

## Corporate Plan Delivery Plan 2025-26

## Wellbeing Objective One - A prosperous place with thriving communities

Aim	Performance indicators	Commitments / projects
Moving towards net zero carbon, and improving our energy efficiency	DCO23.05 Reduction in emissions (across our buildings, fleet & equipment, streetlighting, business travel, commuting, homeworking, waste, procured goods and services) (COMM) DCO20.01 Annual Gas Consumption across the Authority (kWh) (COMM) DCO20.02 Annual Electricity Consumption across the Authority (kWh) (COMM) CED57 - Levels of nitrogen dioxide (NO2) pollution in the air (micrograms per m <sup>3</sup> ) (CEX SRS)	Invest in energy efficiency improvements to the Council's estate and assets. (COMM)  Implement our Air Quality Action Plan and monitor its effectiveness in improving air quality along Park Street (CEX SRS)
Protect landscapes and open spaces	DCO23.06 Number of blue flag beaches (COMM) DCO23.07 Number of green flag parks and green spaces (COMM)	Deliver projects such as woodland enhancement, develop and protect our natural environment in partnership with our communities and key stakeholders as part of our Bridgend Biodiversity Plan (COMM)
Promote the conditions for economic growth and prosperity	DCO23.03 Number of businesses receiving support through Shared Prosperity Funding (COMM) DCO23.04 Number of business start-ups assisted (COMM)	Develop funding bids enhance the economy and stimulate new job opportunities (COMM)  Invest in business start-ups in the County Borough by providing both professional and grant support, supporting key growth sectors like research and development, finance and the green economy (COMM)  Invest an additional £7.75m of Shared Prosperity Funding in projects in the County Borough by 2026, with third sector partners, including in people and skills, supporting local businesses, and developing communities and place (COMM)  Improve sustainable and active travel choices, to increase connectivity and greener travel choices in line with our strategic transport projects (COMM)

Regenerate our town centres and Valleys	DCO23.01 Number of commercial properties assisted through the enhancement grant scheme (COMM)	<p>Deliver a Transforming Towns programme of investment across our town centres in partnership with Welsh Government over the next two years to improve the economic sustainability of our town centres (COMM)</p> <p>Continue to deliver a commercial property enhancement grant for all valley high streets, to bring vacant properties back into use and improve local centres. (COMM)</p> <p>Redevelop the Ewenny Road site, including new and affordable homes, an enterprise hub, open space and green infrastructure, in partnership with the adjoining landowner. (COMM)</p>
Reduce, reuse or recycle as much waste as possible	<p>DCO20.05 Percentage of street cleansing waste prepared for recycling (COMM)</p> <p>PAM/030 Percentage of waste reused, recycled, or composted (COMM)</p> <p>PAM/010 Percentage of streets that are clean (COMM)</p>	Bring our Waste Service in-house (COMM)
Provide opportunities for culture, leisure, and play	<p>SSWB67 Participation in the national free swimming initiative for 16 and under (SSWB)</p> <p>DCO23.10 Number of play areas that have been refurbished (COMM)</p> <p>Number of active users across target population groups via health &amp; wellbeing leisure membership provision. (SSWB)</p>	<p>Redevelop Porthcawl Grand Pavilion to increase the use of the new facilities and extend social and leisure facilities, in partnership with Awen Cultural Trust. (COMM)</p> <p>Continue the children's play areas refurbishment programme and make sure inclusive play equipment is provided to allow opportunities for all. (COMM)</p> <p>Enlarge the Food and Fun Programme for summer 2025 (EEYYP)</p> <p>Develop whole Council action plan and networks to support the submission of the Play Sufficiency Assessment to Welsh Government. (SSWB)</p> <p>Develop active wellbeing offer for targeted groups (SSWB)</p> <p>Develop the Healthy Living Partnership Strategy (SSWB)</p> <p>Develop the Libraries, Culture and Community hub Strategy (SSWB)</p> <p>Maintain performance against Welsh public library standards (SSWB)</p>

## Wellbeing Objective Two - Creating modern, seamless public services

Aim	Performance indicators	Commitments / projects
Improving how we engage with people, listening to views & acting on them.	CED59 Level of engagement (Welsh / English) a) across consultations b) with corporate communications to residents (CEX) Percentage of complaints closed within timescales (CEX)	Improve how we communicate and engage with residents, including children and young people to help us become more customer focused and responsive. (CEX) Improve the way we gather and use resident views (CEX) Improve the way we gather and use staff views (CEX) Improve the way we handle and learn from corporate complaints and compliments (CEX) Implement the strategic equality plan action plan (CEX)
Offer more information and services online, and in local areas.	CED5 Percentage first call resolutions (via Customer Contact Centre) (CEX) CED51 Number of online transactions using the digital platform (CEX)	Continue to review the corporate front door to streamline, standardise, and enhance entry points into the council whilst improving the resolution at the first point of contact. (CEX)
Modernise and become a more efficient council	CORPB5 Percentage of staff that have completed a Personal Review/Appraisal (excluding school staff) (CEX/All) PAM/001 Number of working days/shifts lost to sickness absence per full-time equivalent (FTE) employee (CEX/All) DCO16.8 Number of council owned assets transferred to the community for running (CATs) (COMM)	Approve and implement the new digital strategy (CEX) Continue to rationalise the corporate estate (COMM) Invest in Community Asset Transfers and support clubs and Community Groups with equipment grants to improve and safeguard the facilities. (COMM)
Improve partnership working with partners, the third sector and Town and Community Councils	CED62 Percentage of Assia service users reporting increased feelings of safety at their exit evaluation (CEX) CED63 Percentage of high-risk domestic abuse victims / public protection notices received by the service contacted within 48 hours. (CEX) CED64 Percentage of medium risk domestic abuse victims / public protection notices received by the service contacted within 72 hours. (CEX) Number of active referrals supported by Local Community Coordinators (SSWB) Number of children and young adults supported during school holidays (SSWB)	Develop a new regional agreement for working with frail older people between health boards and councils (SSWB) Complete the town and community council arrangements review (CEX) Work co-productively with our communities to develop their own solutions and become more resilient. (SSWB)

## Wellbeing Objective three - Enabling people to meet their potential

Aim	Performance indicators	Commitments / projects
Provide an effective Childcare and Early Years Offer	DEFS160 Number of two-year-olds accessing childcare through the Flying Start programme (EEYYP)	<p>Provide effective leadership and management of maintained Early Years settings ensuring that outcomes in Care Inspectorate Wales inspections are at least 'good'. (EEYYP)</p> <p>Offer effective support and challenge to funded non-maintained Early Years settings ensuring that outcomes in joint inspections are at least 'good'. (EEYYP)</p>
Provide safe, supportive schools with high quality teaching	<p>PAM032 Average 'Capped 9' score for pupils in Year 11 (EEYYP)</p> <p>EDU016a/PAM007 Percentage of pupil attendance in primary schools (EEYYP)</p> <p>EDU016b/PAM008 Percentage of Pupil attendance in secondary schools (EEYYP)</p> <p>EDU010a Percentage of school days lost due to fixed-term exclusions during the school year in primary schools (EEYYP)</p> <p>EDU010b Percentage of school days lost due to fixed-term exclusions during the school year in secondary schools (EEYYP)</p> <p>DEFS155 Percentage of schools that have self-evaluated themselves as 'green' as part of their annual safeguarding audit (EEYYP)</p>	<p>Help schools achieve their improvement plans by analysing needs and offering training to address this, ensuring that all schools will be judged by Estyn as 'not requiring any follow-up' (EEYYP)</p> <p>Make additional digital learning training available to all school staff to improve teaching and learning in our schools (EEYYP)</p> <p>Improve the digital offer to young people, including youth led interactive website (EEYYP)</p>
Provide Welsh medium education opportunities	<p>DEFS138 - Percentage of Year 1 pupils taught through the medium of Welsh (EEYYP)</p> <p>DEFS157 - Percentage of learners studying for assessed qualifications through the medium of Welsh at the end of Key Stage 4 (Year 11) (EEYYP)</p> <p>DEFS158 - Number of learners studying for Welsh as a second language (EEYYP)</p>	Deliver the actions in the Welsh in Education Strategic Plan (WESP) (EEYYP)

Modernise school buildings		<p>Enlarge Ysgol Gymraeg Bro Ogwr to a 2.5 form-entry new-build school. (EEYYP)</p> <p>Provide a new-build for Mynydd Cynffig Primary School. (EEYYP)</p> <p>Enlarge Ysgol y Ferch o'r Sgêr to a two form-entry new-build school. (EEYYP)</p> <p>Provide a new two-form entry English-medium school to replace the existing Afon Y Felin and Corneli Primary Schools. (EEYYP)</p> <p>Relocate Heronsbridge School to a new-build 300-place school. (EEYYP)</p>
Be good parents to our care experienced children	<p>Percentage of care leavers who have completed at least 3 consecutive months of employment, education or training in the 24 months since leaving care (SSWB)</p> <p>CH/052 Percentage care leavers who have experienced homelessness during the year (SSWB)</p>	<p>Work with partners to deliver improved outcomes for care experienced children through the delivery of actions in the corporate parenting action plan and informed by the views of our children and young people (SSWB)</p> <p>Support the implementation of the Corporate Parenting Strategy in schools.(EEYYP)</p>
Help people get the skills they need for work	<p>DEFS82 Number of participants in the Employability Bridgend programme going into employment (COMM)</p> <p>DEFS80 Number of participants in the Employability Bridgend programme supported into education or training (COMM)</p> <p>PAM046 Percentage of Year 11 leavers not in education, training, or employment (NEET) (EEYYP)</p>	<p>Increase employment and training opportunities in the County Borough. (COMM)</p> <p>Employability Bridgend will work with funders and partners to deliver a comprehensive employability and skills programme (COMM)</p>

## Wellbeing Objective four - Supporting our most vulnerable

Aim	Performance indicators	Commitments / projects
Provide high-quality children's & adults social services / early help services	<p>SSWB78 Timeliness of visits to  a) Children who are care experienced.  b) Children on the child protection register. (SSWB)</p> <p>SSWB39 Number of care experienced children (SSWB)</p> <p>CH/026 Number of children on the child protection register (SSWB)</p> <p>SSWB57 Percentage of enquiries to the Adult Social Care front door which result in information and advice only</p> <p>Percentage of reablement packages implemented with a positive outcome (SSWB)</p> <p>DEFS29 Percentage of completed Team Around the Family (TAF) plans closed with a successful outcome (SSWB)</p> <p>SSWB75 Number of people delayed in their transfer of care on the 'discharge to recover and assess' pathways (SSWB)</p>	<p>Support the wellbeing of unpaid carers, including young carers, to have a life beyond caring through delivery of the carer's action plan. (SSWB)</p> <p>Improve Children's Services by delivering the actions in our three-year strategic plan. (SSWB)</p> <p>Improve adult social care by delivering the actions in our three-year strategic plan (SSWB)</p> <p>Change the way our social workers work to build on people's strengths and reflect what matters to our most vulnerable citizens, the relationships they have and help them achieve their potential. (SSWB)</p> <p>Address the gaps in Adult Social Care provider services by implementing the priority commissioning areas identified in our commissioning strategies and detailed service reviews (SSWB)</p> <p>Address the gaps in Childrens and Family Services provider services and respond to the Eliminating Profit/Health &amp; Social Care Bill by implementing the priority commissioning areas identified in the Placement Commissioning strategy (SSWB)</p> <p>Ensure that children and families can access support from the right service at the right time with the aim of preventing their needs from escalating. (SSWB)</p> <p>Employ and develop a well-motivated, well supported, qualified social care workforce in the Council and with partners. Fill vacancies in our social care services and reduce dependence on agency workers. (SSWB)</p>
Support people in poverty	<p>CED43 Percentage of people supported through FASS (Financial Assistance and Support Service) where support has resulted in increased income through claims for additional/increased benefits and allowances (CEX)</p> <p>CED44 Percentage of people supported through FASS who have received advice and support in managing or reducing household debt (CEX)</p>	<p>Support eligible residents to receive the financial help available to them. (CEX)</p>

Support people with housing needs	<p>PAM/012 Percentage of households successfully prevented from becoming homeless (CEX)</p> <p>DOPS39 Percentage of people presenting as homeless or potentially homeless for whom the Local Authority has a final legal duty to secure suitable accommodation (CEX)</p> <p>PAM/015 Average number of calendar days taken to deliver a Disabled Facilities Grant (DFG) (CEX)</p> <p>DOPS41 Percentage of people who feel they can live more independently as a result of receiving a DFG in their home (CEX)</p> <p>CED60 Number of additional affordable homes provided by Registered Social Landlords (RSLs) across the County Borough (CEX)</p>	<p>Continue to improve our housing and homelessness service to reduce homelessness across the borough through implementation of the agreed action plan (CEX)</p> <p>Continue to target those long-term empty properties that have the most detrimental impact on the community, focusing on the Top 20. (CEX)</p>
Support children with additional learning needs	<p>DEFS170 Percentage of new local authority Individual Development Plans (IDPs) delivered via the online IDP system (EEYYP)</p> <p>DEFS171 Number of pupils on the waiting lists for specialist provision (EEYYP)</p> <p>DEFS172 Percentage of year 9 pupils with Additional Learning Needs (ALN) with a transition plan in place, that have had an annual review by 31 March of each current school year. (EEYYP)</p>	<p>Implement the online IDP (Individual Development Plan) system for local authority and school-based IDPs. (EEYYP)</p> <p>Develop a five-year plan to meet increasing demand on support services, specialist provision and schools (EEYYP)</p>
Safeguard and protect people at risk of harm	<p>SSWB77 Percentage of Adult safeguarding inquiries which receive initial response within 7 working days (SSWB)</p> <p>CH/003 Percentage of Childrens referrals where decision is made within 24 hours (SSWB)</p> <p>SSWB62 Percentage of child protection investigations completed within required-timescales (SSWB)</p> <p>SSWB63 Average waiting time on the Deprivation of Liberty Safeguards (DoLS) waiting list (SSWB)</p>	<p>Work as One Council to effectively safeguard children and adults at risk (SSWB)</p> <p>Identify children who are more likely to offend and provide them with support to reduce offending behaviour. (EEYYP)</p>