		
			funding, like the Local		be put in place to ensure		
			Government Borrowing		delivery of the funding		
			Initiative, are not carried		remains effective.		
			out, the potential impact				
			will be detrimental to the		The principal to be adopted		
			condition of the highways		for the programme of works		
			infrastructure for decades.		is to provide good quality		
					resurfacing which will be		

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					sustainable in the long term rather than quick overlay which requires higher maintenance in future years.  The councils Highways Asset Management Plan provides information to assist the council in considering the highway asset risk and apportion funding from the councils budget strategy and Local Government Borrowing Initiative.		
Corporate Governance	Working together to make the best use of our resources.	Equal Pay Claims:  The result of the Abdulla Group case involving former employees of Birmingham City Council means that there is a risk of further equal pay claims against the council.  The courts are reviewing rulings on Male Dominated Claims – which have been listed. To date the council has refused to settle	The ruling has created the possibility that employees who left the council up to six years ago might claim under equal pay legislation. Previously, to make a claim, the person had to be either employed by the council or have left its employment within the last six months.  Claims for compensation can now be made through the Civil Courts rather than via an Employment Tribunal. This will increase Legal Costs.  The estimated cost, if all	Likelihood - 5 Impact - 4 Total - 20	The council is aware of the issues and is monitoring developments.  Following the initial equal pay exercise, the council is in a good position to be able to respond to any further claims in an appropriate manner.	Corporate Director Resources	Likelihood - 4 Impact - 4 Total - 16

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		these as they are outside the scope of the Memorandum of Understanding. The court decision is expected early in 2014.	male dominated listed claims were settled, is £1.5M.				
People in Bridgend County	Working with children and families to	The impact of homelessness:	Homelessness is often a culmination of several problems, such as debt,	Likelihood - 5	The council is taking a proactive prevention approach to the issue of	Corporate Director Communities	Likelihood - 5
Borough are healthier.	tackle problems	Homelessness may increase because of	relationship difficulties, mental health issues and	Impact - 3	homelessness by helping residents find solutions to		Impact - 3
People and their families are empowered	early.	persistent economic downturn, welfare reform and a stagnant local housing market.	substance misuse. For many, homelessness leads to increased stress, depression, and isolation. It can lead to a need for	Total - 15	their housing needs and getting to the root cause of why people become homeless.		Total - 15
and informed to live healthy and		This may result in a greater dependence on the council to	other costly service interventions.		The Work Wise review has improved the response to homelessness presentations		
independent lives and our communities are stronger,		provide temporary accommodation for residents. At the same time the	The impact is greater on some groups. Eg 16/17 year olds and people with a chaotic housing history.		and increased the emphasis on prevention and support of service users. Efficiency savings have been made in		
cohesive and sustainable,		Supporting People Programme is going	The use of bed and		the use of temporary accommodation and more		
with appropriate		through significant change as a result of	breakfast accommodation results in high costs both		are forecast.		
access to services for		the national review.	in terms of finance for the council and the wellbeing		Ty Ogwr came online in July 2013. This provides 16 units		
all		The risk may be exacerbated if the Housing Bill is	of individuals.  Properties are standing		of temporary accommodation for single people. A further increase in this type of		

Key Outcon	Corporate Improvement	Risk Description	Potential Impact	Inherent Risk Score	Risk Reduction Measures	Risk Owner	Residual Risk Score
	Priority						
		enacted, placing a	empty and deteriorating		accommodation is planned		
		duty on the council	because they cannot be		for 2015-16.		
		to prevent	sold.				
		homelessness.			The council, in conjunction		
		There will be	Changes to Housing		with Registered Social		
		uncertainty about	Benefits might result in		Landlords, has implemented		
		what this means	increased rent arrears and		a Housing Register and		
		until cases come	evictions leading to an		Social Housing Allocations		
		before the courts.	increase in the number of		Policy. This will help ensure		
			homelessness cases.		the best use of available		
		In addition a review	This would impact on the		social rented property.		
		of the "local	welfare of citizens, the				
		connection" rules is	council's Housing Options		A Supporting People review		
		being undertaken. If	Team, the homelessness		is currently underway and		
		a new model is	budget and other welfare		work has commenced on		
		implemented it	services.		commissioning the provision		
		would mean that any			of structured, professional		
		former prisoner	Unless resources can be		floating support to vulnerable		
		presenting as	reallocated within the		groups which will help		
		homeless from Parc	Supporting People		support tenancies and		
		Prison, regardless of	programme there might be		prevent homelessness and		
		local connection,	increased repeat		repeat homelessness.		
		would have to be	homelessness.				
		given an interim	Fewer properties are		The Just Ask + (16-25)		
		period of temporary	being improved because		service has been operational		
		accommodation until	the Housing Renewal Area		since April 2012 providing		
		a solution was found	programme is reducing.		advice to homeless young		
		or a homeless	The WG grant has		people and their parents.		
		investigation was	reduced from £1m to				
		instigated.	£600,000 per year.		Following the national review		
			L- 0040/44 H- 504		of the Supporting People		
			In 2010/11 there were 501		Programme, Regional		
			homelessness		Collaborative Committees		
			presentations. This		have been set up to support		
			reduced to 448 in 2011/12		greater collaborative working.		

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			and 346 in 2012/13. 175 people have presented as homeless (by 30/9/2013), for 2013/2014. This needs to be considered in conjunction with the increase in prevention cases.		Raising awareness of Housing Benefit changes via landlord forums, information leaflets, and letters to customers and open days.  Three Communities First teams are delivering advice on financial inclusion.  Working with partners to improve private sector housing conditions and bring empty homes back into use. This will be done via the Houses into Homes Scheme, Empty Homes Grants and the implementation of Phase 7 of the Caerau Housing Renewal Area.  The increased risk of homeless presentations and their associated costs, caused by the geographical location of Parc Prison will be raised with the WLGA,		
					Assembly Members and WG.  The council works in		
Corporate Governance	Working together to make the best	Collaboration with partners:	In a period of stretched budgets successful collaborative working is	Likelihood - 6	partnership with other councils, public sector and third sector bodies based	Corporate Director Resources	Likelihood - 3
	use of our resources.	If the council does not undertake	even more essential for the efficient and effective	Impact - 4	upon different geographical and service footprints. There	Nesoulces	Impact - 4

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		collaboration projects where they offer enhanced service quality, increased resilience or significant cost savings, it will not maximise cost effective, tangible, improvements to services.	delivery of quality public services. If the council fails to collaborate successfully some of the most vulnerable people in the community will not have their needs met. This would lead to a loss of reputation with the public and WG.  As the council moves towards multi- agency working, there is potential for service instability whilst transformation takes place.  Budget reductions have the potential to affect collaboration where they result in restrictions of spend to single-agency priorities.  Reduction in other public sector partner's budgets.	Total - 24	is evidence that partnership working and good collaborative arrangements permeate all the main risk areas. Corporate Directors understand the challenges of collaborative working and the importance of recognising different organisational cultures and approaches (eg towards data sharing).  The Bridgend Local Service Board (LSB) is led by the council and has a strong and positive record of facilitating collaborative working. The LSB's priority initiatives are:  Connecting families – Working with those families which have a disproportionate impact on the community Neighbourhood Networks – Tackling long term intractable problems which cannot be solved by organisations working alone Integrated Offender Management – Managing those		Total - 12

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					offenders who cause a disproportionate amount of crime.		
					The LSB "Bridgend County Together" partnership plan is due to be implemented in April 2013 and sets out actions aimed at improving the lives of people in the county, focussing on issues such as health, education, employment, the local economy, tourism, crime and the environment.		
					The LSB is also working to mitigate some of the negative effects of Welfare Reform with Valleys to Coast, registered social landlords and other partners.		
					BCBC partners with ABMU, Swansea and Neath Port Talbot councils to deliver a model of integrated care across a range of services including care for older people, adults with disabilities and mental health provision.		
					The Memorandum of Understanding with Vale of Glamorgan council facilitates		

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					collaboration in many areas.		
					The Central South Consortium will drive school improvement.		
					The Data Centre collaboration project with Rhondda Cynon Taff council increases the resilience of service provision.		
					Collaboration in the provision of Leisure Services reduces cost and will improve quality.		
					The motor fleet depot project with South Wales Police will increase efficiency.		
					The procurement process for the regional anaerobic digestion facility. It is planned that this will be in place by 2014. A recent decision by Neath Port Talbot		
					County Borough Council supported by Bridgend County Borough Council makes participation possible in a regional residual waste facility by 2018.		

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Corporate Governance	Working together to make the best use of resources.	Implementing a new pay and grading system:  There is a risk that the recurrent costs of successful job evaluation appeals cannot be met and that staff morale and therefore service performance may be affected for staff receiving a reduction in pay.	Recurrent budget reductions in 2014-15 and 2015-16 may be required to compensate for any additional cost arising out of successful appeals.  Some continuing uncertainty and the reduction in some staff salaries upon implementation could have an adverse impact on staff morale, recruitment and retention. Performance standards might drop and service levels deteriorate.	Likelihood - 4 Impact - 4 Total - 16	Job evaluation has been approached jointly with the Trade Unions and a robust process used.  An appeals protocol has been developed and agreed by the Pay and Grading Board  Employees have been invited to submit Additional Information Forms for reevaluation in advance of appeals process  S151 officer to include a cost assumption in the MTFS  CMB will monitor impact of new pay and grading system on staff morale and service performance	Corporate Director Resources	Likelihood - 4 Impact - 3 Total - 12