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Bridgend County Borough Council



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Gwasanaethau Gweithredol a Phartneriaethol / Operational and Partnership Services

Deialu uniongyrchol / Direct line /: 01656 643148 /
643147

Gofynnwch am / Ask for: Mrs Julie Ellams,

Ein cyf / Our ref:

Eich cyf / Your ref:

Dyddiad/Date: Tuesday, 2 January 2018

Dear Councillor,

SUBJECT OVERVIEW AND SCRUTINY COMMITTEE 2

A meeting of the Subject Overview and Scrutiny Committee 2 will be held in the Council Chamber - Civic Offices Angel Street Bridgend CF31 4WB on **Monday, 8 January 2018 at 9.30 am.**

AGENDA

1. Apologies for Absence
To receive apologies for absence from Members.
2. Declarations of Interest
To receive declarations of personal and prejudicial interest (if any) from Members/Officers in accordance with the provisions of the Members Code of Conduct adopted by Council from 1 September 2008 (including whipping declarations)
3. Approval of Minutes 3 - 8
To receive for approval the minutes of the meeting held on 07/12/2017
4. Forward Work Programme Update 9 - 22
5. Remodelling Older Persons Accommodation Invitees 23 - 32

Cllr P White	Cabinet Member – Social Services and Early Help;
S Cooper	Corporate Director Social Services and Wellbeing;
J Davies	Head of Adult Social Care;
C Donovan	Group Manager Integrated Community Services.
6. Urgent Item
To consider any item(s) of business in respect of which notice has been given in accordance with Part 4 (paragraph 4) of the Council Procedure Rules and which the person presiding at the meeting is of the opinion should by reason of special circumstances be transacted at the meeting as a matter of urgency.

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Yours faithfully

P A Jolley

Corporate Director Operational and Partnership Services

Councillors:

TH Beedle
MC Clarke
SK Dendy
J Gebbie
CA Green
M Jones

Councillors

MJ Kearn
JE Lewis
JR McCarthy
AA Pucella
KL Rowlands
SG Smith

Councillors

G Thomas
SR Vidal
KJ Watts
DBF White

Agenda Item 3

SUBJECT OVERVIEW AND SCRUTINY COMMITTEE 2 - THURSDAY, 7 DECEMBER 2017

MINUTES OF A MEETING OF THE SUBJECT OVERVIEW AND SCRUTINY COMMITTEE 2 HELD IN COMMITTEE ROOMS 2/3 - CIVIC OFFICES ANGEL STREET BRIDGEND CF31 4WB ON THURSDAY, 7 DECEMBER 2017 AT 1.00 PM

Present

Councillor CA Green – Chairperson

MC Clarke
KJ Watts

SK Dendy

JE Lewis

KL Rowlands

Apologies for Absence

TH Beedle, J Gebbie, AA Pucella, SG Smith, DBF White and PJ White

Officers:

Gail Jewell
Andrew Rees

Democratic Services Officer - Scrutiny
Senior Democratic Services Officer - Committees

Invitees:

Susan Cooper
Laura Kinsey
Arron Norman
Cllr HM Williams

Corporate Director - Social Services & Wellbeing
Head of Children's Social Care
Finance Manager - Social Services Wellbeing, Resources & LARS
Deputy Leader

12. WELCOME

The Chairperson welcomed Mr Ian Phillips of the Wales Audit Office who was observing the meeting.

13. DECLARATIONS OF INTEREST

None.

14. APPROVAL OF MINUTES

RESOLVED: That the minutes of the meeting of the Subject Overview and Scrutiny Committee 2 of 18 September 2017 be accepted as a true and accurate record subject to the following amendment:

That the words “they allowed their Local Area Network to be connected via the internet” after the words “and she asked if” in the first line of page 5.

15. FORWARD WORK PROGRAMME UPDATE

The Scrutiny Officer presented the feedback from the previous meeting of the Committee for approval and asked Members to identify any additional information the Committee wished to receive in relation to the items scheduled for 25 January 2018 and 21 February 2018 including invitees they wish to attend.

Conclusions

That the Committee approved the feedback from the previous meeting of this Committee and noted the list of responses including any still outstanding and confirmed that they

were happy with the suggested report content and invitees for the next two rounds of meetings

16. MEDIUM TERM FINANCIAL STRATEGY 2018-19 TO 2021-22

The Scrutiny Officer introduced a report, the purpose of which was to present the draft Medium Term Financial Strategy (MTFS) 2018-19 to 2021-22, which set out the spending priorities of the Council, key investment objectives and budget areas targeted for necessary savings. It also included a financial forecast for 2018-22 and a detailed draft revenue budget for 2018-19.

The Committee questioned the reason why no efficiency savings had been identified in the Social Services and Wellbeing Directorate. The Corporate Director Social Services and Wellbeing informed the Committee that £330k of efficiency savings had been identified in 2 areas of the Directorate but the Directorate had an additional budget pressure of £2.2m carried over from 2017-2018 and hence why there were no further savings put forward for 2018-2019.. The Committee expressed concerns regarding the £2m savings proposals that were not realised and questioned the reasons for this. The Corporate Director Social Services and Wellbeing stated that savings on prevention and wellbeing and children's residential care had been put forward, however these savings had been very difficult to realise. Prevention and wellbeing services relate to local area co-ordination, advice and assistance services and telecare, where it had been difficult to deliver savings. There had instead, been cost avoidance where there had been a lessening in demand for these services. The savings of £414k which had been achieved in children's residential care were attributed to the remodeling of 2 children's homes in the Borough and the development of therapeutic services. She stated that the proposals had been the subject of extensive consultation and a report would be presented to Cabinet in February 2018 which would also include proposals for the development of the foster care service.

The Committee questioned the impact of changes in the delivery of Learning Disability services to service users and on the budget. The Corporate Director Social Services and Wellbeing informed the Committee that the changes to Learning Disability services had been successful, which had seen service users being brought into staffed houses. The progression model which had been put in place had seen service users move to a greater level of independence with the support of staff. The Committee also questioned the financial impact of the new model of service delivery in Learning Disability Services. The Finance Manager informed the Committee that savings of over £200k had been made in Learning Disability services in the last 3 years.

The Committee questioned whether there is flexibility in the charges levied and whether there is a cap on the extra care scheme. The Corporate Director Social Services and Wellbeing informed the Committee that people living in extra care are eligible to claim benefit, those in receipt of domiciliary care are subject to a cap of £70 per week which is set by the Welsh Government. She also informed the Committee that the amount of capital an individual can hold before being charged is to increase.

The Committee referred to the budgetary pressures on the Communities Directorate which has had to make savings on maintaining the highway network and pavements, and questioned the impact on the Social Services and Wellbeing Directorate, whereby individuals who sustain injuries as a result of those cuts in services may need health care. The Corporate Director Social Services and Wellbeing commented that the Communities Directorate provides visible services and as a member of the Corporate Management Board has to consider matters corporately. She stated that her Directorate has a programme on falls prevention and provides assessments to prevent people from falling. She also stated that there is a model of support in the community for adults in

order to build up resilience. An information hub had been developed where people can access information to gain support. She stated that 60% of people who go through reablement no longer require further support. The Directorate was also working with the Housing Department on developing new models of service.

The Committee asked what could be done in order to share the burden and to ease budgetary pressures. The Finance Manager stated that the Welsh Government could increase the cap in order to increase income. The Corporate Director Social Services and Wellbeing stated that the Council could not charge more, despite the fact that some service users may be in a position to pay in excess of the cap of £70 per week. The authority had attempted to sell residential care places to neighbouring authorities, but there had been a lack of take up at establishments such as Glyn Cynffig. She informed the Committee that every single area of the service was being looked at, in order to explore the possibility of providing services differently. Some work had already been done on the alternative delivery of services at Glyn Cynffig and would be presented to a future meeting of Cabinet and to Scrutiny. Some services under the auspices of the Directorate were already subject to alternative delivery models, with Halo managing healthy living services as a social enterprise, Halo. While Awen who manage arts and cultural facilities were now under the umbrella of the Directorate. The Corporate Director Social Services and Wellbeing commented that £12m had been taken out of the Directorate's budget in the last 3 years.

The Committee recognised that Halo have a commercial background and asked whether the Directorate could take on a more commercial role, but still recognising social values. The Corporate Director Social Services and Wellbeing commented that following the remodeling of the home care service, the independent sector now provides 70% of homecare in the Borough.

The Committee questioned whether ABMU send referrals to Glyn Gynffig. The Corporate Director Social Services and Wellbeing stated that a number of people have dual diagnosis and complex mental health needs. She stated that the facilities at Glyn Cynffig were now very dated and opportunities were being explored to remodel the facility.

The Committee questioned the numbers of people who had taken up extra care within residential accommodation. The Corporate Director Social Services and Wellbeing informed the Committee that a number of people in the Council run residential care homes now require nursing care but some assessments had indicated that there were a small number of people who would be able to manage the extra care facility whilst others would move into the residential provision within the extra care scheme. She also stated she would provide the Committee with the numbers of people in extra care.

The Committee questioned the support available to former armed service veterans. The Corporate Director Social Services and Wellbeing informed the Committee that Halo offer free swimming opportunities to former armed service veterans. The ARC offers opportunities to support residents and there is social work support along with that of housing to veterans.

The Committee questioned the support available to assist people in their communities as a result of bus services. She stated that the Directorate had been successful in gaining ICF monies to purchase 3 vehicles to be support lonely and isolated people within their own community. She also informed the Committee that people with a learning disability had been supported to travel by bus through the use of I pads to plan their journeys.

The Committee referred to the funding for Communities First ceasing in 2018 and questioned the impact it would have on the County Borough. The Corporate Director Social Services and Wellbeing informed the Committee that the Chief Executive is currently undertaking a piece of work to manage changes across the Council as a result of the loss of grant funding.

The Committee questioned whether there was scope for Member representation on the proposed Task and Finish Group to look at community transport. The Corporate Director Social Services and Wellbeing commented that she would look into this.

The Committee questioned the cost of paying for agency staff and overtime payments to cover sickness absence for care staff. The Corporate Director Social Services and Wellbeing commented that staff sickness has to be covered in the service and that sickness absence in the Directorate is showing a sustained improvement and is 13% less than for the same period last year. She informed the Committee that she together with the two Heads of Service meets regularly with HR and there had been a concerted effort by managers to complete Return to Work interviews with staff. Some costings had been made of the cost of sickness. The Finance Manager stated that calculations could be made of the cost of sickness.

The Committee asked whether the budget reduction proposal SSW2 related to Direct Payments. The Corporate Director Social Services and Wellbeing confirmed that the budget reduction proposals is linked to Direct Payments and also confirmed the Direct Payments strategy had been updated. She stated that an alternative delivery model was being looked at. The status was red due to it being under development. The Act allowed for services to be purchased from the authority.

The Committee questioned the reason for budget reduction proposal ASC 18 on the development of extra care housing of £330k being shown as amber. The Finance Manager informed the Committee that this proposal was still being costed and would not come into effect until September 2018, but expected the budget reduction proposal to be made. The Corporate Director Social Services and Wellbeing informed the Committee that meetings had been held with staff and the families of residents on the proposals for the development of extra care facilities. She stated that the next step in the process is for HR to meet with staff to determine which facility they would like to work.

The Committee questioned the reason for the amber status of HL2 – Review of Healthy Living Partnership Contract. The Finance Manager stated that the budget reduction proposal would be met, but the £20k had yet to be identified.

The Committee thanked the invitees for their contribution.

Conclusions

In relation to the proposed cuts to transport services, Members voiced concerns of the possible effect this would have on service users' independence and note the ongoing work of the Regional Partnership Board in securing funding for additional vehicles. Following on from this, Members recommend that the work of the mentioned task and finish group include the Council's Transport Unit and Scrutiny Members.

In relation to the Directorate's approach to offering services and placements to other local authorities and the independent sector, the Committee recommend that the Directorate take more of a commercial approach to ensure they exploit their assets and resources.

SUBJECT OVERVIEW AND SCRUTINY COMMITTEE 2 - THURSDAY, 7 DECEMBER 2017

With reference to Sickness Absence, Members recommend that Corporate analysis be undertaken into the associated costs to absence, to provide an actual figure to which can be related to as a budgetary pressure, specifically in the case of posts that require replacements.

Due to the issues in achieving income generation due to the Welsh Government cap of £70 per week for non-residential care, the Committee recommend that Cabinet lobby Welsh Government to consider the possibility of introducing a means tested cap that takes into account people who are able to pay supplementary monies.

Additional Information

Members requested information on the amount of people who have taken up the Extra Care Scheme.

17. **URGENT ITEMS**

There were no urgent items.

The meeting closed at 2.45 pm

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BRIDGEND COUNTY BOROUGH COUNCIL

REPORT TO THE SUBJECT OVERVIEW AND SCRUTINY COMMITTEE 2

8 JANUARY 2018

REPORT OF THE CORPORATE DIRECTOR – OPERATIONAL AND PARTNERSHIP SERVICES

FORWARD WORK PROGRAMME UPDATE

1. Purpose of the Report

- a) To present the items prioritised by the Corporate Overview and Scrutiny Committee including the next item delegated to this Subject Overview and Scrutiny Committee;
- b) To present the Committee with a list of further potential items for comment and prioritisation;
- c) To ask the Committee to identify any further items for consideration using the pre-determined criteria form.

2. Connection to Corporate Improvement Objectives / Other Corporate Priorities

- 2.1 The key improvement objectives identified in the Corporate Plan 2016–2020 have been embodied in the Overview & Scrutiny Forward Work Programmes. The Corporate Improvement Objectives were adopted by Council on 1 March 2017 and formally set out the improvement objectives that the Council will seek to implement between 2016 and 2020. The Overview and Scrutiny Committees engage in review and development of plans, policy or strategies that support the Corporate Themes.

3. Background

- 3.1 Under the terms of Bridgend County Borough Council's Constitution, each Overview and Scrutiny Committee must publish a Forward Work Programme (FWP) as far as it is known.
- 3.2 An effective FWP will identify the issues that the Committee wishes to focus on during the year and provide a clear rationale as to why particular issues have been selected, as well as the approach that will be adopted; i.e. will the Committee be undertaking a policy review/ development role ("Overview") or performance management approach ("Scrutiny").

Feedback

- 3.3 All conclusions made at Subject Overview and Scrutiny Committee (SOSC) meetings, as well as recommendations and requests for information should be responded to by Officers, to ensure that there are clear outcomes from each topic investigated.

- 3.4 These will then be presented to the relevant Scrutiny Committee at their next meeting to ensure that they have had a response.
- 3.5 When each topic has been considered and the Committee is satisfied with the outcome, the SOSC will then present their findings to the Corporate Overview and Scrutiny Committee (COSC) who will determine whether to remove the item from the FWP or to re-add for further prioritisation at a future date.
- 3.6 The FWPs will remain flexible and will be revisited at each COSC meeting with input from each SOSC and any information gathered from FWP meetings with Corporate Directors and Cabinet.

4. Current Situation / Proposal

- 4.1 Attached at **Appendix A** is the overall FWP for the SOSCs which includes the topics prioritised by the COSC for the next set of SOSCs in Table A, as well as topics that were deemed important for future prioritisation at Table B. This has been compiled from suggested items from each of the SOSCs at previous meetings as well as the COSC. It also includes information proposed from Corporate Directors, detail from research undertaken by Scrutiny Officers and information from FWP Development meetings between the Scrutiny Chairs and Cabinet.
- 4.2 The Committee is asked to first consider the next topic they have been allocated by the COSC in Table A and determine what further detail they would like the report to contain, what questions they wish Officers to address and if there are any further invitees they wish to attend for this meeting to assist Members in their investigation.
- 4.3 The Committee is also asked to then prioritise up to six items from the list in Table B to present to the COSC for formal prioritisation and designation to each SOSC for the next set of meetings.

Corporate Parenting

- 4.4 Corporate Parenting is the term used to describe the responsibility of a local authority towards looked after children and young people. This is a legal responsibility given to local authorities by the Children Act 1989 and the Children Act 2004. The role of the Corporate Parent is to seek for children in public care the outcomes every good parent would want for their own children. The Council as a whole is the 'corporate parent', therefore all Members have a level of responsibility for the children and young people looked after by Bridgend.
- 4.5 In this role, it is suggested that Members consider how each item they consider affects children in care and care leavers, and in what way can the Committee assist in these areas.
- 4.6 Scrutiny Champions can greatly support the Committee in this by advising them of the ongoing work of the Cabinet-Committee and particularly any decisions or changes which they should be aware of as Corporate Parents.

Identification of Further Items

- 4.7 The Committee are reminded of the Criteria form which Members can use to propose further items for the FWP which the Committee can then consider for prioritisation at a future meeting. The Criteria Form emphasises the need to consider issues such as impact, risk, performance, budget and community perception when identifying topics for investigation and to ensure a strategic responsibility for Scrutiny and that its work benefits the organisation.

5. Effect upon Policy Framework & Procedure Rules

- 5.1 The work of the Overview & Scrutiny Committees relates to the review and development of plans, policy or strategy that form part of the Council's Policy Framework and consideration of plans, policy or strategy relating to the power to promote or improve economic, social or environmental wellbeing in the County Borough of Bridgend. Any changes to the structure of the Scrutiny Committees and the procedures relating to them would require the Bridgend County Borough Council constitution to be updated.

6. Equality Impact Assessment

- 6.1 There are no equality implications attached to this report.

7. Financial Implications

- 7.1 There are no financial implications attached to this report.

8. Recommendations

- 8.1 The Committee is recommended to:
- (i) Identify any additional information the Committee wish to receive on their next item delegated to them in the FWP including invitees;
 - (ii) Identify any further detail required for other items in the overall FWP at Table B of Appendix A;
 - (iii) Prioritise up to six items from Appendix A to put forward to the COSC for allocation to the SOSC;
 - (iv) Identify suitable items for Webcasting from the overall Forward Work Programme.

PA Jolley
Corporate Director - Operational and Partnership Services

Contact Officer: Scrutiny Unit

Telephone: (01656) 643695

E-mail: Scrutiny@bridgend.gov.uk

Postal Address Bridgend County Borough Council,
Civic Offices,
Angel Street,
Bridgend.
CF31 4WB

Background documents

None.

Scrutiny Forward Work Programme

Table A

The following items were previously prioritised by the Subject OVS Committees and considered by Corporate at its last meeting where the top three items were scheduled in for the next round of meetings:

Date	Subject Committee	Item	Specific Information to request	Rationale for prioritisation	Proposed date	Suggested Invitees	Prioritised by Committees	Invite Sent	Webcast
8-Jan-18	SOSC 2	Remodelling Older Persons Accommodation	To provide the Committee an update on the progress of the development of two new Extra Care Housing (ECH) schemes within the County Borough and as agreed through an exempt report to Cabinet in July 2017, to gain feedback from this Committee, as part of the consultation process in respect of the proposed plans to tender as a going concern, one of the care homes in scope for the ECH plans.	Scrutiny to act as consultee – vital to have Scrutiny input into any consultation and ensure pre-decision when necessary if any changes proposed.		Susan Cooper, Corporate Director Social Services and Wellbeing; Cllr Phil White, Cabinet Member – Social Services and Early Help; Jacqueline Davies, Head of Adult Social Care; Carmel Donovan, Group Manager Integrated Community Services.			
10-Jan-18	SOSC 1	Schools Strategic Review	Post-16 Education – proposals being consulted upon to include the relationships between secondary schools and colleges	Scrutiny to act as consultee – vital to have Scrutiny input into any consultation and ensure pre-decision when necessary if any changes proposed for schools	10 January 2017	Lindsay Harvey, Interim Corporate Director - Education and Family Support; Cllr Charles Smith, Cabinet Member for Education and Regeneration; Nicola Echanis, Head of Education and Early Help; John Fabes; Mandy Paish, CSC Senior Challenge Advisor.			
17-Jan-18	SOSC 3	Community Asset Transfer	How many CAT's have been completed. How many are in process and at what stages. What finance is remaining from the initial £1 million capital allocated several years ago to help improve community buildings and sports pavilions. What has been spent to date and on what. What support is available for businesses looking to undertake a CAT What has been the main reason for CAT's not being progressed beyond initial stages Is there appetite for the CAT process amongst the local communities. Is the process fair if one community has an active local group to progress a CAT, yet another community many not have an active group and hence lose out through no fault of their own. Need to have comparison data from other authorities along with examples of what has worked and not worked. Case study of some CAT's in BCBC Data required on condition of all BCBC sports pavilions and community buildings to have an understanding of the scale of the problem. Exploration of the introduction of definitive timeslines as to when the Council will no longer be able to support the assests Allotments - what the situation is with transferring leases of allotments? Awen - related information to understand how Awen are working in taking over some assets under their remit in the county Borough		Prioritised by SOSC 3 13 September 2017	Mark Shephard, Corporate Director Communities Cabinet Member Education and Regeneration, Cllr Charles Smith Cabinet Member Communities, Cllr Richard Young Fiona Blick Community Groups Guy Smith, Community Asset Transfer officer Sports club reps who may be in need of improved buildings / facilities but do not have the capacity to consider entering into a CAT agreement Pencoed Town Council - Clerk - as they have completed successful CATs			

<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 14</p>	<p>18-Jan-18 SOSC 1</p>	<p>Residential Remodelling - Children's</p>	<p>Following its meeting on 6 November 2017, the Committee requested that the item be re-considered at a future Special meeting to receive more detailed information. The Committee overall felt they needed a greater understanding of the current situation in order for them to be confident in making informed comments and recommendations to Cabinet on the proposed model going forward.</p> <p>The Committee therefore requested that this report include the following information:</p> <ul style="list-style-type: none"> • Occupancy levels for residential homes and over past 12 months. • Numbers and types of in house and OOC foster placements for last 1-2 years. • Detail on the approximate length of placements in Sunnybank? If extending the age that young people can be there, is this extending the length of time they are there and if so where would any other young people go who need the same support – ie. is 1 home/ 4 beds enough? How many (if applicable) with similar needs are being sent OOC? • How many OOC placements are likely to remain due to being best placed and likewise how many are we likely to be able to bring back in house? Is it only future potential OOC that are being looked at for in house placements rather than placing them OOC following remodelling? • Upfront costs for staffing and training relies on OOC being reduced but how will this be achieved without the services and changes first in place? • What evidence is there that young people will be eligible for supported people grant funding and if not, would they still be able to be supported through supported lodgings? What are the associated savings for supported lodgings in comparison to residential home placements? • Whilst supported lodgings may suit some young people 16-18, what about those who it would not be suitable for? • Members requested more information on the Business case behind the remodelling – ie. it was reported that this is part of a bigger picture but what is the bigger picture? What evidence is there that there are prospects for income generation – how would this be possible if all our residential places are full anyway? How are business efficiencies going to be improved? What does success look like? What targets are there and expected outcomes for the remodelling project? • Information on care leaver destinations – where are they 2 years after leaving care for example? (if we have this information). • How is the issue of compatibility addressed in placements – given the rising numbers and pressure for placements, what assurances are there to ensure compatibility and that young people are not being placed in even more vulnerable situations? One example is that the homes have previously been reported as not in suitable locations being in areas at risk of CSE, criminal damage, threats to kill and child abuse. • If all foster placements are full, how will 3 be freed up to undertake up-skilling to become transitional carers? • Do all Foster Carers need specialist training or should this only be targeted to a small number? – If we cannot sign them in with a contract the Authority could be paying out for a lot of training which may then benefit IFA should foster carers transfer over. • Examples of LAC feedback to consultation and engagement – what are their responses to the proposed model? • Evidence of workforce planning – what do we have and what do we need? • What evidence is there that the Authority has looked at best practice elsewhere? • Could the Committee be provided with the most recent Rota Visiting report to get an idea of the types of issues/comments being raised by Members in the recent past. 	<p>Pre decision Scrutiny item - second meeting - further report</p>		<p>Susan Cooper, Corporate Director, Social Services and Wellbeing; Cllr Phil White, Cabinet Member – Social Services and Early Help; Laura Kinsey, Head of Children's Social Care; Pete Tyson, Group Manager – Commissioning; Lauren North, Commissioning and Contract Management Officer; Natalie Silcox, Group Manager Childrens Regulated Services.</p>			

Page 15	07-Feb-18 SOSC 2	The Economic Prosperity of Bridgend County Borough	To include areas such as Economic Development, Worklessness Programmes, EU Funding for Skills.		SOSC 3 - prioritised for next set of meetings 17/07/2017 13/09/2017 SOSC 1 - proposed waiting until the detail of the Revenue Support Grant are known before this item is considered. SOSC 2 - 18/09/2017	Mark Shepherd, Corporate Director Communities; Cllr Richard Young, Cabinet Member – Communities; Satwant Pryce, Head of Regeneration, Development and Property Services; Representative tbc from Bridgend College; Representative tbc from Bridgend Business Forum.			This item has been highlighted as suitable for webcasting.
	08-Feb-18 SOSC 1	School Standards Report 17-18	Annual school performance report from CSC	Annual school performance results from the basis of monitoring of schools which is a primary responsibility of Scrutiny.	Proposed to receive late January/early February once the school results have been formally published.	Lindsay Harvey, Interim Corporate Director - Education and Family Support; Cllr Charles Smith, Cabinet Member for Education and Regeneration; Nicola Echanis, Head of Education and Early Help; Mandy Paish, CSC Senior Challenge Advisor; Mike Glavin, Managing Director CSC			
	12-Feb-18 SOSC 3	Town Centre Regeneration	To provide members with information on the following responsibilities of the Council and how these are managed and can be developed with reduced resources <ul style="list-style-type: none"> • Car parking review – When is the car parking review going to be undertaken? Charges for staff car parking at all sites - has this been reviewed? If this was taken forward what income would this generate? • Residents Parking - when residents permit parking going to be rolled out? • Inconsiderate parking in the Borough - where are the problem areas? What are we doing to tackle these issues? Are we prosecuting? • Parking outside schools - How are we tackling bad parking at schools? Update on the introduction of the mobile camera van that was purchased to tackle such issues. What areas has this van been at. How many fines have been issued to date? • Pedestrianisation - particularly in Bridgend Town Centre. Outcomes of the consultation to allow traffic into the town • Business Rates • Strategic Building Investment • Disabled facilities 		Prioritised by SOSC 3 17 July 2017 13 September 2017 Prioritised by SOSC 2 18 September 2017	Mark Shephard, Corporate Director Communities Zak Shell, Head of Streetscene Satwant Pryce, Head of Regeneration			This item has been highlighted as suitable for webcasting.
	07-Mar-2018 SOSC 2	Dementia Care	<ul style="list-style-type: none"> • Include accurate and up to date figures on the people diagnosed with dementia in Bridgend County Borough for comparison with the number of people predicted to be living with dementia; • Provide Members with the information which can be found on the Local GP Dementia Register which highlights prevalence of dementia by area throughout the borough and type of dementia. The Panel recommend that these statistics are presented on a map diagram for ease of reference. If possible, Members wish that this data be elaborated upon to include age, and whether the numbers show if diagnosis was received prior to moving into the borough; • Provide an update on the review of joint intentions with health and the third sector and include information regarding the production of a dementia strategy and delivery plan - stating milestones, target dates and responsible officers. • Provide an update on existing discussions with nursing care providers in relation to the development of nursing residential care places for people with dementia; <p>Include facts and figures on people with dementia living in Cardiff as well as Neath Port Talbot and Swansea for comparison to Bridgend.</p> <p>Comparisons with other LAs such as Maesteg and the Vale on dementia awareness training to consider how successful the Authority has been in making Bridgend Dementia friendly.</p>		Members proposed that this be considered after Members have received Dementia Care Training in September/October	Susan Cooper Corporate Director Social Services and Wellbeing; Cllr Phil White, Cabinet Member – Social Services and Early Help; Jacqueline Davies, Head of Adult Social Care; Representative from Age Concern Wales; Representative from ABMU; Representative from Bavo.			Corporate highlighted this item as suitable for webcasting.

12-Mar-2018	SOSC 1	School Modernisation Band B	To advise committee on the development of the strategic outline plan for band b of the 21 st century schools modernisation programme	Scrutiny to inform the plans and refine the rationale for the development of the schools estate	Proposed by Officers - March 2018	Lindsay Harvey, Interim Corporate Director - Education and Family Support; Cllr Charles Smith, Cabinet Member for Education and Regeneration; Nicola Echanis, Head of Education and Early Help; Gaynor Thomas, Schools Programme Manager			
21-Mar-2018	SOSC 3	Empty Housing	<p>How effective has this council been on bringing back into use empty properties over the last five years?</p> <p>Does this council have the appropriate policies and process in place to fully utilise the powers that we already have to tackle empty homes?</p> <p>What are the levels of empty homes across Bridgend?</p> <p>What is the potential loss of council tax receipts due to empty homes?</p> <p>Data on levels of empty properties and homes and how long they have been empty for</p> <p>Examples of case studies from Bridgend CBC</p> <p>Good practice from across wales</p> <p>Welsh Government policy.</p> <p>In relation to empty properties - could a breakdown of service provision be provided? To include contracts that we sub let out.</p>			<p>Andrew Jolley, Corporate Director Operational and Partnership Services</p> <p>Mark Shepherd, Corporate Director Communities</p> <p>Satwant Pryce, Head of Regeneration, Development & Property</p> <p>Martin Morgans, Head of Performance and Partnership Services</p> <p>Cllr Dhanisha Patel</p> <p>Welsh Government contacts?</p> <p>Helen Picton, SRS (VOG)</p> <p>Jennifer Ellis (RCT)</p>	SOSC 3 and SOSC 1 reprioritised this in Dec 2017 after it was rescheduled to accommodate other report		
16-Apr-2018	SOSC 1	Early Help and Social Care	<p>The process into how the following information will be presented will be confirmed following meetings with both Directorates Corporate Directors.</p> <ul style="list-style-type: none"> • Up to date figures presenting the numbers of Looked After Children by Local Authority; • A breakdown of referral figures, to include statistics from local pre-school nurseries; • Outcome from the review undertaken by Institute of Public Care; • What services are being provided post 16, given that research indicates shows that children who have been looked after, have the increased probability that their children will also end up in the care system; • Outcomes from the following Residential Remodelling project work streams: <ul style="list-style-type: none"> - For moving out-of-country residential placements to in-county - Upskilling of three internal foster carers to provide intensive, therapeutic step down placements. - Review of the foster carer marketing and recruitment strategy at a draft/early stage to allow members input into the process <p>To evidence how the two services are working together and the impact on the LAC population.</p>			<p>Susan Cooper Corporate Director Social Services and Wellbeing;</p> <p>Lindsay Harvey, Interim Corporate Director - Education and Family Support;</p> <p>Cllr Charles Smith, Cabinet Member for Education and Regeneration;</p> <p>Cllr Phil White, Cabinet Member – Social Services and Early Help;</p> <p>Nicola Echanis, Head of Education and Early Help.</p> <p>Laura Kinsey, Head of Children’s Social Care;</p> <p>Mark Lewis,</p> <p>Elizabeth Walton James, Group Manager Safeguarding and Quality Assurance</p>	SOSC 1		

<p>17-Apr-2018</p> <p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 17</p>	SOSC 2	Prevention and Wellbeing and Local Community Coordination	<p>To include information about the number of different initiatives that are available within the community as an alternative to statutory services.</p> <p>LCC projects to be referenced under a heading for each area – Ogmore, Llynfi and Garw Valleys – to ensure ease of reference to what projects are being carried out where.</p> <p>To include information on the work being undertaken with the 3rd Sector.</p> <p>What initiatives are available within the community?</p> <p>What input is provided by AMBU and what is provided by Bridgend Council?</p>		Proposed date March/April 2018	<p>Susan Cooper Corporate Director Social Services and Wellbeing;</p> <p>Clr Phil White, Cabinet Member - Social Services and Early Help</p> <p>Clr Dhanisha Patel, Cabinet Member - Wellbeing and Future Generations;</p> <p>Jacqueline Davies, Head of Adult Social Care;</p> <p>Andrew Thomas, Group Manager – Prevention and Wellbeing.</p>			
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Table B

The following items were deemed important for future prioritisation:

Item	Specific Information to request	Rationale for prioritisation	Proposed date	Suggested Invitees			Webcast
Safeguarding	<p>To include Safeguarding activity in both Children and Adult Services. To also cover:</p> <ul style="list-style-type: none"> Regional Safeguarding Boards Bridgend Corporate Safeguarding Policy CSE DOLS <p>Report to provide statistical data in relation to service demands and evidence how quickly and effectively the services are acting to those needs.</p> <p>To evidence how the two services are working together and the impact on the LAC population.</p> <p>To receive the outcome of the in depth analysis which was currently being undertaken within the Council.</p> <p>To include information on Advocacy for Children and Adults:</p> <ul style="list-style-type: none"> The outcome from the Advocacy Pilot Scheme The current system Social Services & Wellbeing Act Regional Children Services advocacy Adult Services – Golden Thread Project 	Members stressed that this subject must be considered by Scrutiny on their FWP as is a huge responsibility of the Authority and Scrutiny must ensure the work being undertaken to protect some of the most vulnerable people is effective and achieving outcomes.	Pilot for Advocacy ends April. Therefore proposed date May/June 2018.	<p>Susan Cooper Corporate Director Social Services and Wellbeing; Cllr Phil White, Cabinet Member – Social Services and Early Help; Jacqueline Davies, Head of Adult Social Care; Laura Kinsey, Head of Children’s Social Care; Elizabeth Walton James, Group Manager Safeguarding and Quality Assurance Richard Thomas, Strategic Planning and Commissioning Officer</p>			
ALN Reform	<p>When the Bill has been further progressed, report to include consideration of the following points:</p> <p>a) How the Authority and Schools are engaging with parents over the changes to the Bill? b) What the finalised process is for assessments and who is responsible for leading with them? c) What involvement/responsibilities do Educational Psychologists have under the Bill? d) Has the Bill led to an increase in tribunals and what impact has this had? This is set against the context of the recent announcement by the Lifelong Learning Minister that instead of saving £4.8m over four years the Bill could potentially cost £8.2m due to an expected increase in the number of cases of dispute resolution. e) Given that the Bill focuses on the involvement of young people and their parents, what support is available for those involved in court disputes? f) Outcomes from the Supported Internship programme. g) Support for those with ALN into employment. h) Staffing - Protection and support for staff, ALNCO support, workloads and capacity. i) Pupil-teacher ratios and class sizes and impact of Bill on capacity of teachers to support pupils with ALN j) How is the implementation of the Bill being monitored; what quality assurance frameworks are there and what accountability for local authorities, consortiums and schools?</p>	Needs revisiting to monitor implementation of the Bill and if needs are being met as well as impact on future budgets	Proposed by SOSC 1 to be revisited in next years FWP	<p>Lindsay Harvey, Interim Corporate Director - Education and Family Support; Cllr Charles Smith, Cabinet Member for Education and Regeneration; Nicola Echanis, Head of Education and Early Help. Michelle Hatcher, Group Manager Inclusion and School Improvement Third Sector Representatives</p>			
Annual Recommendations/feedback Update to each SOSC	Update on all feedback that required follow up and recommendations - Cabinet and Officer ones		Proposed for March 2018 to inform next years FWP planning	None			

Care and Social Services Inspectorate Wales (CSSIW) Inspection of Children's Services.	The Committee requested that they receive an information report detailing the progress of the plan and update Members whether or not the actions have addressed the issues raised by the Inspectorate.						
Emergency Housing	Is the current emergency housing provided by BCBC meeting the needs of the service users? Is the current provision a good use of public resources? Should an alternative provision be made to ensure families, in particular children, achieve their potential. Service user numbers Service user demographic –ages, disabilities, gender Outcomes Challenges faced daily by families using provision –health, dentist, mental health, schools <i>*Members have requested a possible site visit</i>	members asked for this item to be prioritised by the Corporate Committee to address the homelessness across the county which has increased and can be seen by the increased number of people sleeping in tents.		Andrew Jolley, Corporate Director – Operational and Partnership Services; Martin Morgans, Head of Performance and Partnership Services Cllr Dhanisha Patel, Cabinet Member - Wellbeing and Future Generations;	SOSC3 SOSC 1		
Budgetary Impacts of Parc Prison	How much core funding does BCBC receive to deal with the impact of a prison being located within its boundary? What is the true cost of servicing this need? Is there a different impact due to Parc Prison being privately run as opposed to being run by the Prison Service?			Susan Cooper, Corporate Director Social Services and Wellbeing Jacqueline Davies, Head of Adult Social Care Cllr P White, Cabinet Member Services and Early Help			
Waste Services Contract	Members would like the report to include an update on the following: The impact of the recently recruited senior managers associated with the Bridgend contract and front line operative staff. Was recruitment successful? Have all Members now been given full inductions and training Information on the updates to the CRC centre including the instalment of the polystyrene baler and webcam so residents are able to monitor the traffic flow at the site. Change of days for the communal collections - Has this happened? Has the service shown improvements since the change? Impact of the new collection vehicles. Have they made collection rounds more efficient? Outcome of the review of BCBC in house Street Scene enforcement activity Longer term trend of flytipping. What are the figures of flytipping in the Borough? Have they improved? Domestic or business?	Members requested that this item is prioritised by the Corporate Committee for June 2018 so they can monitor the contract and ensure that improvements to the delivery of the service are made. Members requested that this item remain until significant improvements are made and the service is at a satisfactory level for residents.	SOSC 3 proposed revisit item in June 2018	Mark Shepherd, Corporate Director Communities; Cllr Hywel Williams, Deputy Leader; Cllr Richard Young, Cabinet Member – Communities; Zak Shell, Head of Streetscene; Maz Akhtar, Regional Manager Kier Julian Tranter, Managing Director Kier Claire Pring, Kier			

The Committee recommend that Scrutiny consider a future item on what other Local Authorities are doing to respond to the gap in provision in Community Services.

The Committee requested that a review of the AHP bags be considered when Scrutiny revisit the subject of 'Waste' in approximately 12 months time to include the monetary against environmental impact.

The following items for briefing sessions or pre-Council briefing

Item	Specific Information to request
Overview of Direct Payment Scheme	<p>To update Members on the Direct Payments Process.</p> <p>How outcomes for individuals are being identified and monitored.</p> <p>What activities are being requested by individuals to enable them to achieve their personal outcomes.</p> <p>How the Direct Payments system is being monitored.</p> <p>To include clarification and further details on the exact costs of commissioning the IPC.</p>
Social Services Commissioning Strategy	<p>To include information on what work has taken place following the Social Services and Wellbeing Act population assessment.</p> <p>To also cover the following:</p> <ul style="list-style-type: none"> • Regional Annual Plan • Bridgend Social Services Commissioning Strategy

Western Bay Regional Report	Update on situation and way forward with WB and Regional Working?
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BRIDGEND COUNTY BOROUGH COUNCIL

REPORT TO SUBJECT OVERVIEW & SCRUTINY COMMITTEE 2

08 JANUARY 2018

REPORT OF THE CORPORATE DIRECTOR – SOCIAL SERVICES AND WELLBEING

REMODELLING OLDER PERSONS ACCOMMODATION

1.0 Purpose of Report

- 1.1 The purpose of this report is to request pre-decision scrutiny from Overview and Scrutiny Committee 2 in respect of a recommendation to tender as a going concern one of BCBC's internal residential care homes, which is currently in-scope for the Extra Care Housing (ECH) scheme plans.

2.0 Connection to Corporate Improvement Objectives/Other Corporate Priorities

- 2.1 The report links to the following priorities in the Corporate Plan 2016-20:
- Helping people to become more self-reliant;
 - Smarter use of resources.

3.0 Background

Extra Care

- 3.1 The Adult Social Care Commissioning Plan identifies as a priority the transformation of residential care by developing new models of service which are more sustainable and enable people to remain living as independently as possible within their community, in schemes such as ECH. These new models of service offer greater choice to citizens to remain in a more affordable provision within their local community.
- 3.2 Although the existing in-house residential services offer quality provision, people in Bridgend want alternatives to traditional residential care, and the Council has seen a shift in placement patterns from generic residential and nursing care, to more complex and specialist care. In addition, more sustainable care models need to be developed to be able to respond to the projected increases in user demand for care services, and enable the Council to meet its financial requirements.
- 3.3 It is recognised that the funding model for ECH is more cost effective than traditional residential care, with the average net cost per person per week in ECH being in the region of £107, compared to over £500 per person per week for residential care for a full charge payer. Based on this cost differential, the Medium Term Financial Strategy (MTFS) includes £660,000 of recurrent budget savings which will result from the provision of the two ECH Schemes.
- 3.4 In November 2014, Cabinet approved the option for the Council to seek Registered Social Landlords (RSL) to develop two new ECH schemes in the County Borough, which once developed, will replace 3 of the existing Council-run care homes.

- 3.5 There were a number of meetings and discussions on the individual sites and Counsel's opinion was sought on the way forward. As a result, the Council decided to engage with all RSLs zoned to work in Bridgend. Three RSLs expressed an interest in working with BCBC on this project, and they were sent a briefing note and selection criteria that clearly set out the Council's intention to dispose of two parcels of land for the potential development of ECH schemes. Scheme 1 – Former Maesteg Lower Comprehensive site; and Scheme 2 – Former Archbishop McGrath site at Ynysawdre.
- 3.6 The submissions were evaluated based on value for money (quality, cost and time) determined by the Project plan; the costs of leasing the residential units; and the level, nature and timing of any subsidy required; together with the need to meet the essential criteria set out in the brief. Following the evaluation, Linc Cymru were deemed to be the preferred RSL partner by the evaluation panel.
- 3.7 In January 2016, Cabinet approved the disposal of the sites to Linc Cymru at the market value, and officers were also given delegated authority to enter into formal agreements with Linc Cymru and to grant the subsidy to Linc Cymru at a level that delivers value for money in accordance with the proposed financial model. Specific details in respect of financial values and the service models being developed are contained and are available within the report to Cabinet in January 2016.

Land and development update

- 3.8 Work has commenced at each site, and the project timetable provided by Linc Cymru (11/10/17) is as follows, and a Project Board and a number of workstreams have been established in order to monitor and oversee progress against this plan:

	Maesteg	Ynysawdre
Tender Issue	14/10/16	01/11/16
Tender Return	08/12/16	23/12/16
Linc Board Approval	26/01/17	26/01/17
Contract Mobilisation	06/03/17	06/03/17
Commencement on-site	19/06/17	22/05/17
Fit out period	15/10/18	10/09/18
Completion	29/10/18	24/09/18

Service modelling and transition planning update

- 3.9 A service modelling and transition planning workstream has been established involving colleagues from the Council, Linc Cymru and ABMU Health Board. The objectives of the workstream are to agree a service model for both the Extra Care and residential units and identify the staffing structure required and the associated skill mix to deliver the agreed service model. Service users within the existing residential homes are being regularly assessed to determine the best possible placement for them in the future. Options for housing related support are being looked at to support the transition from residential care to Extra Care prior to and

after transition. The management and staffing structure is being finalised, following which formal consultation with staff will begin. A comprehensive training programme for staff is also being developed, which is nearing completion.

Communication and engagement update

3.10 Engagement with key stakeholders is a fundamental part of the project and to facilitate this, a communication workstream has been established, and a Communication Strategy developed. Communication via direct correspondence and engagement meetings at the residential establishments with existing residents, their families and carers, and staff, has been ongoing since the beginning of the Project. Frequently Asked Questions documents have been developed as a result of the questions asked at the engagement meetings and is regularly updated and provided to service users, their families and carers and staff, and an 'Extra Care' newsletter continues to be regularly distributed. The contractors also communicate on a regular basis with the local community, who have been invited to take part in a naming competition for the Extra Care schemes and the streets running through the sites.

Ty Cwm Ogwr care home proposal

3.11 In August 2016, an opportunity presented itself in respect of the plans for the BCBC in-house residential care homes in the longer term; which is for an independent provider to purchase as a going concern one of the 3 Council care homes which is in-scope for the ECH schemes, and remodel the home over time based on BCBC's requirements. Based on this proposal, a briefing note was presented to Corporate Management Board (CMB), who following consideration, gave approval to scope-out this proposal further.

3.12 A multi-department Project Team was convened (involving colleagues from Adult Social Care, Procurement, Legal Services, Human Resources, Finance and Property Services) to consider the potential viability of this proposal, where during officer discussions it has been suggested it would be possible to undertake a procurement exercise alongside a land and building long-lease, should the service area wish to tender the care home as a going concern.

3.13 An appraisal of the three existing BCBC homes in-scope for the ECH schemes was undertaken, in order to identify which home would be most suitable for these potential plans; where it was identified that Ty Cwm Ogwr in the Ogmre Valley would be the most appropriate, for the following reasons:

- Under current plans, there will be an alternative ECH scheme containing residential beds being built within a close proximity of Hyfrydol and Glan-yr-Afon care homes but no new provision in the Ogmre Valley offering a direct alternative. The table below charts the distance between the three existing BCBC homes, and the new ECH schemes being developed:

	Glan-yr-Afon	Hyfrydol	Ty Cwm Ogwr
ECH 1 - Ynysawdre	< 0.5 mile	6 miles	5 miles
ECH 2 - Maesteg	6 miles	< 0.5 mile	10 miles

- Following analysis of the site plans and the condition surveys undertaken at each of the three homes, Ty Cwm Ogwr was identified as the most suitable for converting into a Nursing EMI model over time – which would encourage potential bidders.

3.14 In July 2017, a report was presented to Cabinet advising them of the potential option to tender Ty Cwm Ogwr care home as a going concern. Cabinet noted the report and gave authority for targeted engagement and consultation to be undertaken with individuals, families and staff affected by the proposal. Cabinet also noted that feedback from OVSC would be sought in respect of the proposed plans; and noted that Cabinet would receive a further report outlining the results of the consultation and feedback from OVSC, and if appropriate asking for authority to go out to tender.

4.0 Current situation / proposal

Engagement and consultation

4.1 Targeted engagement and consultation has since been undertaken with those individuals, families and staff at Ty Cwm Ogwr affected by the proposal, in order to help inform the main benefits and drawbacks of undertaking this approach, and for alternative options to be considered which took place in the form of:

- A full-day 'drop-in' event undertaken at Ty Cwm Ogwr, where staff, families/carers and residents themselves could meet with officers from Adult Social Care, Human Resources and Trade Unions to discuss the proposal;
- Contact details being provided within letters sent to all staff, residents and families – offering individuals an opportunity to provide feedback either over the phone or in writing (if preferred) – and the offer of 1:1 meetings; and
- A survey being sent out to all staff and families/carers of residents – requesting for feedback in respect of the proposal.

4.2 The key findings from this targeted engagement and consultation is shown below:

4.2.1 Survey responses

- 21 survey responses were received in total
- 14 of these were from staff – which represents 30% of all staff at Ty Cwm Ogwr
- 7 of these were from families – which represents 33% of the 21 placements made at Ty Cwm Ogwr during the time of the consultation and engagement

4.2.2 Survey Question – Are you supportive of the proposal (yes/no)

- 90% (19 people) of total respondents responded 'yes'
- 5% (one person) of total respondents responded 'no'
- 5% (one person) of total respondents responded 'not sure'
- 13 staff members were supportive of the proposal, with one saying 'not sure'
- 6 family members/carers were supportive of the proposal, with one saying 'no'

4.2.3 When asked to explain the response...

- Of those who responded 'yes' – the main reasons provided were: security for residents/families/staff, no upheaval, and provision remains in the Ogmore Valley
- The family member who responded 'no' – the reason given was that they felt that "private homes were not controlled"
- The staff member who responded 'not sure' – the reason given was that they were concerned for staff following transfer to an independent provider

4.2.4 *Survey Question – What are the main benefits of the proposal?*

- The reasons provided mirrored their explanation for stating why they were supportive of the proposal. i.e. Home remains in the valley, residents don't have to move, families have peace of mind, continuity of care, no long journeys for families

4.2.5 *Survey Question – What are the main drawbacks of the proposal?*

- There were some concerns raised around: the home requiring investment, concerns about terms and conditions for staff and the TUPE process, unknowns in respect of the potential bidders, plans that the home could be Nursing EMI only in the future

4.2.6 *Survey Question – Any alternative options that we should consider?*

- A relatively small number of alternative suggestions/variations were provided, which were: retain some residential care beds (not just Nursing EMI), and give staff the choice to transfer to the new ECH schemes, if they would prefer

4.3 Following analysis of the feedback received from the targeted engagement and consultation with those individuals, families and staff affected by the proposal, officers have:

- Gone back to staff, residents and families/carers – providing a summary of the key findings and recurring themes identified;
- Directly contacted individuals who raised concerns about the proposal, in order to address and alleviate their concerns; and
- Linked-in with colleagues in Human Resources regarding staff implications, which has been included in the response provided to staff.

Procurement approach

4.4 Under The Public Contracts Regulations 2015, and in-line with BCBC's Contract Procedure Rules, the Council is required to undertake an open and transparent process in order to select a provider to transfer Ty Cwm Ogwr to as a going concern, which will be undertaken in the form of a procurement exercise.

4.5 The proposed approach would involve a procurement exercise being undertaken using Most Economically Advantageous Tender (MEAT). Criteria will be established and appropriate weighting will be applied to quality/price:

- Lease on a long-term basis the land and building (which will be subject to District Valuation), and tender the service as a going concern. i.e. With the current residents to continue receiving a residential service;

- The service must continue to be delivered in accordance with the existing contract (pre placement agreement) which is in place with all independent BCBC care home providers;
- As the successful bidder will be awarded a pre-placement agreement, they will be subject to the terms of the contract, which includes contract monitoring requirements in-line with the Regional Quality Framework, that all care homes are subject to – both internal care homes and commissioned care homes;
- As per the terms of the contract, payments made to the purchaser/provider will be made in-line with the sector-wide 'standard price schedule' i.e. Rates for individual placements are fixed at the below rates:

Category	2017/18 Rate
General Residential	£542
Residential EMI	£578
General Nursing (including health contribution of £149.67)	£691.67
Nursing EMI (including health contribution of £149.67)	£727.67

- An over-arching contract will be developed, covering the long-lease and longer-term modelling plans;
- There will be a strong emphasis on quality, and there will be an expectation and requirement that the successful bidder will be an experienced care provider;
- Working alongside colleagues in Procurement, consideration will be given as to how families of residents and staff members can be a part of the tender process – which will help inform the decision made in respect of the successful bidder.

4.6 An indicative procurement timetable is shown below:

Task	Date
Engagement with affected staff/families/residents	Sep-17 – completed
Draft Tender Pack	Dec 17 – Feb 18
Report to OVSC – pre decision scrutiny	8 th January 2018
Report to Cabinet – approval to go to tender	27 th February 2018
Publish notice on Sell2Wales	March 2018
Close Tender	May 2018
Evaluate Tender	May 2018
Presentation/Interviews	June 2018
Approval to award (DP) and Award Notice	July 2018
Mobilisation/formal staff consultation	August 18 – Sept 18

4.7 Approximately 40 staff are employed by BCBC working in Ty Cwm Ogwr, including a mixture of care and ancillary staff, and, following consultation, it is anticipated that all staff employed at Ty Cwm Ogwr prior to transfer will TUPE across to the new provider at contract commencement, dependent on how the successful provider proposes to deliver the service in moving forward.

Benefits and risks

4.8 If given approval to tender Ty Cwm Ogwr care home as a going concern, a number of benefits could be achieved, including:

- No move necessary for those residents in Ty Cwm Ogwr – which was direct feedback received during the engagement and consultation;
- More appropriate longer-term use of a provision which currently has vacancy levels of over 30%. i.e. 9 vacancies within a 28-bed home;
- There is scope to convert the home into a Nursing EMI provision over time, which is a high priority area for BCBC (in line with Western Bay Care Home Commissioning Plan) and a category where there is limited capacity and often very few vacancies;
- This would result in a smoother ECH transition plan. i.e. 2 homes (totaling 62 beds) into 2 ECH schemes with a 70-bed capacity, as opposed to 3 homes (totaling 90 beds) transferring into a 70-bed capacity – as per current plans;
- As highlighted in paragraph 4.7, following consultation, it is anticipated that all staff employed at Ty Cwm Ogwr prior to transfer will TUPE across to the new provider at contract commencement – thus eliminating any redundancy implications and costs for those staff at Ty Cwm Ogwr;
- Care home provision remains in the Ogmore Valley – which is recognised as being a key hub within the community.

4.9 However, there are some risks with this proposal, which include:

- The option to retain one of the homes as a going concern was not considered as part of the consultation on the ECH scheme;
- Requires an open tender exercise, which has inherent risks and no guarantees;
- An untried procurement approach being undertaken. i.e. Tendering the service alongside a land and building long lease.

4.10 In recognition of the risks identified above, further engagement and targeted consultation was undertaken with those affected as reported in paragraph 4.1. The proposed procurement route was considered and advice received that it is a lawful approach, and that BCBC had identified proper reasons for selecting Ty Cwm Ogwr.

Recommendation

4.11 In light of the positive response to the proposal received from those directly affected during the targeted engagement and consultation, and the associated benefits identified above, officers plan to make a recommendation to Cabinet in February 2018 that Ty Cwm Ogwr care home is tendered as a going concern.

5.0 Effects on the Policy Framework and Procedure Rules

5.1 There is no impact on the Policy Framework and Procedure Rules.

6.0 Equalities Impact Assessment

6.1 An Equality Impact Assessment screening has been undertaken, which identified a low EIA priority, due to the fact there is a negligible impact on staff and residents immediately as a tender exercise is being undertaken, whereby all existing staff and residents will transfer to the new provider under current terms and conditions.

6.2 There is an expectation that the home will remodel over time in order to meet the needs and requirements of the care sector in moving forward (i.e. More complex needs), and the impact of any future changes will need to be assessed in the future – namely after 3 years, when a full EIA will be undertaken.

7.0 Financial Implications

7.1 BCBC's gross budgeted cost for Ty Cwm Ogwr care home is £1 million in 2017/18; £890,000 of which relates to staff costs – which will be the potential TUPE cost on the assumption that following consultation all staff transfer to the new provider.

7.2 By way of comparison with the independent sector – based on the 2017/18 price schedule of rates – the comparative cost if the service was provided by the independent sector totals £805,000; this represents a potential shortfall of circa £85,000 in year 1 for the successful provider, excluding running costs – but a corresponding cost reduction for BCBC. Consideration will therefore be given in respect of transition arrangements, and whether an element of support is required in the short-term.

7.3 The average length of stay within existing BCBC homes is 2.5 years – which is the going concern element (and contract value) of the tender exercise – which totals circa £2 million. i.e. £805,000 multiplied by 2.5yrs.

7.4 A valuation of the land and building is being undertaken, coordinated by colleagues in Property Services, which will generate a capital receipt for the Council.

7.5 It is currently projected that the proposed plan for Ty Cwm Ogwr will not adversely impact on the transition arrangements for individuals, and will therefore not affect the MTFs savings requirements linked to extra care remodelling. However, financial forecasts and savings projections are on-going, and the full financial impact will not be known until the point of transfer, as the needs of individuals continually change. The costs of placements made within Ty Cwm Ogwr will continue to be met from core community budgets.

7.6 There will be no financial implication for BCBC in phasing in new models of care (such as Nursing EMI models) over time, as the additional cost of Nursing/Nursing EMI placements are met by health through Funded Nursing Care (FNC) payments.

8.0 Recommendations

8.1 Overview and Scrutiny Committee 2 is recommended to:

- Note the information contained in this report;
- Provide feedback in respect of the recommendation to tender Ty Cwm Ogwr as a going concern – as set out in Section 4; and
- Note that Cabinet will receive a report in February 2018, outlining the results of the consultation and feedback from OVSC, and seeking approval to go out to tender.

Susan Cooper

Corporate Director – Social Services and Wellbeing
December 2017

9.0 Contact Officer: Jackie Davies – Head of Adult Social Care
Telephone: (01656) 642121
E-mail: jacqueline.davies@bridgend.gov.uk
Postal Address: Civic Offices, Angel Street, Bridgend CF31 4WB

10. Background documents:
None

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