

Management response form



Audit Wales use only	
Audited body	Bridgend County Borough Council
Audit name	Commissioning Arrangements
Issue date	05.06.25

Ref	Recommendation	Commentary on planned actions	Completion date for planned actions	Responsible officer (title)	Audit Wales only
R1	<p>Establish commissioning arrangements</p> <p>The Council should strengthen and formalise current practice, to assure itself that the decisions it makes to commission services are consistently shaped by:</p> <ul style="list-style-type: none"> an understanding of the service to be commissioned 	Good practice guidelines will be produced to ensure that the existing practice highlighted in the report is standardised across all service areas	December 2025	Chief Executive / CMB	

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	<p>and its intended outcomes (para 17);</p> <ul style="list-style-type: none"> • setting out how it will assess and monitor the value for money of commissioned services over the short to longer term (para 18); • an appraisal of all the options to deliver the service from the perspective of economy, efficiency and effectiveness over the short to longer term (para 19); • planning over an appropriate timescale (para 20); • an understanding of long-term resource implications (para 21); 				

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	<ul style="list-style-type: none"> ensuring that wider impacts of the service are maximised (para 22); working with the right people and partners to design and deliver the service (para 23); and sharing lessons across the organisation (para 25). 				
R2	<p>Strengthen compliance with its commissioning arrangements</p> <p>To ensure that the Council's corporate approach to commissioning is consistently used across service areas, the Council should introduce</p>	<p>Directors will bring bi-annual reports to CMB to monitor arrangements and ensure the corporate approach is being consistently applied.</p>	December 2025	Chief Executive / CMB	

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	arrangements to monitor compliance with its corporate approach to commissioning. (Para 25).				
R3	<p>Introduce regular review of the Council's commissioning arrangements</p> <p>To ensure the Council identifies opportunities to improve value for money it should routinely evaluate the effectiveness of its corporate commissioning arrangements across the organisation. (Para 25).</p>	The commissioning arrangements will be reviewed annually and amended if considered appropriate.	March 2026	Chief Executive / CMB	