

Self-Assessment Aim Scoring

Test - Quarter 3 2023-24



Bridgend County Borough Council
Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr



KEY:**How will we mark or score ourselves**

We have one simple scale for how we mark or score the council's performance. Because overall judgements, commitments and performance indicators are measured differently, the colours or judgements have different descriptions depending on which type of performance you are reviewing.

	What does this Status mean?		
	Overall / self-assessment performance	Commitments, projects or improvement plans	Performance Indicators
COMPLETE (BLUE)	Not applicable	Project is completed	Not applicable
EXCELLENT (GREEN)	Very strong, sustained performance and practice	As planned - within timescales, on budget, achieving outcomes	On target and performance has improved / is at maximum
GOOD (YELLOW)	Strong features, minor aspects may need improvement	Minor issues. One of the following applies - deadlines show slippage, project is going over budget or risk score increases	On target
ADEQUATE (AMBER)	Needs improvement. Strengths outweigh weaknesses, but important aspects need improvement	Issues – More than one of the following applies - deadlines show slippage, project is going over budget or risk score increases	Off target (within 10% of target)
UNSATISFACTORY (RED)	Needs urgent improvement. Weaknesses outweigh strengths	Significant issues – deadlines breached, project over budget, risk score up to critical or worse	Off target (target missed by 10%+)

Proposed Aim Scoring System

Performance indicators and commitments are given equal weighting. Using the assigned traffic light against each indicator and commitment, apply points using the table below.

		Score
Blue	Green	1
Yellow		0.7
Amber		0.5
Red		0

Total the points for each aim and divide into the maximum possible for that aim to obtain a percentage.

Example

- An Aim has a total of 10 indicators and commitments combined, therefore the maximum score possible is 10.
- The Aim scores 7
- $7/10 = 0.7$

Use the following table to determine a status for the percentage score.

0 - 0.39	0.4 – 0.6 (0.5 median Amber)	0.61 – 0.8 (0.7 median Yellow)	0.81 - 1
Red	Amber	Yellow	Green

Summary Overview

WBO1: A County Borough where we protect our most vulnerable

1.1	Providing high-quality children's and adults social services and early help services to people who need them	Yellow
1.2	Supporting people in poverty to get the support they need / help they are entitled to	Green
1.3	Supporting people facing homelessness to find a place to live	Red
1.4	Supporting children with additional learning needs to get the best from their education	Green
1.5	Safeguarding and protecting people who are at risk of harm	Amber
1.6	Help people to live safely at home through changes to their homes	Red
1.7	Support partners to keep communities safe	Yellow

WBO2: A County Borough with fair work, skilled, high-quality jobs and thriving towns

2.1	Helping our residents get the skills they need for work	Green
2.2	Making sure our young people find jobs, or are in education or training	Yellow
2.3	Improving our town centres, making them safer and more attractive	Red
2.4	Attracting investment and supporting new and existing local businesses	Amber
2.5	Making the council an attractive place to work	Green
2.6	Ensuring employment is fair, equitable and pays at least the real living wage	Green

WBO3: A County Borough with thriving valleys communities

3.1	Investing in town centres, including Maesteg town centre	Amber
3.2	Creating more jobs in the Valleys	Amber
3.3	Improving community facilities and making them more accessible	Yellow
3.4	Improving education and skills in the Valleys	Amber
3.5	Investing in our parks and green spaces and supporting tourism to the valleys	Yellow
3.6	Encourage the development of new affordable homes in the valleys	Amber

WBO4: A County Borough where we help people meet their potential

4.1	Providing safe, supportive schools with high quality teaching	Yellow
4.2	Improving employment opportunities for people with learning disabilities	Green
4.3	Expanding Welsh medium education opportunities	Green
4.4	Modernising our school buildings	Amber
4.5	Attract and retain young people into BCBC employment	Green
4.6	Offering youth services and school holiday programmes for our young people	Green
4.7	Work with people to design and develop services	Yellow
4.8	Supporting and encouraging lifelong learning	Amber
4.9	Being the best parents we can to our care experienced children	Green

WBO5: A County Borough that is responding to the climate and nature emergency

5.1	Moving towards net zero carbon, and improving our energy efficiency	Yellow
5.2	Protecting our landscapes and open spaces and planting more trees	Green
5.3	Improve the quality of the public realm and built environment through good placemaking principles	Yellow
5.4	Reducing, reusing or recycling as much of our waste as possible	Yellow
5.5	Improving flood defences and schemes to reduce flooding of our homes and businesses	Green

WBO6: A County Borough where people feel valued, heard and part of their community

6.1	Celebrating and supporting diversity and inclusion and tackling discrimination	Amber
6.2	Improving the way we engage with local people, including young people, listening to their views and acting on them.	Amber
6.3	Offering more information and advice online, and at local level, and making sure you can talk to us and hear from us in Welsh	Amber
6.4	Helping clubs and community groups take control of and improve their facilities and protect them for the future	Amber
6.5	Becoming an age friendly council	Amber

WBO7: A county borough where we support people to be healthy and happy

7.1	Improving active travel routes and facilities so people can walk and cycle	Green
7.2	Offering attractive leisure and cultural activities	Yellow
7.3	Improving children's play facilities and opportunities	Green
7.4	Providing free school meals and expanding free childcare provision	Yellow
7.5	Integrating our social care services with health services so people are supported seamlessly	Green
7.6	Improving the supply of affordable housing	Yellow

WBO1: A County Borough where we protect our most vulnerable

WBO1.1: Providing high-quality children's and adults social services and early help services to people who need them

Total Points (Max Possible)	11.5 (18)
Rating	0.64 (Yellow)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
CH/026 WBO1.1	Safe reduction in the number of children on the child protection register (SSWB) Lower Preferred	270	203	0.7
DEFS29 WBO1.1	Percentage of completed TAF (Team Around the Family) support plans that close with a successful outcome (EFS) Higher Preferred	72%	82%	1
SSWB38c WBO1.1	Percentage of reablement packages completed that mitigated need for support (SSWB) Higher Preferred	68%	62.77%	0.5
SSWB39 WBO1.1	Safe Reduction in the number of Care Experienced Children (SSWB) Lower Preferred	371	383	0.5
SSWB55 WBO1.1	Percentage of carers who were offered a carer's assessment (SSWB) Higher Preferred	80%	100%	1
SSWB57 WBO1.1	Percentage of enquiries to the Adult Social Care front door which result in information and advice only (SSWB) Higher Preferred	70%	73.5%	0.7
SSWB61a WBO1.1	Number of people who access independent advocacy to support their rights within: a) children's social care (SSWB) Higher Preferred	138	33	0
SSWB61b WBO1.1	b) Adult's social care (SSWB) Higher Preferred	135	102	0
SSWB76 WBO1.1	The total number of packages of reablement completed during the year (SSWB) Higher Preferred	276	274	0.5
SSWB78a WBO1.1	Timeliness of visits to a) children who are care experienced (SSWB) Higher Preferred	85%	82.7%	0.5
SSWB78b WBO1.1	Timeliness of visits to b) children on the child protection register (SSWB) Higher Preferred	85%	85.17%	0.7

Commitments

Code	Commitment	Status	Points
WBO1.1.1	Continue to improve early help services by increasing the number of team around the family (TAF) interventions that close with a positive outcome (EFS)	YELLOW (Good)	0.7
WBO1.1.2	Help communities become more resilient, so more people will find help / support they need in their community, with the third sector (SSWB)	GREEN (Excellent)	1
WBO1.1.3	Support the wellbeing of unpaid carers, including young carers, to have a life beyond caring (SSWB)	GREEN (Excellent)	1
WBO1.1.4	Improve Children's Services by delivering the actions in our three-year strategic plan (SSWB)	YELLOW (Good)	0.7
WBO1.1.5	Improve adult social care with a new three-year strategic plan to tackle physical and mental health impacts of Covid-19 on people with care and support needs, and our workforce (SSWB)	GREEN (Excellent)	1
WBO1.1.6	Change the way our social workers work to build on people's strengths and reflect what matters to our most vulnerable citizens, the relationships they have and help them achieve their potential (SSWB)	GREEN (Excellent)	1

WBO1.1.7	Address the gaps in social care services such as care and support at home, specialist care homes for children and adults and recruiting more foster families (SSWB)	RED (Unsatisfactory)	0
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WBO1.2: Supporting people in poverty to get the support they need / help they are entitled to

Total Points (Max Possible)	3.4 (4)
Rating	0.85 (Green)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
CED43 WBO1.2	Percentage of people supported through FASS (Financial Assistance and Support Service) where support has resulted in increased income through claims for additional/increased benefits and allowances (CEX) Higher Preferred	60%	90%	0.7
CED44 WBO1.2	Percentage of people supported through FASS who have received advice and support in managing or reducing household debt (CEX) Higher Preferred	60%	92%	0.7

Commitments

Code	Commitment	Status	Points
WBO1.2.1	Support eligible residents to receive financial help through the Council Tax Reduction Scheme and to pay their energy bills by administering the UK Government's Energy Bill Support Scheme (CEX)	GREEN (Excellent)	1
WBO1.2.2	Raise awareness of financial support available to residents (CEX)	GREEN (Excellent)	1

WBO1.3: Supporting people facing homelessness to find a place to live

Total Points (Max Possible)	1 (3)
Rating	0.33 (Red)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
DOPS39 CP WBO1.3	Percentage of people presenting as homeless or potentially homeless, for whom the Local Authority has a final legal duty to secure suitable accommodation (CEX) Lower Preferred	10%	30%	0
PAM/012 (DOPS15) WBO1.3	Percentage of households threatened with homelessness successfully prevented from becoming homeless (CEX) Higher Preferred	20%	11%	0

Commitments

Code	Commitment	Status	Points
WBO1.3.1	Develop a new homeless strategy with partners to deliver new projects to prevent and reduce homelessness (CEX)	GREEN (Excellent)	1

WBO1.4: Supporting children with additional learning needs to get the best from their education

Total Points (Max Possible)	2 (2)
Rating	1 (Green)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
DEFS164 WBO1.4	Percentage of schools that have an ALN policy in place (EFS) <i>Higher Preferred</i>	100%	100%	1

Commitments

Code	Commitment	Status	Points
WBO1.4.1	Provide training to at least 60 school-based staff about ALN reform and how to support children with Additional Learning Needs (ALN) (EFS)	BLUE (Completed)	1

WBO1.5: Safeguarding and protecting people who are at risk of harm

Total Points (Max Possible)	2.5 (5)
Rating	0.5 (Amber)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
CH/003 WBO1.5	Children's safeguarding referrals – decision making in 24 hours (SSWB) <i>Higher Preferred</i>	100%	99.67%	0.5
CORPB1 WBO1.5	Percentage of council staff completing safeguarding e-learning (including workbook) <i>Higher Preferred</i>	100%	80.03%	0
SSWB63 WBO1.5	Average waiting time on the Deprivation of Liberty Safeguards (DoLS) waiting list (SSWB) <i>Lower Preferred</i>	Establish Baseline	20	N/A
SSWB77 WBO1.5	Percentage of Adult safeguarding inquiries which receive initial response within 7 working days (SSWB) <i>Higher Preferred</i>	85%	83.66%	0.5

Commitments

Code	Commitment	Status	Points
WBO1.5.1	Work as one Council on a strategic plan to improve our safeguarding arrangements (SSWB)	GREEN (Excellent)	1
WBO1.5.2	Safeguard children, young people and adults at risk of exploitation (SSWB)	AMBER (Adequate)	0.5

WBO1.6: Help people to live safely at home through changes to their homes

Total Points (Max Possible)	1.7 (6)
Rating	0.28 (Red)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	

CED45(a) WBO1.6	The average number of calendar days taken to deliver a Disabled Facilities Grant (DFG) for (CEX): a) low level access showers Lower Preferred	210 days	523 days	0
CED45(b) WBO1.6	b) Stair lifts Lower Preferred	210 days	276 days	0
CED45(c) WBO1.6	c) ramps Lower Preferred	210 days	455 days	0
CED45(d) WBO1.6	d) extensions Lower Preferred	210 days	796 days	0
DOPS41 WBO1.6	Percentage of people who feel they are able to live more independently as a result of receiving a DFG (CEX) Higher Preferred	98%	96.15%	0.7

Commitments

Code	Commitment	Status	Points
WBO1.6.1	Improve the process and access to grants for older and disabled people who need to make changes to their home (CEX)	GREEN (Excellent)	1

WBO1.7: Support partners to keep communities safe

Total Points (Max Possible)	2 (3)
Rating	0.67 (Yellow)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
CED46 WBO1.7	Number of instances where CCTV supports South Wales Police in monitoring incidents (CEX) Higher Preferred	Baseline Setting	733	n/a
CORPB2 WBO1.7	Percentage of council staff completing Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV) training (Level 1) Higher Preferred	100%	75.14%	0

Commitments

Code	Commitment	Status	Points
WBO1.7.1	Invest £750K 'safer streets' funding into extra CCTV, youth activities and women's self-defence classes (CED)	BLUE (Completed)	1
WBO1.7.2	Identify children who are more likely to offend and provide them with support to reduce offending behaviour (EFS)	BLUE (Completed)	1

WBO2: A County Borough with fair work, skilled, high-quality jobs and thriving towns

WBO2.1: Helping our residents get the skills they need for work

Total Points (Max Possible)	4.2 (5)
Rating	0.84 (Green)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
DEFS82 WBO2.1	Number of Employability Bridgend programme participants going into employment (COMM) Higher Preferred	263	288	0.7
DEFS84 WBO2.1	Number of under-employed participants leaving Employability Bridgend with an improved labour market position (COMM) Higher Preferred	75	72	0.5
SSWB64 WBO2.1	Number of referrals to the employment service in ARC (SSWB) Higher Preferred	Establish Baseline	148	n/a

Commitments

Code	Commitment	Status	Points
WBO2.1.1	Invest £22m of Shared Prosperity Funding in projects in the County Borough by 2025, with third sector partners, including in people and skills, supporting local businesses, and developing communities and place (COMM)	GREEN (Excellent)	1
WBO2.1.2	Employability Bridgend will work with funders and partners, including the Inspire to Work Project to deliver a comprehensive employability and skills programme (COMM)	GREEN (Excellent)	1
WBO2.1.3	Help people with support needs to overcome barriers to work and get jobs (SSWB)	GREEN (Excellent)	1

WBO2.2: Making sure our young people find jobs, or are in education or training

Total Points (Max Possible)	3 (4)
Rating	0.75 (Yellow)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
DEFS80 WBO2.2	Number of Employability Bridgend programme participants supported into education or training (COMM) Higher Preferred	545	73	0

Commitments

Code	Commitment	Status	Points
WBO2.2.1	Increase employment and training opportunities in the County Borough for young people aged 16 to 24 years old (COMM)	GREEN (Excellent)	1
WBO2.2.2	Employ and develop a well-motivated, well supported, qualified social care workforce in the Council and with partners. Fill vacancies in our social care services and reduce dependence on agency workers (SSWB)	GREEN (Excellent)	1

WBO2.2.3	Bridgend Music Service will further develop links with universities and conservatoires to develop music skills in young people that lead to jobs (EFS)	BLUE (Completed)	1
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WBO2.3: Improving our town centres, making them safer and more attractive

Total Points (Max Possible)	1 (3)
Rating	0.33 (Red)

Commitments

Code	Commitment	Status	Points
WBO2.3.1	Deliver a further £1.3m of Transforming Towns investment across our town centres in partnership with Welsh Government over the next three years to improve the economic sustainability of our town centres (COMM)	GREEN (Excellent)	1
WBO2.3.2	Prioritise the replacement of the Penprysg Road Bridge and removal of the level crossing in Pencoed and seek funding from UK Government for this project (COMM)	RED (Unsatisfactory)	0
WBO2.3.3	Redevelop Bridgend Central Station including improving the front public area with a transport interchange at the rear, providing links between bus services and trains, in partnership with Welsh Government and Network Rail (COMM)	RED (Unsatisfactory)	0

WBO2.4: Attracting investment and supporting new and existing local businesses

Total Points (Max Possible)	1.7 (4)
Rating	0.43 (Amber)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
DCO23.03 WBO2.4	Number of businesses receiving support through Shared Prosperity Funding (COMM) Higher Preferred	15	13	0

Commitments

Code	Commitment	Status	Points
WBO2.4.1	Invest in business start-ups in the County Borough by providing both professional and grant support, supporting key growth sectors like research and development, finance and the green economy (COMM)	GREEN (Excellent)	1
WBO2.4.2	Helping local businesses to tender for public sector work through our Supplier Relation Management (SRM) project and external procurement webpage, supporting local businesses to be viable post-covid (CEX)	RED (Unsatisfactory)	0
WBO2.4.3	Work with the Cardiff City Region (CCR) and its 10 local authorities to think regionally about planning, transport and economic development (COMM)	YELLOW (Good)	0.7

WBO2.5: Making the council an attractive place to work

Total Points (Max Possible)	1 (1)
Rating	1 (Green)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
CED50 WBO2.5	Number of sign up of new subscribers to the staff extranet (CEX) Higher Preferred	Baseline Setting	0	n/a

Commitments

Code	Commitment	Status	Points
WBO2.5.1	Improve the Council 's culture as an employer, offering fair work opportunities to current and potential employees. Use the views of our workforce to make improvements, develop and motivate employees and improve staff retention (CEX)	GREEN (Excellent)	1

WBO2.6: Ensuring employment is fair, equitable and pays at least the real living wage

Total Points (Max Possible)	2 (2)
Rating	1 (Green)

Commitments

Code	Commitment	Status	Points
WBO2.6.1	Encourage our suppliers to become real living wage employers (CEX)	GREEN (Excellent)	1
WBO2.6.2	Encourage employers to offer growth/training options to employees (CEX)	GREEN (Excellent)	1

WBO3: A County Borough with thriving valleys communities

WBO3.1: Investing in town centres, including Maesteg town centre

Total Points (Max Possible)	1 (2)
Rating	0.5 (Amber)

Commitments

Code	Commitment	Status	Points
WBO3.1.1	Complete a Placemaking Strategy for Maesteg town centre to improve the environment and support future investment bids (COMM)	GREEN (Excellent)	1
WBO3.1.2	Develop a commercial property enhancement grant for all valley high streets, to make them look better and bring properties back into commercial use (COMM)	RED (Unsatisfactory)	0

WBO3.2: Creating more jobs in the valleys

Total Points (Max Possible)	1.7 (3)
Rating	0.57 (Amber)

Commitments

Code	Commitment	Status	Points
WBO3.2.1	Develop funding bids for our valleys, to enhance the economy and stimulate new job opportunities (COMM)	RED (Unsatisfactory)	0
WBO3.2.2	Increase the amount of land and premises available for businesses, including industrial starter units, in the Valleys (COMM)	YELLOW (Good)	0.7
WBO3.2.3	Provide new facilities for supported training for people with learning disabilities at Wood B and B-Leaf in Bryngarw (SSWB)	GREEN (Excellent)	1

WBO3.3: Improving community facilities and making them more accessible

Total Points (Max Possible)	2.7 (4)
Rating	0.68 (Yellow)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
SSWB65 WBO3.3	Number of visits to venues for all purposes (SSWB) Higher Preferred	Establish Baseline	249,352	N/A

Commitments

Code	Commitment	Status	Points
WBO3.3.1	Progress with Community Asset Transfers in the valleys, including Llangynwyd Playing Fields, to protect these valuable community assets for future generations (COMM)	AMBER (Adequate)	0.5
WBO3.3.2	Redevelop the Ewenny Road site, including new and affordable homes, an enterprise hub, open space and green infrastructure, in partnership with the adjoining landowner (COMM)	YELLOW (Good)	0.7
WBO3.3.3	Deliver additional activities in community venues in the Valleys, including digital activities (SSWB)	AMBER (Adequate)	0.5

Code	Commitment	Status	Points
WBO3.3.4	Increase participation in physical and mental wellbeing programmes and leisure activities at Maesteg Town Hall, Garw and Ogmore Valley Life Centre, Maesteg Swimming Pool and Maesteg Sports Centre (SSWB)	GREEN (Excellent)	1

WBO3.4: Improving education and skills in the Valleys

Total Points (Max Possible)	1 (2)
Rating	0.5 (Amber)

Commitments

Code	Commitment	Status	Points
WBO3.4.1	Establish three new Flying Start provisions, offering free childcare for two-year-olds in Nantymoel, Ogmore Vale and Pontycymmer (EFS)	BLUE (Completed)	1
WBO3.4.2	Open Welsh-medium childcare in the Ogmore Valley and Bettws, with 32 full-time-equivalent childcare places (EFS)	RED (Unsatisfactory)	0

WBO3.5: Investing in our parks and green spaces and supporting tourism to the valleys

Total Points (Max Possible)	1.4 (2)
Rating	0.7 (Yellow)

Commitments

Code	Commitment	Status	Points
WBO3.5.1	Develop a regeneration strategy for the valleys (including Ogmore and Garw Valleys) (COMM)	YELLOW (Good)	0.7
WBO3.5.2	Work with the Cwm Taf Nature Network Project to improve access to high quality green spaces (COMM)	YELLOW (Good)	0.7

WBO3.6: Encourage the development of new affordable homes in the valleys

Total Points (Max Possible)	1 (2)
Rating	0.5 (Amber)

Commitments

Code	Commitment	Status	Points
WBO3.6.1	Promote and encourage the development of new social housing in the valleys (CEX)	GREEN (Excellent)	1
WBO3.6.2	Encourage the development of self-build homes on infill plots, to increase the range of housing available (COMM)	RED (Unsatisfactory)	0

WBO4: A County Borough where we help people meet their potential

WBO4.1: Providing safe, supportive schools with high quality teaching

Total Points (Max Possible)	3.5 (5)
Rating	0.7 (Yellow)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
DEFS156 WBO4.1	Number of schools judged by Estyn to be in 'significant improvement' or 'special measures' (EFS) <i>Lower Preferred</i>	0	1	0

Commitments

Code	Commitment	Status	Points
WBO4.1.1	Help schools achieve their improvement plans by analysing needs and offering training to address this, ensuring that all schools will be judged by Estyn as 'not requiring any follow-up' (EFS)	GREEN (Excellent)	1
WBO4.1.2	Ensure all local schools are rated as green following their safeguarding audit and provide support they need to improve (EFS)	GREEN (Excellent)	1
WBO4.1.3	Make additional digital learning training available to all school staff to improve teaching and learning in our schools (EFS)	GREEN (Excellent)	1
WBO4.1.4	Improve the digital offer to young people, including youth led interactive website (EFS)	AMBER (Adequate)	0.5

WBO4.2: Improving employment opportunities for people with learning disabilities

Total Points (Max Possible)	1 (1)
Rating	1 (Green)

Commitments

Code	Commitment	Status	Points
WBO4.2.1	Give young adults with learning disabilities a chance to try activities, gain new skills and fulfil their potential working across the Council and partners (SSWB)	GREEN (Excellent)	1

WBO4.3: Expanding Welsh medium education opportunities

Total Points (Max Possible)	1 (1)
Rating	1 (Green)

Commitments

Code	Commitment	Status	Points
WBO4.3.1	Deliver the actions in the Welsh Language Promotion Strategy and WESP (EFS)	GREEN (Excellent)	1

WBO4.4: Modernising our school buildings

Total Points (Max Possible)	2 (5)
Rating	0.4 (Amber)

Commitments

Code	Commitment	Status	Points
WBO4.4.1	Enlarge Ysgol Gymraeg Bro Ogwr to a 2.5 form-entry new build off Ffordd Cadfan in Brackla (EFS)	AMBER (Adequate)	0.5
WBO4.4.2	Provide a new build for Mynydd Cynffig Primary School at the junior site in Kenfig Hill (EFS)	AMBER (Adequate)	0.5
WBO4.4.3	Enlarge Ysgol Ferch o'r Sger to a two form-entry new build on the existing school site (EFS)	AMBER (Adequate)	0.5
WBO4.4.4	Provide a new two form entry English-medium school at Marlas Estate, Cornelly, to replace the existing Afon Y Felin and Corneli Primary Schools (EFS)	AMBER (Adequate)	0.5
WBO4.4.5	Relocate Heronsbridge School to a new build 300 place school at Island Farm (EFS)	RED (Unsatisfactory)	0

WBO4.5: Attract and retain young people into BCBC employment

Total Points (Max Possible)	1 (1)
Rating	1 (Green)

Commitments

Code	Commitment	Status	Points
WBO4.5.1	Work with local schools to promote the Council as an employer and promote apprenticeships (CEX)	GREEN (Excellent)	1

WBO4.6: Offering youth services and school holiday programmes for our young people

Total Points (Max Possible)	2 (2)
Rating	1 (Green)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
SSWB66 WBO4.6	Participation in targeted activities for people with additional or diverse needs (SSWB) Higher Preferred	Establish Baseline	282	n/a

Commitments

Code	Commitment	Status	Points
WBO4.6.1	Make our leisure and culture programmes more accessible to children with additional needs (SSWB)	GREEN (Excellent)	1
WBO4.6.2	Extend the food and fun programme in Summer 2023 to at least 80 pupils (EFS)	BLUE (Completed)	1

WBO4.7: Work with people to design and develop services

Total Points (Max Possible)	1.5 (2)
Rating	0.75 (Yellow)

Commitments

Code	Commitment	Status	Points
WBO4.7.1	Support communities to develop their own services (SSWB)	GREEN (Excellent)	1
WBO4.7.2	Develop our future wellbeing programmes with people who are going to use them (SSWB)	AMBER (Adequate)	0.5

WBO4.8: Supporting and encouraging lifelong learning

Total Points (Max Possible)	1 (2)
Rating	0.5 (Amber)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
DEFS159 WBO4.8	Percentage of learners enrolled in local authority community learning per 1,000 adult population (EFS) Higher Preferred	0.75%	0.49%	0

Commitments

Code	Commitment	Status	Points
WBO4.8.1	Run more sessions that communities have expressed an interest in – provide 20 more in-person training sessions (EFS)	BLUE (Completed)	1

WBO4.9: Being the best parents we can to our care experienced children

Total Points (Max Possible)	5.2 (6)
Rating	0.87 (Green)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
CH/052 WBO4.9	Percentage of care leavers who have experienced Homelessness during the year (SSWB) Lower Preferred	10%	4.48%	1
SSWB48a WBO4.9	Percentage of care leavers who have completed at least 3 consecutive months of employment, education or training in the 12 months since leaving care (SSWB) Higher Preferred	60%	71.43%	1
SSWB48b WBO4.9	Percentage of care leavers who have completed at least 3 consecutive months of employment, education or training in the 13-24 months since leaving care (SSWB) Higher Preferred	65%	60%	0.5

Commitments

Code	Commitment	Status	Points
WBO4.9.1	Give care experienced children love, care, safe homes to live in and opportunities to try new activities, gain new skills and fulfil their potential working across the Council and partners (SSWB)	YELLOW (Good)	0.7
WBO4.9.2	Develop a Corporate Parenting strategy with care experienced children to explain what public services will do to help them meet their potential and celebrate rights of passage (SSWB)	BLUE (Completed)	1
WBO4.9.2	Develop a Corporate Parenting strategy with care experienced children to explain what public services will do to help them meet their potential and celebrate rights of passage (EFS)	GREEN (Excellent)	1

WBO5: A County Borough that is responding to the climate and nature emergency

WBO5.1: Moving towards net zero carbon, and improving our energy efficiency

Total Points (Max Possible)	3.5 (5)
Rating	0.7 (Yellow)

Commitments

Code	Commitment	Status	Points
WBO5.1.1	Keep reducing our carbon footprint by changing our Council vehicles to electric and further energy efficiency schemes (COMM)	GREEN (Excellent)	1
WBO5.1.2	Use feedback from the consultation to agree an Air Quality Action Plan and start work on the measures to improve air quality along Park Street (CEX)	GREEN (Excellent)	1
WBO5.1.3	Build five new net zero carbon schools (EFS)	RED (Unsatisfactory)	0
WBO5.1.4	Deliver more frontline social care services with workers using the Council's electric vehicles (SSWB)	GREEN (Excellent)	1
WBO5.1.5	Invest in energy efficiency improvements to Council buildings including schools (COMM)	AMBER (Adequate)	0.5

WBO5.2: Protecting our landscapes and open spaces and planting more trees

Total Points (Max Possible)	2.5 (3)
Rating	0.83 (Green)

Commitments

Code	Commitment	Status	Points
WBO5.2.1	Deliver projects such as woodland protection, develop and protect our natural environment in partnership with our communities as part of our Bridgend Biodiversity Plan (COMM)	GREEN (Excellent)	1
WBO5.2.2	Work with the Cwm Taf Nature Network Project to enhance and improve access to high quality green spaces in our County Borough (COMM)	GREEN (Excellent)	1
WBO5.2.3	Plant a further 10,000 trees a year and provide a Community Planting Scheme to green our County Borough (COMM)	AMBER (Adequate)	0.5

WBO5.3: Improve the quality of the public realm and built environment through good placemaking principles

Total Points (Max Possible)	2 (3)
Rating	0.67% (Yellow)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
PAM/018 WBO5.3	Percentage of all planning applications determined within 8 weeks (COMM) Higher Preferred	80%	68%	0
PAM/019 WBO5.3	Percentage of planning appeals dismissed (COMM) Higher Preferred	66%	80%	1

Commitments

Code	Commitment	Status	Points
WBO5.3.1	Adoption of the Replacement Local Development Plan (COMM)	GREEN (Excellent)	1

WBO5.4: Reducing, reusing or recycling as much of our waste as possible

Total Points (Max Possible)	5.6 (8)
Rating	0.7 (Yellow)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
PAM/010 WBO5.4	Percentage of highways land inspected by the Local Authority to be found to be of a high / acceptable standard of cleanliness (COMM) Higher Preferred	98%	100%	1
PAM/030 WBO5.4	Percentage of municipal waste collected by local authorities and prepared for reuse, and/or recycled, including source segregated biowastes that are composted or treated biologically in any other way (COMM) Higher Preferred	70%	70.45%	0.7
PAM/030a) WBO5.4	a) prepared for reuse Higher Preferred	1%	0.59%	0
PAM/030b) WBO5.4	b) prepared for being recycled Higher Preferred	49%	50.44%	0.7
PAM/030c) WBO5.4	c) as source segregated biowastes that are composted or treated biologically in another way Higher Preferred	20%	19.42%	0.5
PAM/043 WBO5.4	Residual waste generated per person (COMM) Lower Preferred	98.25 Kg	89.86 Kg	1

Commitments

Code	Commitment	Status	Points
WBO5.4.1	Develop our Future Waste Services Model, improving our recycling targets further and converting our vehicles. We will consult on the options with residents in 2024 (COMM)	YELLOW (Good)	0.7
WBO5.4.2	Ensure that the new Community Recycling Centre at Pyle is opened (COMM)	GREEN (Excellent)	1

WBO5.5: Improving flood defences and schemes to reduce flooding of our homes and businesses

Total Points (Max Possible)	2 (2)
Rating	1 (green)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
DCO23.08 WBO5.5	Percentage of statutory sustainable drainage systems (SuDS) applications processed within 7 weeks from receipt of appropriate scheme drawings. (COMM) Higher Preferred	95%	100%	1

Commitments

Code	Commitment	Status	Points
WBO5.5.1	Invest in and improve flood mitigation measures in our valleys communities to reduce the flood risk (COMM)	GREEN (Excellent)	1

WBO6: A County Borough where people feel valued, heard and part of their community**WBO6.1: Celebrating and supporting diversity and inclusion and tackling discrimination**

Total Points (Max Possible)	1.7 (3)
Rating	0.57 (Amber)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
CORPB3 WBO6.1	Percentage of council staff completing Introduction to Equality and Diversity training (E-Learning or workbook) Higher Preferred	100%	40.63%	0

Commitments

Code	Commitment	Status	Points
WBO6.1.1	Finish work on current strategic equalities plan and work with communities to develop a new one, supporting Welsh Government on race equality and LGBTQ+ action plans (CEX)	GREEN (Excellent)	1
WBO6.1.2	Establish new BCBC staff groups for people with protected characteristic (CEX)	YELLOW (Good)	0.7

WBO6.2: Improving the way we engage with local people, including young people, listening to their views and acting on them

Total Points (Max Possible)	1.7 (3)
Rating	0.57 (Amber)

Commitments

Code	Commitment	Status	Points
WBO6.2.1	Review how we communicate and engage with residents, including children and young people to help us become more customer focused and responsive (CEX)	YELLOW (Good)	0.7
WBO6.2.2	Provide new opportunities for the community to engage with us on our regeneration plans, holding workshops with key stakeholders including town councils, learners and community groups (COMM)	GREEN (Excellent)	1
WBO6.2.3	Develop the Bridgend County Borough Council Climate Citizens Assembly to allow communities to shape our 2030 Net Zero Carbon Agenda (COMM)	RED (Unsatisfactory)	0

WBO6.3: Offering more information and advice online, and at local level, and making sure you can talk to us and hear from us in Welsh

Total Points (Max Possible)	2.2 (5)
Rating	0.44 (Amber)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
CED5 WBO6.3	Percentage of first call resolutions (CEX) Higher Preferred	75.92%	77.9%	1
CED51 WBO6.3	Number of online transactions using the digital platform (CEX) Higher Preferred	77,512	53,834	0
CED52 WBO6.3	Number of hits on the corporate website (CEX) Higher Preferred	1,048,920	2,467,219	0.7

CORPB4 WBO6.3	Percentage of council staff completing Welsh Language Awareness E-Learning. Higher Preferred	100%	40.32%	0
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Commitments

Code	Commitment	Status	Points
WBO6.3.1	Develop more community hubs in libraries and other Council buildings so that residents can get more information and help without travelling to Civic Offices (CEX)	AMBER (Adequate)	0.5

WBO6.4: Helping clubs and community groups take control of and improve their facilities and protect them for the future

Total Points (Max Possible)	1 (2)
Rating	0.5 (Amber)

Commitments

Code	Commitment	Status	Points
WBO6.4.1	Invest a further £400k in Community Asset Transfers and support clubs and Community Groups with equipment grants to improve and safeguard the facilities (COMM)	AMBER (Adequate)	0.5
WBO6.4.2	Develop a more coordinated approach with partners to helping people find activities and groups in their communities (SSWB)	AMBER (Adequate)	0.5

WBO6.5: Becoming an age friendly council

Total Points (Max Possible)	0.5 (1)
Rating	0.5 (Amber)

Commitments

Code	Commitment	Status	Points
WBO6.5.1	Make Bridgend County Borough a great place to grow old, working with partners to improve leisure activities, accessible housing, care, and support as an Age Friendly Council (SSWB)	AMBER (Adequate)	0.5

WBO7: A county borough where we support people to be healthy and happy**WBO7.1: Improving active travel routes and facilities so people can walk and cycle**

Total Points (Max Possible)	1 (1)
Rating	1 (Green)

Commitments

Code	Commitment	Status	Points
WBO7.1.1	Improve sustainable and active travel choices, including the Metrolink bus facility in Porthcawl, to increase connectivity and greener travel choices (COMM)	GREEN (Excellent)	1

WBO7.2: Offering attractive leisure and cultural activities

Total Points (Max Possible)	4 (5)
Rating	0.8 (Yellow)

Commitments

Code	Commitment	Status	Points
WBO7.2.1	Redevelop Porthcawl Grand Pavilion to increase the use of the new facilities and extend social and leisure facilities, in partnership with Awen Cultural Trust (COMM)	GREEN (Excellent)	1
WBO7.2.2	Develop an active leisure offer for older adults to improve physical and mental wellbeing (SSWB)	GREEN (Excellent)	1
WBO7.2.3	Increase the use of the exercise referral programme by people who may have found it hard to participate in the past (SSWB)	AMBER (Adequate)	0.5
WBO7.2.4	Complete the refurbishment of Pencoed library and provide investment into library services (SSWB)	BLUE (Completed)	1
WBO7.2.5	Develop a long-term Active Bridgend plan and leisure strategy (SSWB)	AMBER (Adequate)	0.5

WBO7.3: Improving children's play facilities and opportunities

Total Points (Max Possible)	4 (4)
Rating	1 (Green)

Commitments

Code	Commitment	Status	Points
WBO7.3.1	Improve the quantity and quality of play opportunities. We will Invest in all children's play areas and make sure inclusive play equipment is provided to allow opportunities for all (SSWB)	GREEN (Excellent)	1
WBO7.3.1	Improve the quantity and quality of play opportunities. We will Invest in all children's play areas and make sure inclusive play equipment is provided to allow opportunities for all (COMM)	GREEN (Excellent)	1
WBO7.3.2	Roll-out the Dare2Explore project in at least 1 more school (EFS)	BLUE (Completed)	1
WBO7.3.3	We will increase the range of after school music ensembles and activities to ensure more pupils benefit from this provision (EFS)	BLUE (Completed)	1

WBO7.4: Providing free school meals and expanding free childcare provision

Total Points (Max Possible)	3.7 (5)
Rating	0.74 (Yellow)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
DEFS160 WBO7.4	Number of two-year-olds accessing childcare through the Flying Start programme (EFS) Higher Preferred	470	472	0.7
DEFS162 WBO7.4	Percentage of non-maintained settings that are judged by Care Inspectorate Wales as at least 'good' (EFS) Higher Preferred	100%	76.5%	0
DEFS163 WBO7.4	Percentage of eligible learners offered a free school meal (EFS) Higher Preferred	100%	100%	1

Commitments

Code	Commitment	Status	Points
WBO7.4.1	Provide free school meals to all primary school learners by September 2024 (EFS)	GREEN (Excellent)	1
WBO7.4.2	Work with childminders, nurseries and others to roll-out universal childcare for all two-year-olds (EFS)	GREEN (Excellent)	1

WBO7.5: Integrating our social care services with health services so people are supported seamlessly

Total Points (Max Possible)	1.7 (2)
Rating	0.85 (Green)

Performance Indicators

PI Ref & Aim	PI Description and Preferred Outcome	Q3 23-24 RYAG vs Target		Points
		Target	Actual	
SSWB75 WBO7.5	Number of people recorded as delayed on the national pathway of care (SSWB) Lower Preferred	71	50	0.7

Commitments

Code	Commitment	Status	Points
WBO7.5.1	Work even more closely with the NHS so all people receive the right health or care service at the right time (SSWB)	GREEN (Excellent)	1

WBO7.6: Improving the supply of affordable housing

Total Points (Max Possible)	2.4 (3)
Rating	0.8 (Yellow)

Commitments

Code	Commitment	Status	Points
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WBO7.6.1	Increase the number of affordable homes in Bridgend County Borough in partnership with Welsh Government and social landlords (CEX)	GREEN (Excellent)	1
WBO7.6.2	Get a better understanding of housing and support needs and work with social landlords to provide homes to suit those needs (CEX)	YELLOW (Good)	0.7
WBO7.6.3	Improve the way we deal with empty homes (CEX)	YELLOW (Good)	0.7