

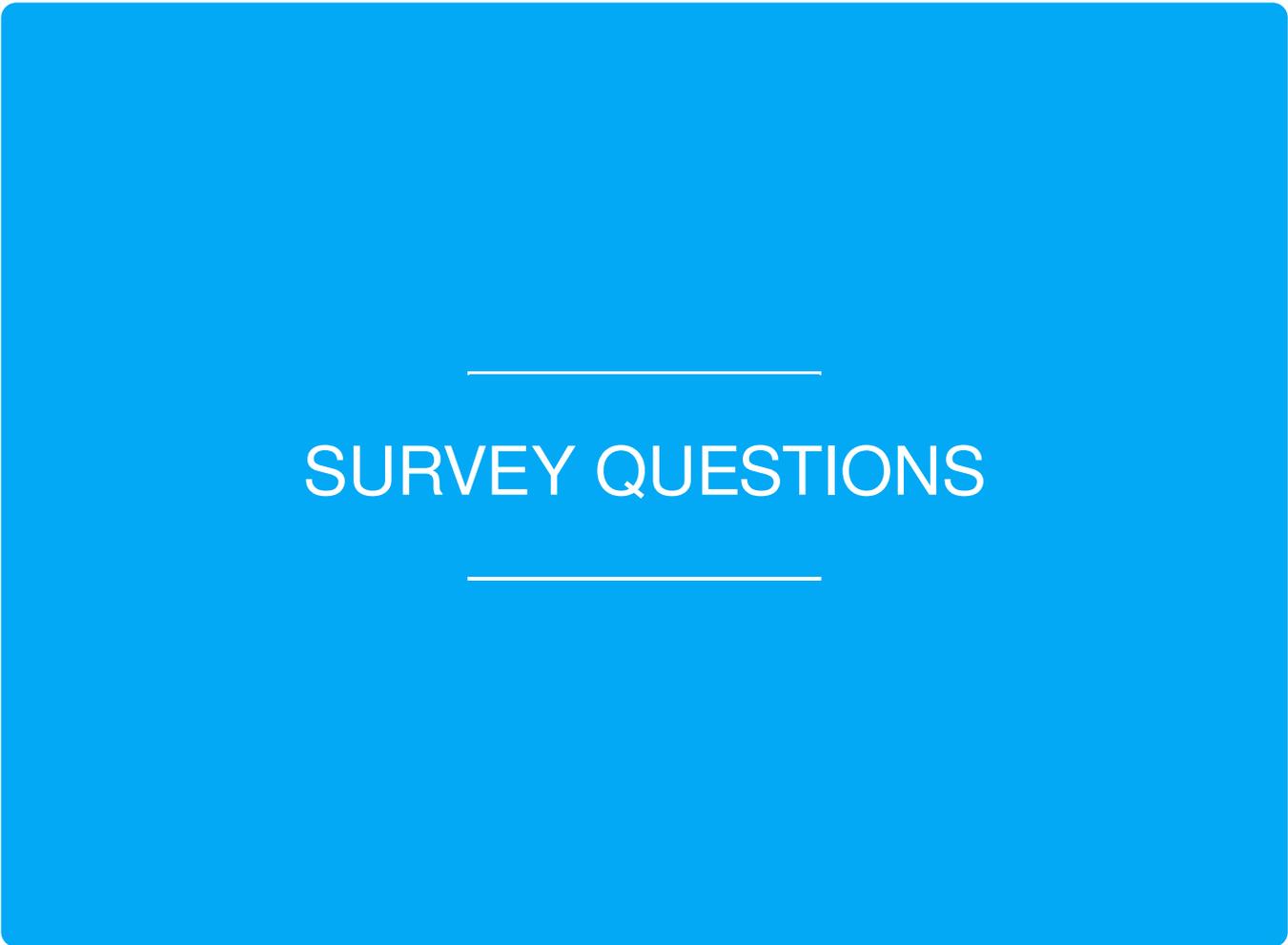
Electric Vehicle Charging Strategy

SURVEY RESPONSE REPORT

23 November 2025 - 19 January 2026

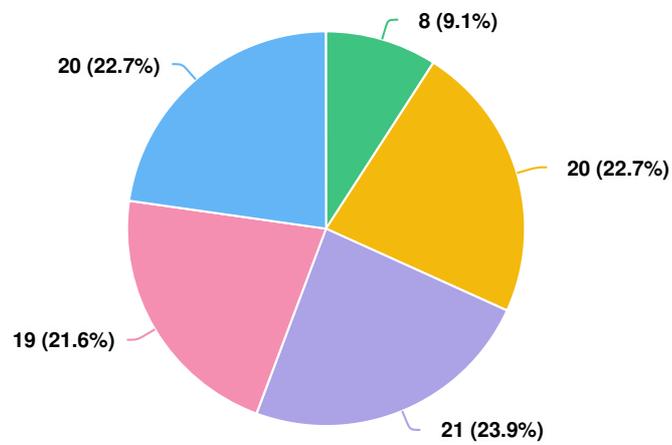
PROJECT NAME:

Electric Vehicle Charging Strategy



SURVEY QUESTIONS

Q1 | How well do you understand Bridgend Council's goals for transitioning to electric vehicles and achieving net zero by 2050?



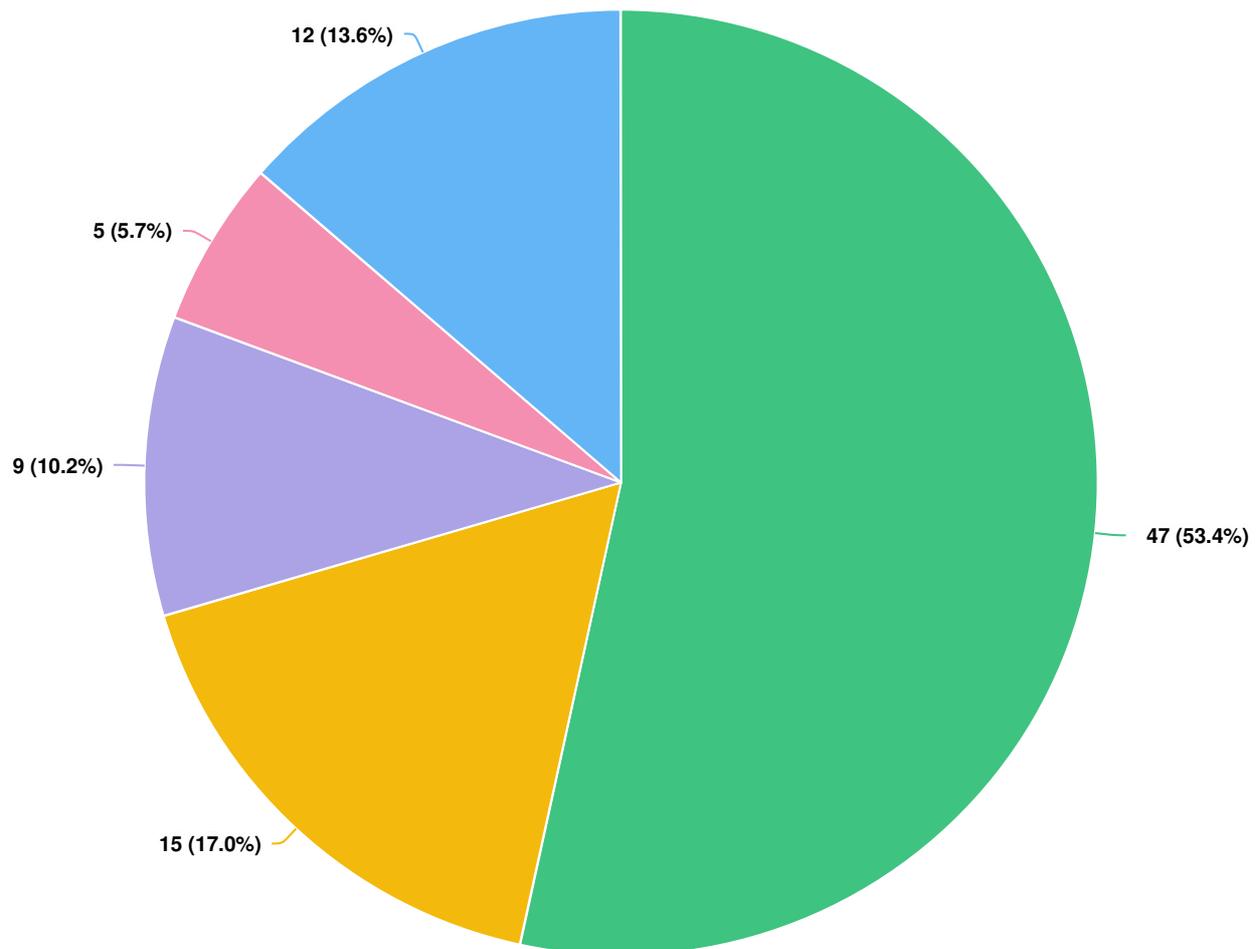
Question options

Very well Fairly well Somewhat Not very well Not at all

Optional question (88 response(s), 0 skipped)

Question type: Radio Button Question

Q2 | To what extent do you support the council's aim to install an inclusive, accessible, and affordable public EV charging network by 2030?

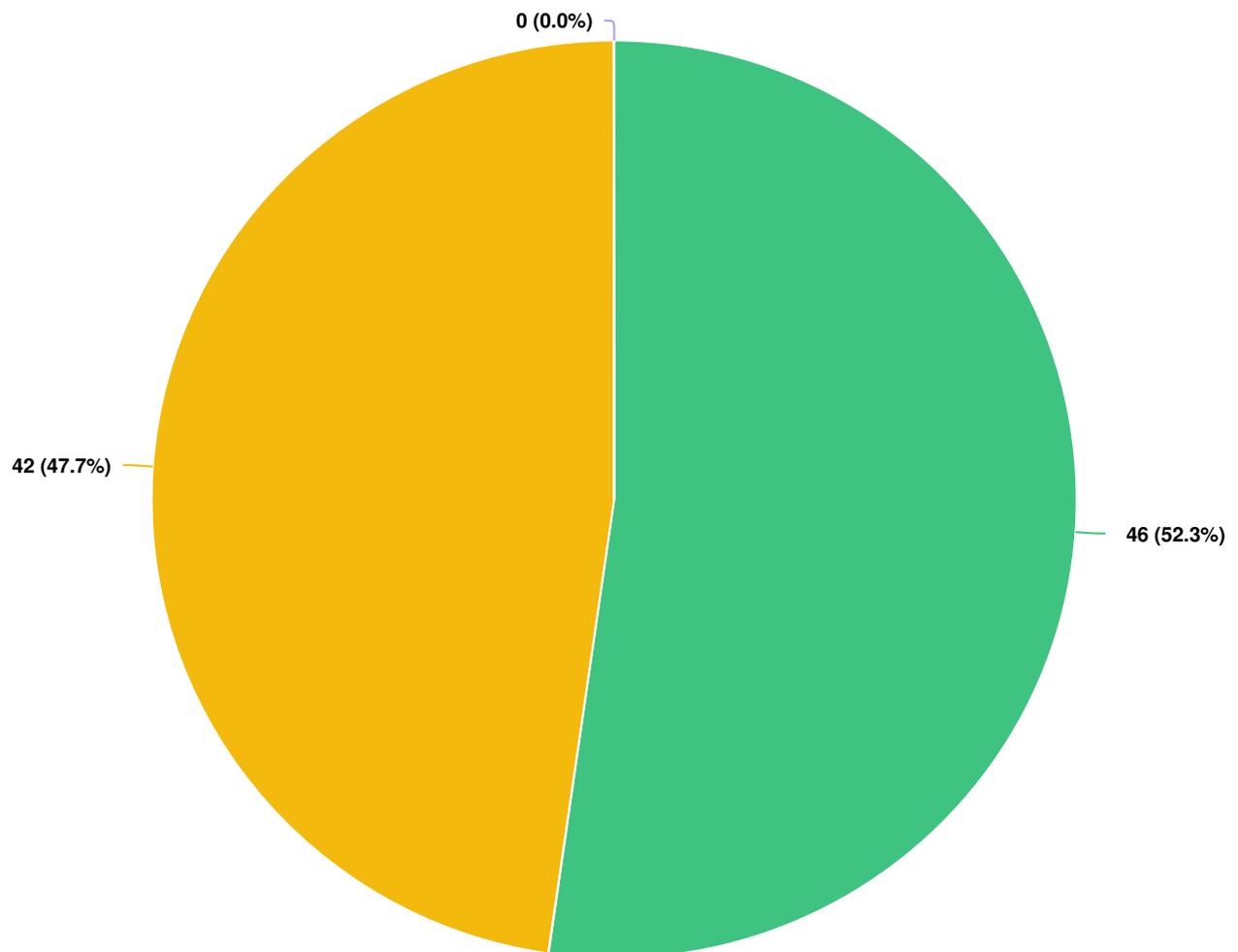


Question options

- Strongly support
- Somewhat support
- Neutral
- Somewhat oppose
- Strongly oppose

Optional question (88 response(s), 0 skipped)
Question type: Radio Button Question

Q3 | Do you or someone in your household currently have access to a private driveway or off-street parking suitable for EV charging?



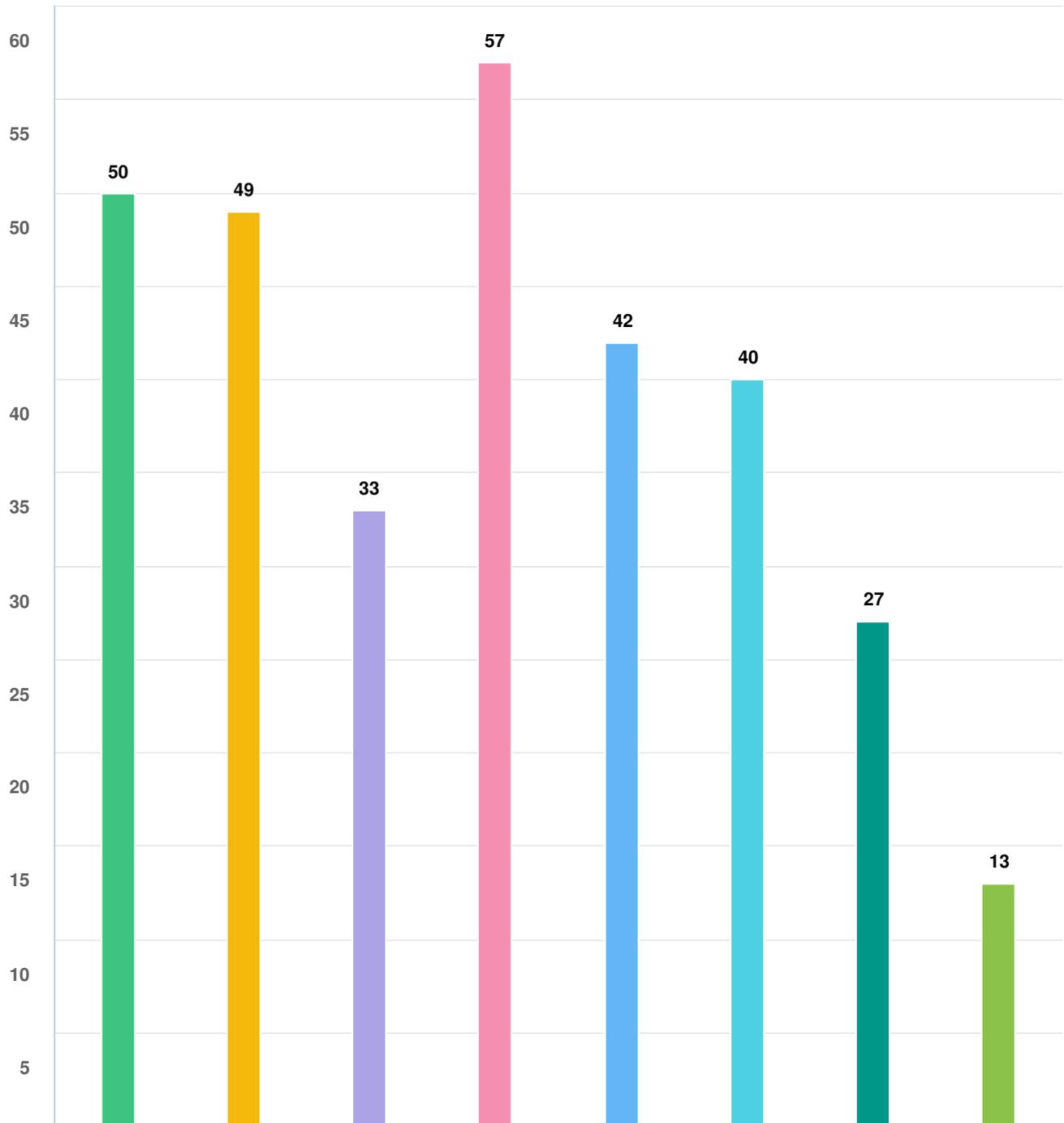
Question options

- Yes
- No
- Not sure

Optional question (88 response(s), 0 skipped)

Question type: Radio Button Question

Q4 Which of the following locations would you prefer to see new EV charging points installed? (Select all that apply)



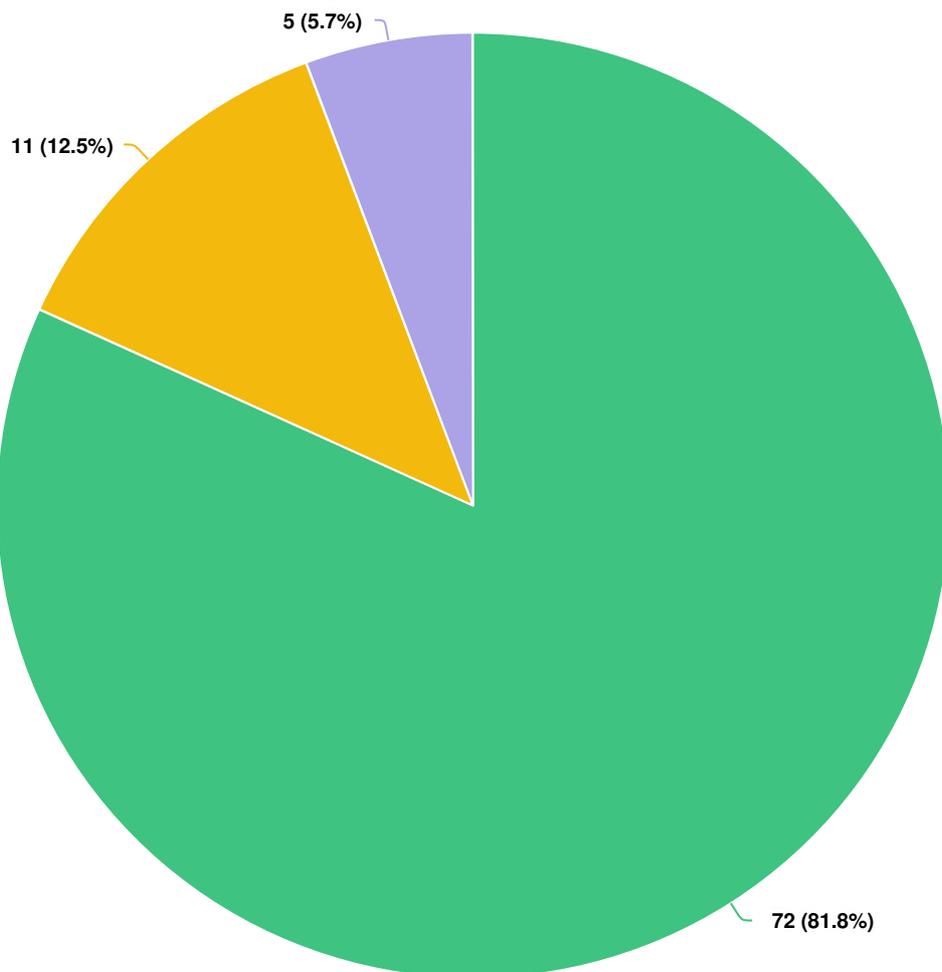
Question options

- Local car parks
- Supermarkets
- Parks and beaches
- On-street in residential areas
- Business parks or workplaces
- Leisure centres or swimming pools
- Mobility hubs (e.g., transport interchanges)
- Other (please specify)

Optional question (87 response(s), 1 skipped)

Question type: Checkbox Question

Q5 | Do you think it is important that EV charging is made available in areas with lower access to off-street parking (e.g., terraced housing or flats)?



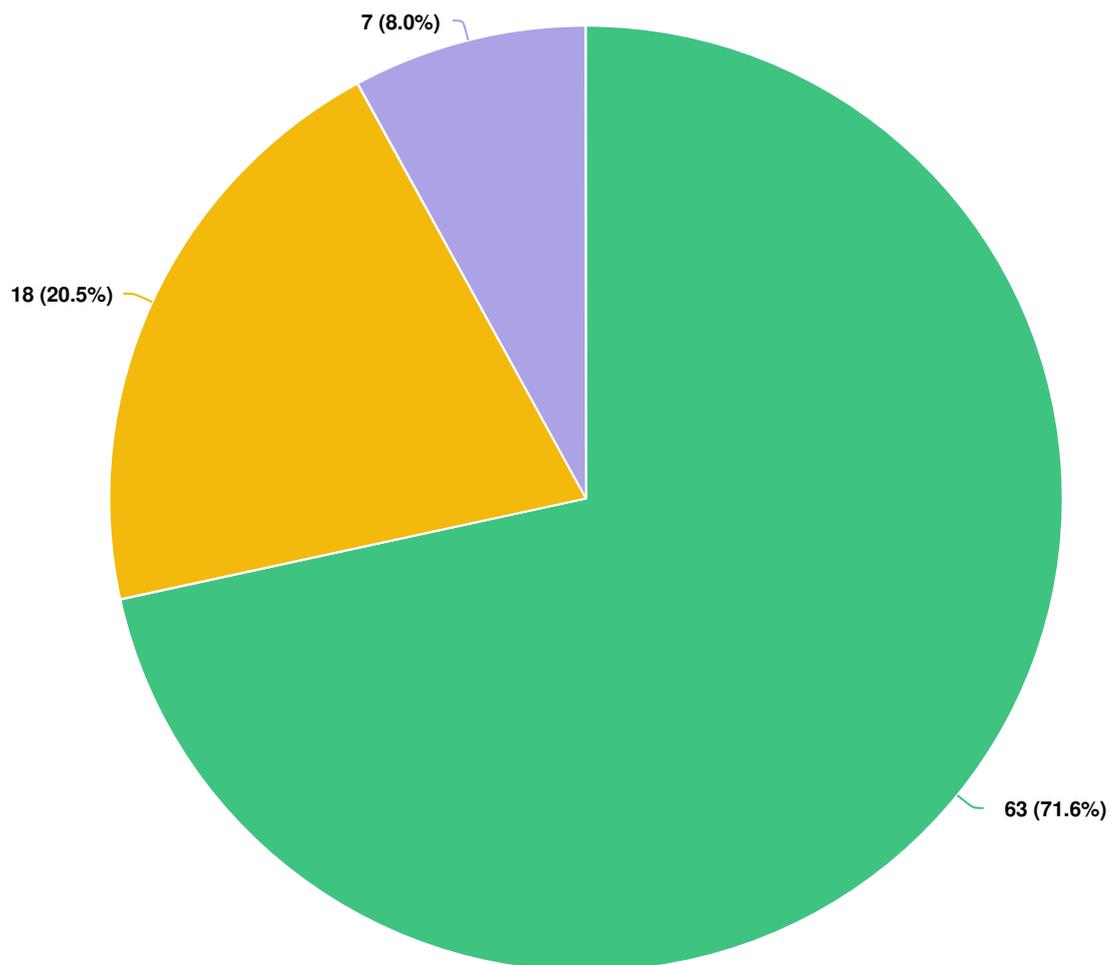
Question options

- Yes
- No
- Not sure

Optional question (88 response(s), 0 skipped)

Question type: Radio Button Question

Q6 | Would you support having a mix of charging options (e.g., slow, fast, and rapid chargers) across the county to suit different users such as residents, commuters, and visitors?



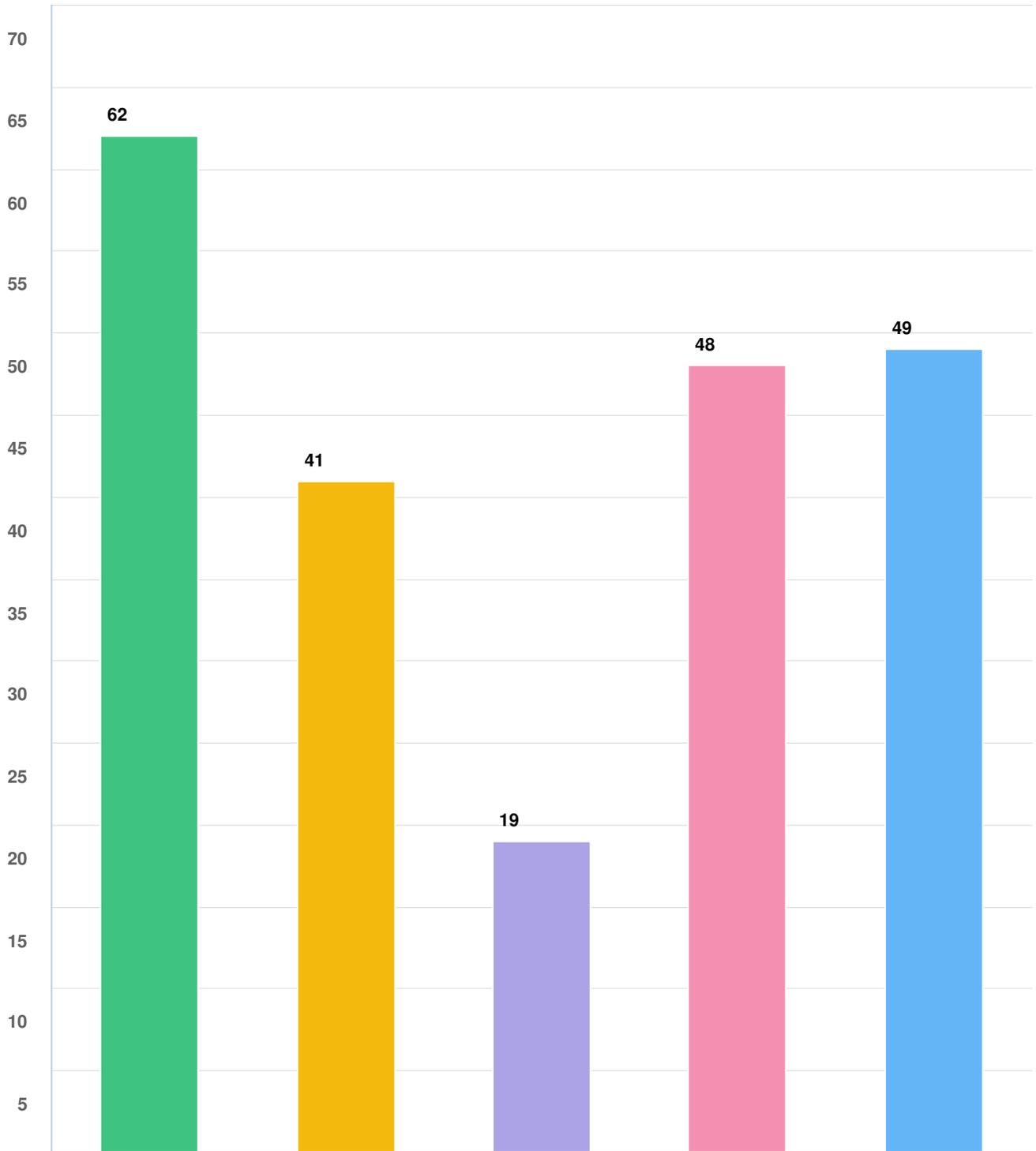
Question options

- Yes – this ensures charging is accessible for everyone
- No
- Not sure

Optional question (88 response(s), 0 skipped)

Question type: Radio Button Question

Q7 What type of charge point/Technology would you like to see across Bridgend?

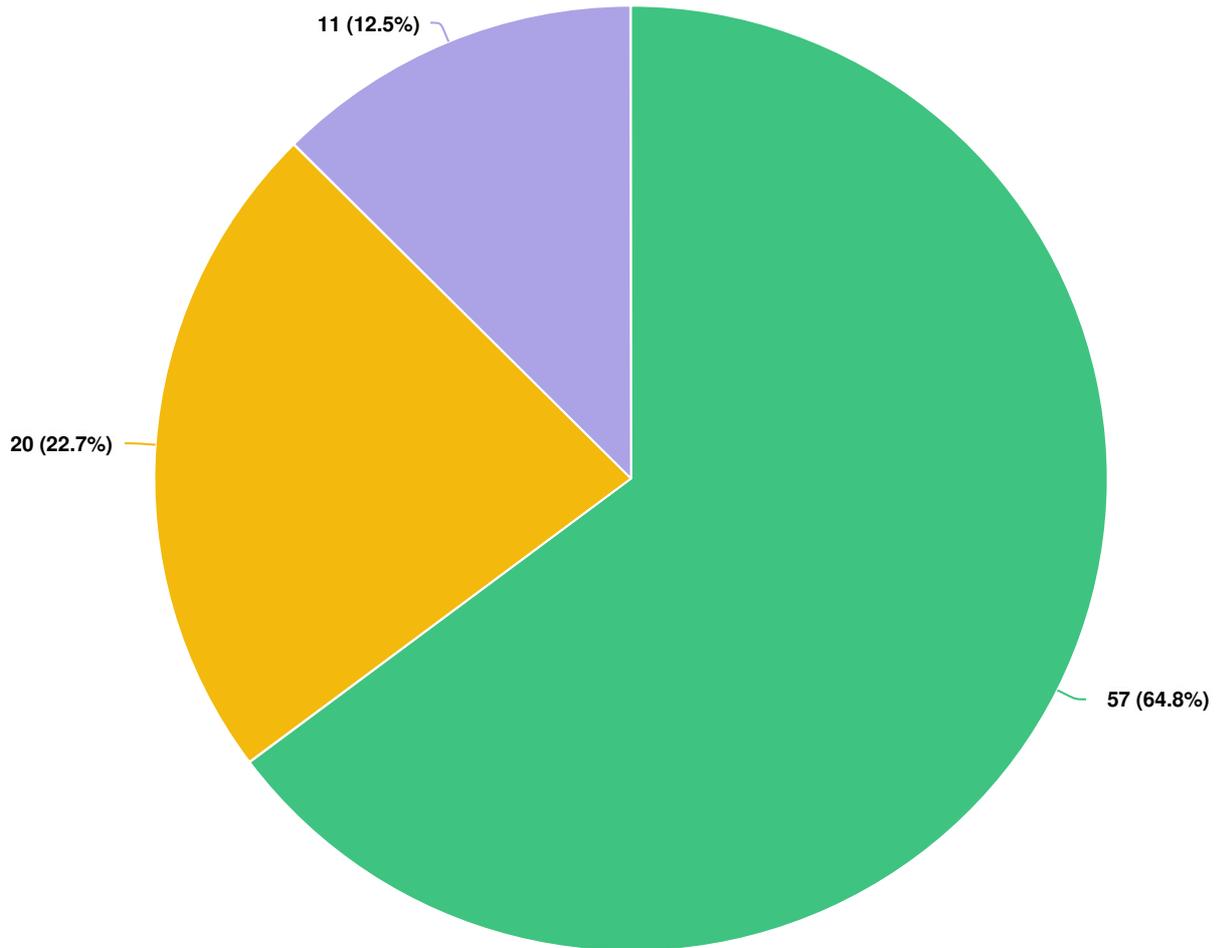


Question options

- Lamppost
- Gully
- Lance
- Bollard
- Hubs

Optional question (82 response(s), 6 skipped)
Question type: Checkbox Question

Q8 | Would you be comfortable with the Council partnering with private companies to install and maintain EV chargers, as long as pricing remains fair and accessible?

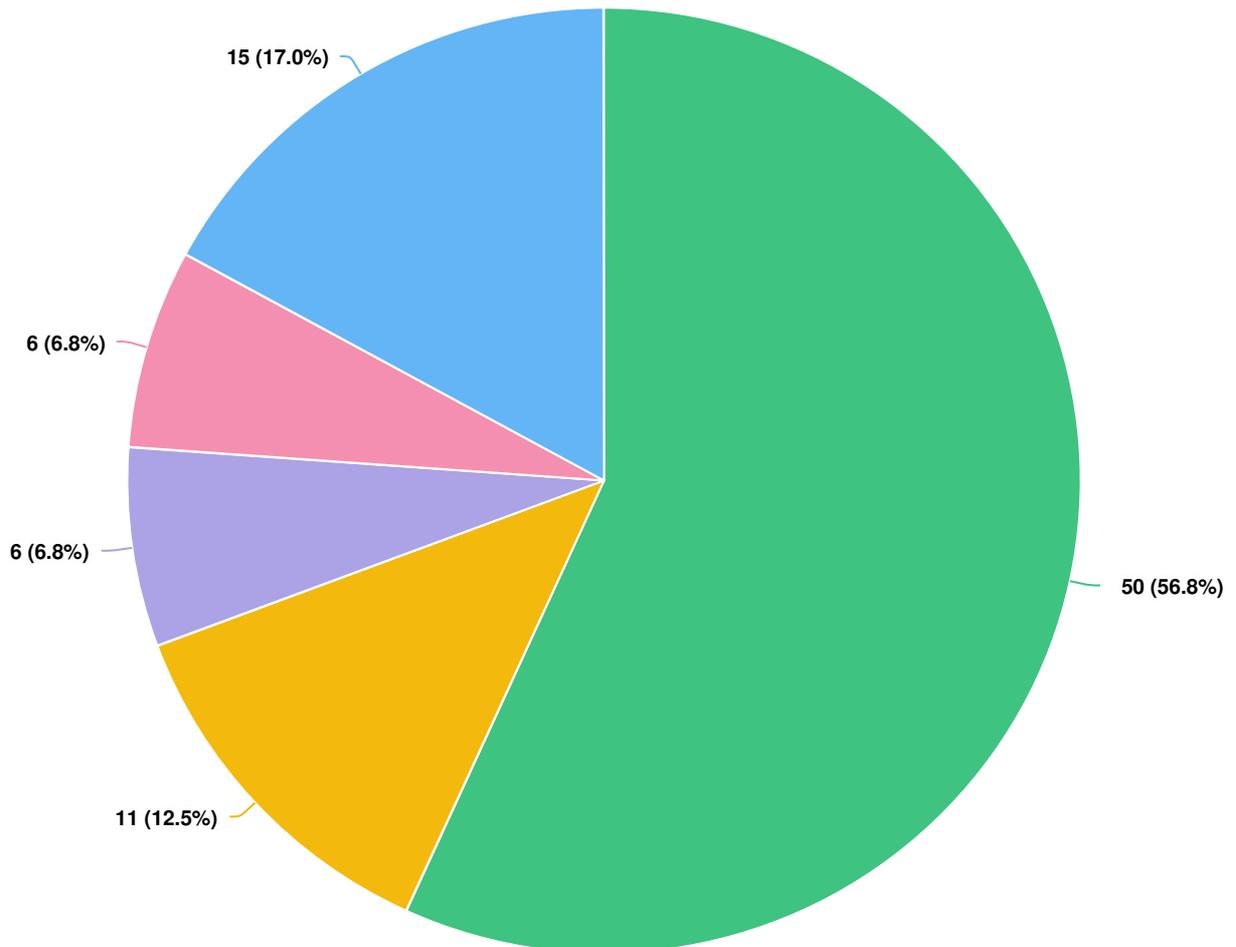


Question options

- Yes
- No
- Not sure

Optional question (88 response(s), 0 skipped)
Question type: Radio Button Question

Q9 | If more charge points were installed in convenient locations, how likely are you to switch to or consider an electric vehicle in the next 5 years?



Question options

Very likely Quite likely Unsure Not very likely Not at all likely

Optional question (88 response(s), 0 skipped)

Question type: Radio Button Question

Q10 | If you have any further suggestions or thoughts on the proposed EV charging strategy, please let us know here:

Screen Name Redacted

11/24/2025 11:05 AM

I live in an area without off street parking and therefore I need better access to charging options before I buy an electric car. I am sure many people are in a similar position especially in town centres and the valley area.

Screen Name Redacted

11/24/2025 12:03 PM

I am considering an electrical vehicle for my next car as I only use it 2-3 times a week for small journeys. I would likely have a home charging point.

Screen Name Redacted

11/24/2025 12:40 PM

We are formally requesting approval for the installation of an electric vehicle (EV) charger on our business premises. This upgrade is essential to supporting our organisation's commitment to environmental responsibility, operational sustainability, and our publicly stated goal of achieving Net Zero and B Corporation certification by 2027. The presence of the neglected highway adjacent to our premises—an area currently affected by antisocial behaviour, including drug use and public urination and defecation—should not be a determining factor in rejecting or delaying essential sustainability infrastructure. In fact, installing an EV charger represents a significant opportunity to enhance the area rather than be hindered by its existing condition. Improved infrastructure encourages increased footfall, legitimate activity, and responsible use of the surrounding environment. This directly supports broader community regeneration goals by promoting safety, investment, and positive social impact. Our request is not merely for operational convenience. Access to EV charging capability is now fundamental for any business taking genuine, evidence-based steps toward decarbonisation. Without this installation, our ability to reduce transport-related emissions, transition our fleet, encourage sustainable commuting for staff, and meaningfully progress toward Net Zero will be severely constrained. Our organisation is committed to being a leader in environmental and social good. Securing B Corp certification requires demonstrable and measurable action toward sustainability, reduced environmental impact, and improved community outcomes. The installation of an EV charger is one such action, directly contributing to both our internal performance targets and our wider responsibilities as a local employer. We therefore strongly urge that the EV charger fitting be granted without prejudice stemming from external challenges beyond our control. Supporting this installation is not only aligned with community improvement, environmental policy and BCBC EVCharging strategy; it is a

necessary step in enabling our business to meet its legally and ethically grounded sustainability commitments. We remain fully prepared to collaborate on any reasonable conditions or safeguards to facilitate the installation and ensure it benefits both our premises and the surrounding area.

Screen Name Redacted

11/24/2025 12:52 PM

Three weeks ago we got a fully electric car. Several times when needing to charge the car all local chargers have been in use. They are slow typically taking upto 11 hours to charge the car. We asked to install a gully cable to allow charging at home but have been told no option for that at the moment. The options here and consultation are likely to take a long g time. We need answers and solutions now not in one or two years time. Also when average public charging costs 40-60p per kWh it's not cheap compared to 5p per kWh at home. We want to swap our other car to electric but it's not cost effective at the moment. In addition my wife is a doctor and is often on call and needs the car close to home. I'm a search and rescue officer with the coastguard. I also need a car close to home. Having to run half a mile to get to the closest charging point is no good. We need a policy in place now to allow a pilot to install gullies. I would also add the a gully outside our house would improve the pavement. Ours is awful and a trip hazard, putting a gully in would seriously improve it. I'd encourage the council to pass something g soon to address these issues. The document t shows Bridgend are behind national trends, do something about it now not in a years time.

Screen Name Redacted

11/24/2025 12:56 PM

Surrounding Councils are trailing the gully solution for people living in terraced housing, I for one am willing to support this and indeed pay for it myself and have the correct insurance in place, if the council are willing to let me, but it seems they are not willing to listen to people in more rural areas that would have to travel to access rapid charging. It's ok saying 22 kw chargers are available within a 5 minute walk but a lot of people now are accessing electric vehicle through the mobility scheme and are not able to walk for 5 mins or able to sit in there cars for 8 hours waiting for it to charge.

Screen Name Redacted

11/24/2025 02:34 PM

The policy lacks vision and is way behind other local authorities. I own a EV live in Bettws with no charging point allowed at my home due to no driveway, medium to long term this will have a major financial impact on my family and will undoubtedly effect the long term value of my home. UK Government are pushing hard for on street parking. Whilst you are looking at new technologies what about MY SITUATION and others like me. Perhaps I should spend more cash have a driveway put in to stop cars parking outside my house then put a EV charger in. Instead of just allowing gully charger across a

path professionally fitted with no safety issues. I'm sorry BIG picture mentality without meeting the needs of 21% of households in your responsible area. You need a short to long term solution for EV CHARGING, but this time please include the 21% of your households allowing them to charge at home is vital. 0.79p per kWh SARN instead of home overnight charging. You will never reach your targets with your current policy.

Screen Name Redacted

11/25/2025 10:19 AM

When all new house in the BCBC area are built it should be a condition that charging points are provided for 2 cars per residence.

Screen Name Redacted

11/25/2025 12:10 PM

Costings need to be cheaper than petrol and diesel to make people comfortable with the change. Blaengarw electrical charging is very poor

Screen Name Redacted

11/25/2025 12:32 PM

Brewery lane / Old YMCA angel street would be good places to develop a charging hub as walking distance to the town center

Screen Name Redacted

11/25/2025 12:35 PM

More rapid chargers are more suitable than trickle 3-7kW ones but these need to be affordable as home charging around 6p kWh maybe discount for bcbc residents

Screen Name Redacted

11/25/2025 12:35 PM

There are more than enough in the local area, every car park has empty spaces for electric cars!

Screen Name Redacted

11/25/2025 12:39 PM

We need this across all of wales.

Screen Name Redacted

11/25/2025 12:48 PM

Living in housing association houses that have the potential for of road charging and not on street would be beneficial if v2c make the rear of houses accessible to a drive for charging. I have ask this but v2c are not interested in doing anything.

Screen Name Redacted

11/25/2025 01:14 PM

The council should take the lead from other countries and introduce solar panels at car parks as a canopy to shade the areas whilst also providing a source of generating income through charging facilities

Screen Name Redacted

11/25/2025 01:14 PM

Please have them at the back of car parks not at the front as this takes care of spaces away from people who don't have a blue badge but also can't walk far. Too many spaces near the shops taken up.

Tesco on Cowbridge Road is a perfect example of the correct place to put them.

Screen Name Redacted

11/25/2025 01:39 PM

We do NOT want them anywhere!! Stick ypur EVs where the sun dont shine!!

Screen Name Redacted

11/25/2025 01:43 PM

Without facilitating access for residents of terraced housing and flats, the plan is unworkable. The availability of public chargers within a 5 minute walk is effectively irrelevant to the majority of people. I live only a few minutes from the Dinam Street charger and in no way does that incentivise me (nor does it appear to incentivise my neighbours) to go electric. Home-charging is a must. I am aware of an argument that suggests that fuel-consuming drivers don't have access to personal petrol pumps so the lack of a personal electric charger shouldn't be a dealbreaker for them adopting EVs. The simple fact is that home charging is one of the proposed benefits of EVs and, if that home charging is not available equitably, then this basically cancels out one of the key benefits of switching. It also serves to embolden a sort of class division where only people who bought homes with driveways (generally at a premium) get to charge their vehicle conveniently. The rest of us have to go hunt down a car park and sit in our car for +40 minutes. Being able to charge effortlessly at home is one of the main reasons I would consider buying an EV but, with only that Dinam Street charger available to me, I just don't see the benefit. People also don't like parking their car streets away because they like to be able to keep an eye on their vehicle; even if they can't park right outside their house, parking on one's street and within view is still the norm. One might also argue that the competition for EV bays is pretty comparable to how we "compete" for standard fuel station bays when it's busy with long queues. However, the difference is that fuelling up—providing there are no technical issues—takes a maximum of 10 mins including payment. For that reason, it is acceptable for the number of fuel pumps to be significantly lower than the number of vehicles because of the high turnover. However, competing for dedicated charging bays, even at the fastest speeds, just isn't comparable to filling up. The way around this is to allow people with terraced properties or other properties that don't have dedicated parking to have access to on-street parking. If gullies, pop up chargers, wireless chargers and (appointment-based) public chargers were available, I (and I'm sure many people) would probably switch tomorrow, even as a terraced home owner. However, until that happens, I would only consider a hybrid.

Screen Name Redacted

Ultimately it is safe to say all vehicles will be EV category at some

11/25/2025 01:46 PM

point in the future, to not assume this in the context of charging, is not good planning.

Screen Name Redacted

11/25/2025 01:51 PM

This head in the sand drive to electric transport will prove damaging to the planet. Cleaner air (maybe) in Bridgend but increases elsewhere around the globe is not a great strategy.

Screen Name Redacted

11/25/2025 01:59 PM

Already have an EV car would love more charging options

Screen Name Redacted

11/25/2025 03:03 PM

Hopefully this will be accelerated in the coming years.

Screen Name Redacted

11/25/2025 03:33 PM

Low price as possible as close to a residential would pay at Home for their electric charging Ev in particular people that live in social housing need cheap accessible charging stations

Screen Name Redacted

11/25/2025 04:05 PM

If Rachel Reeves puts charges on ev vehicles in terms of users pay by mile tax, this may affect usage

Screen Name Redacted

11/25/2025 04:10 PM

To many charging points are in area that were previously used by disabled drivers who now do not have close access to facilities. Charging bay users use these bays for longer periods. Please site them away from main entrances so that those with disabilities and young children take priority parking spots

Screen Name Redacted

11/25/2025 04:16 PM

Ev cars are heavier than current cars due to the weight of batteries and will therefore cause more damage to the road network, they are also far more expensive and are therefore inaccessible to most people . At end of life the batteries cannot be recycled therefore cause more toxic waste

Screen Name Redacted

11/25/2025 04:22 PM

V2C is my social landlord and I have been trying for 5 years to have access to a charger but they won't allow it. We need to be able to have parking bays near out home, ideally off road so we can have a EV charger installed, we use a motability vehicle who would install the charger for free but can not as we do not have off road access There is space by my house to allow off road access

Screen Name Redacted

We need fast charges at prices that match Tesla prices.

11/25/2025 04:32 PM

Screen Name Redacted

11/25/2025 04:59 PM

I already have an EV and home charging. Ne good to have fast / rapid chargers for business visitors and tourists. Cornwall has a great infrastructure

Screen Name Redacted

11/25/2025 05:07 PM

I cannot afford an electric vehicle at the current prices, the shifts I work (12hr days) I'm lucky to be able to park outside my house when I return home to charge my vehicle to be able to return to work the next morning, do we have the power infrastructure to supply the amount of vehicles that are going to be using grid. And look at what just happened in West Wales last week people had no electricity due to the snow

Screen Name Redacted

11/25/2025 05:22 PM

Low cost is very important

Screen Name Redacted

11/25/2025 06:14 PM

I haven't got a drive or designated space to park but if I were to get an electric car would the council be willing to give me a space for a charger

Screen Name Redacted

11/25/2025 06:41 PM

Private companies charge a very high markup that also pays land owners for placing the chargers. Prices need to be kept low to be competitive with the cost of an ICE vehicle or they will not be used. A benchmark for prices could be the Tesla charger at sarn services currently 56p daytime and reduced during off peak hours. Allot of chargers in bridgend vcharge about 20 to 30p more than this making it nonviable option to switch to electric.

Screen Name Redacted

11/25/2025 07:01 PM

We currently live in a detached property but no driveway. We have considered an EV on multiple occasions, especially on schemes such as NHS Fleet Solutions however the lack of charging facilities locally has been the ultimate factor in stopping progression to an EV. Some of the non-council chargers are very expensive vs home charging, e.g Sainsbury's ultra rapid charging. The cost of any public charging will be the second deciding factor for us once there is enough availability of charging points.

Screen Name Redacted

11/25/2025 07:36 PM

Living in a terraced street, residents parking only, but still not able to park outside my own home! Every person who works 9-5 will be trying to book slots to charge cars after work, there will not be enough available, It will not work in this county. Plus electric can be more expensive than petrol.

Screen Name Redacted

11/25/2025 07:49 PM

The terraced houses in the area are not suitable for EV charging. My own street in particular has very poor parking spaces as it is without people using the street parking to charge their cars. Due to cost of living, my household has 4 working adults at home with 4 cars. 1 EV charger per 1/2 homes will not be enough, particularly if you're considering slower charging in residential areas. Having travelled a long distance with someone in an EV, I found the journey more stressful due to the driver having to stop to charge in a remote place. It's not the future you think it is.

Screen Name Redacted

11/25/2025 09:21 PM

Seeing the adoption of ev's as someone that is in the motor industry I see the vast majority of apposition to the transition in the Bridgend area is to do with the lack of local infrastructure and changing options this is particularly evident away from Bridgend centre itself as an example I live in the Maesteg area i live on a main road where the closest ev plug point is in Maesteg town centre nearly a 35 minute walk from home for me these are also slow chargers meaning an ev with a small battery would take around 4 hours to charge meaning I couldn't just wait around for the car to charge at that point my next best option is a fast chargers meaning in Sarn at double the cost just to get an level of usability from it this is all from my experience of trying to live with an ev for almost 6 months where it became very evident that it was costing me more in time and financially than both a diesel and petrol vehicle just in the change cost vs the fuel cost Just as a recommendation please reach out to people in the motor industry and the charging industry that are local to the area we see the problems on the ground day in and day out it may give you an outlook on things that we see that you may not have even thought of

Screen Name Redacted

11/25/2025 09:48 PM

Currently own a plug in hybrid and live in a terrace home where I am currently not able to legally charge my car...when the vast majority of homes are terraced with the same issue I'd like to see Bridgend council actually take note of this...with high council tax and lowering services I think this should be a given

Screen Name Redacted

11/26/2025 05:25 AM

I have an ev already. Would make no impact. Ok infrastructure already.

Screen Name Redacted

11/26/2025 07:13 AM

I already have an ev. The frustration comes when blue badge holders park in the ev allocated spots or the ev chargers don't work, then you are forced to look around town for another, which will usually direct you to out of town! The very few chargers in town are simply not

quick enough so if you want to 'pop into town' and conveniently charge your car at the same time then the chargers are not quick enough so you are forced to hang around for a lot longer and town doesn't have enough shops to keep you there! There's only so long you can spend in a cafe or pub drinking coffee.....

Screen Name Redacted

11/26/2025 09:55 AM

I am a new EV owner. I live in Pontycymer we currently have 2 charging locations within a few minutes of our house. There are 4 points in the car park of Halo and 2 in the car park of Oxford Street - both of these supplies are the slow charging units but offer the cheaper rate of 50p/kW. I have had my EV less than a week. Our plan was to trail how we get on with an EV with public charging before covering the cost of installing a home charger. I went to charge my EV for the first time on Monday lunchtime, 2 of the charging points in Halo were offline, the other 2 points in Halo and the 2 on Oxford street were ICE'd (used as a parking bay by an engine car). My suggestion is that there also needs to be provision given to enforcing the parking regulations on the EV charging spots as I can see this being an ongoing issue. In regards to installing home charging, I live on Alexandra Road in a terraced house. I have a pavement to cross at the front and the rear of the house backs onto someone else's land so we do not have right to access. I am aware of the need to install a cross-pavement solution if we were to having a charging point to the front and have tried to research this further but there is no guidance for this on the Bridgend Council website or that I can find on the Welsh Gov website. The proposed grants are great but more available information on the guidance for this would also be very valuable.

Screen Name Redacted

11/27/2025 08:54 AM

I have an electric vehicle but after the Labour budget yesterday will be switching back to diesel in the new year due to the increased costs

Screen Name Redacted

11/28/2025 10:30 AM

I don't like the idea of partnering with private companies. The question added "if the pricing was fair". Public charging points typically cost between 50-86p per KWH. Home charging is often below 5p per KWH. With all the good intentions in the world, when you add private companies in they will need to recoup costs and make a profit. This will increase costs for users of electric vehicles.

Screen Name Redacted

11/28/2025 10:46 AM

Having read through the policy I feel there are areas that you need to look at. Charging at home is always going to be best for car users and the local authority. Why? Cost to the motorist. My car to charge on public chargers is typically between £30-40. If I could charge at home it would cost less than £5. When charging twice a week the

cost savings are massive and outweigh any cost of installing a home charger. It also means I can keep my car close which is important as I am an emergency responder with the coastguards responding to over 100 incidents a year, my wife is a doctor and is occasionally on call and needs a car close by as well. The closest charger is 500m away. The cost to the council is massive. To install bollard chargers on residential streets would be a massive undertaking as would lamppost charging. All the lampposts where I Live are against peoples walls, so the lamp-posts would have to be move to the road side of the pavement or you would also need to install gullies. That is a huge undertaking with a massive cost. If private companies were brought in they would need to recoup their costs and make a profit meaning higher costs. I would add that the government this week in the budget announced a 3p per mile tax on electric car users, this is also going to raise driving costs by around 10%. Much easier would be to allow homeowners permission to have gullies installed at their own cost. That way there is no cost to the council and the users could charge at home at a much reduced cost. These things need also to be looked at now and not in a year or two time. Several times in recent weeks all the local chargers have been in use and we have had to wait for a charger to become available. I would ask that you look at pilots in areas and see how things run. I would jump at this chance and be more than happy to have a gully installed at our cost outside our home. I would add that our pavement is in a dreadful state of repair and very uneven. I believe having a gully install may actually improve the pavement. I would be happy to be considered for this if you wish to contact me. Mr Barrett, 47 Victoria Avenue, Porthcawl, CF36 3HB. Jonbarrett1@outlook.com

Screen Name Redacted

11/28/2025 02:40 PM

Hydrogen is better for the environment. One word BATTERY!
Furthermore, with the proposed site at Brynmenyn BCBC should be supporting that rather than encouraging EVs. The recent changes in the budget may impact on future EV and hybrid sales.

Screen Name Redacted

11/29/2025 06:31 AM

The more charging options I have near to where I live and where I work the more likely it is that I will buy electric.

Screen Name Redacted

11/30/2025 06:48 AM

It's clearly obvious what's currently going on regarding pricing at any public charging point. No profit should be made at all, the charge should cover cost of electric and a percentage for maintenance. If you want to make 2050 a realistic goal, take your greedy little paws out of the jar. But as anything in life, you'll see this as a cash grab opportunity and that's why you will fail.

Screen Name Redacted

12/02/2025 07:28 AM

the charging points are ugly and will corrode = high maintenance costs. needs to be easily integrated and blend in, like lampost ones

Screen Name Redacted

12/02/2025 09:57 AM

I have previously filled this in but wanted to make some additional points. I live in a house with no drive so have to use a public charging station which even if I choose the cheapest it's still expensive compared to home. I would prefer to fit a gully at my own cost but this is not an option yet. My local charging points are on West Road (seafront) in porthcawl. However since at least Sunday all four chargers are not working. I can't leave my car in Hills or Pugh car park overnight or on the road by Coney beach as firstly I need my car available 24 hours and secondly leaving over night in such areas is not safe. I've come this morning to the fast charge and that is not working. I'm being told it will take 8 hours 20 to charge my car. It's currently 1000 and I was meant to be in Swansea at 0900. Simply not acceptable. Let people put gully's in now and charge at home. This issue is a growing one and unless you can provide better facilities on masse and now you need to let people charge at home. Sorry for the rant but I am rather annoyed.

Screen Name Redacted

12/02/2025 02:08 PM

The council should own and control charging for residents, eg in lampposts. Most importantly, residents without off street parking need access to charging at rates comparable to those with off street parking e.g 8p/kWh without 20% vat (Charging at 5% vat as per home supply) Failing this guidance and planning need to be in place to allow charging from a residence, over / under / through public pathing to ensure residents have access. The current cost of charging at council car parking is way too high, and if the transition is to be taken seriously by the less advantaged, they need to see the same cost saving as those of us who have off street parking. Residents using fast charging during supermarket shops should be advantaged by having a local discount for keeping the local emissions down and spending money in the local economy.

Screen Name Redacted

12/08/2025 10:36 PM

I already drive electric, i have a charging port on the house however because i have to go over the path to get on my driveway i have been sent a letter saying that I have to pay for a dropped kerb which is taking the accessibility away as i will not be paying for a dropped kerb

Screen Name Redacted

12/09/2025 10:24 PM

The uk government part of the four that run Great Britain, the worst woman to hold office has decided to put up tax on all electric vehicles so why the hell would I buy one? Total waste of money and a total waste of tax payers money and a waste of council tax payers mineyy

Screen Name Redacted

12/16/2025 01:05 PM

In the whole of the Garw Valley we have only Two Charging Hubs, I live in a small street , 8 houses and three of them have electric vehicles . They desperately needed .

Screen Name Redacted

12/30/2025 08:57 PM

I am seething that Labour has bought into the climate Scam! CO2 does not cause climate change - it is all natural cycles of nature. I learned from a great physicist and astronomer, as a student in Cardiff. 30,000 US scientists signed the Oregon petition against this scam. Any scientist who spoke aagainst it in this country hasx been silenced. As was Dr David Bellamy the renowned botanist. Electric vehicles are far more harming to the environment, and will make cars unaffordable for working class people. But I guess this is all part of Labour's plan! I will NEVER vote Labour again and I speak as a former party member. CO2 is vital trace gas plant food - you have been sold a lie.

Screen Name Redacted

1/01/2026 12:03 PM

My Son has an electric car and frequently visits me from Abingdon where EV charging is excellent. In Porthcawl we find half the points are out of use and the remaining ones are already in use. I really think points should be checked frequently to ensure they are usable for visitors if you wish to encourage the use of electric cars. It is very inconvenient when people arrive late at night and are unable to charge their vehicles overnight.

Screen Name Redacted

1/03/2026 05:33 PM

Charging disk areas to drive on charge up and go. A place to pay in contactless and in cash.

Optional question (55 response(s), 33 skipped)

Question type: Essay Question