

Pencadlys Heddlu

Heol y Bont-faen
Penybont
CF31 3SU

Mewn argyfwng ffoniwch **999**
fel arall, ffoniwch **101**

Gwefan: www.heddlu-de-cymru.police.uk

APPENDIX A 1

Police Headquarters
Cowbridge Road
Bridgend
CF31 3SU

In an emergency always dial **999**
for non-emergencies dial **101**
Website: www.south-wales.police.uk

The Licensing Department
Bridewell Police Station
Mid Glamorgan BCU
Queens Road
Bridgend Industrial Estate
Bridgend
CF31 3UT

Email : LICENSINGBRIDGEND@south-wales.police.uk

Direct telephone : 01656 679508 / 07584 771159

16th February 2023

Eden
33 Market Street
Bridgend
CF31 1LJ

PLH
Mr Zahid Rasul and Mrs Saima Rasul

[REDACTED]
[REDACTED]
[REDACTED]

DPS – Mrs Saima Rasul

Dear Mr and Mrs Rasul,

Breaches of Premises Licence – Eden, 33 Market Street, Bridgend

It has been brought to my attention that you have failed to provide CCTV requested by officers on a number of occasions.

Mae Heddlu De Cymru yn croesawu derbyn gohebiaeth yn Gymraeg a Saesneg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi. South Wales Police welcomes receiving correspondence in Welsh and English. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.



On 27th December 2022 it was reported that Mrs Rasul was the victim of a racial attack. Officers have attempted to obtain CCTV footage of the incident on 7 separate occasions. Licensing Officer Colwill also emailed you on Wednesday 25th January requesting the said footage but to date it has not been produced.

An email was also sent to you on Monday 30th January 2023 from PS Beaumont again requesting footage of the incident.

Please can I remind you of your CCTV licence conditions as set out below:

'The Premises Licence Holders will ensure that: 1) CCTV will be provided in the form of a recordable system capable of providing pictures of evidential quality in particular facial recognition. Cameras will encompass all access to and exits from the premises including fire exits and all areas, with the exception of toilets, to which the public have access. The equipment will be maintained in good working order. The system will continuously record whilst the premises is open for licensable activities and during all times when customers remain at the premises. Recordings will be timed and kept in date for a period of 28 days and will be handed to a police officer or local authority officer upon lawful demand. The designated premises supervisor will ensure at all times a member of staff is on duty and capable to download CCTV recordings in a recordable format either to USB or to disc, upon lawful demand by a police officer or local authority officer. The recording equipment will be kept in a secure environment under the control of the DPS or another responsible named individual. An operational daily log will be maintained indicating that the system has been checked and is compliant. In the event of any failings of the system actions taken to rectify such failings will be recorded. If there is any technical failure of the CCTV equipment the DPS will report such a failure to the police.'

South Wales Police take all reports of assault extremely seriously, CCTV footage is paramount to investigating such incidents. Please ensure compliance of the above condition and produce CCTV as soon as practicably possible in order for officers to thoroughly investigate such allegations.

Up until Wednesday 8th February it had been noted that there was no representative from the premises attending the local Pubwatch meetings. Please ensure a representative attends meetings as per your licence conditions.

On 21st January 2023 a male was arrested outside Eden and charged with a public order offence, the male was seen on CCTV to leave Eden prior to the offence. The male in question is currently, and was at the time of the offence, on the Bridgend Pubwatch exclusions list which is a clear breach of the above condition.



The licence conditions for Eden, 33 Market Street state:

9) Either the DPS or manager appointed will attend the Bridgend Pub Watch scheme meetings.

10) The premises will participate in the Nite Net radio communication scheme. Participation is to specifically include a member of staff responsible for signing on the system, monitoring and responding to transmissions, making transmissions when incidents arise to alert at the premises using the system and signing off. Such participation is to take place at all times when the premises is open to customers and trading.

11) The premises will participate in all and any Bridgend Town centre exclusion order schemes.

Evidence has also been received that that the Bridgend Business Against Crime Disc Application which holds the Bridgend Pubwatch exclusions has not been accessed since July 2022. Access to the disc was removed in October 2022 due to non-use by the premises. I appreciate that, during the February Bridgend Pubwatch meeting, access to the disc was reinstated by Bridgend Business Against Crime.

Please ensure all conditions of licence are adhered to, failure to comply with conditions of your licence may result in further action.

If you have any queries regarding this permission, please contact me on the above telephone number.

Yours sincerely

Inspector 3418 Rudall
Community Safety Partnership

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